

Community Health Worker Survey Due by February 16, 2016

The Texas Health and Human Services Commission (HHSC) and Department of State Health Services (DSHS) is interested in learning more about the use and barriers to use of Community Health Workers (CHWs) by Medicaid managed care organizations (MCOs) and their network providers. A CHW is a trusted member of the community who has a close understanding of the ethnicity, language, socio-economic status, and life experiences of the community served. A CHW, also called a promotor(a), helps people gain access to needed services, increase health knowledge, and become self-sufficient through outreach, patient navigation and follow-up, community health education and information, informal counseling, social support, advocacy, and more.

HHSC requests all Medicaid MCOs to fill out the Survey Monkey at this link

<https://www.surveymonkey.com/r/3RFJLTS> by February 16, 2016. For your convenience, we have included the questions in the Survey Monkey as an attachment to this email. Please contact Aggie Hernandez via email at agneta.hernandez@hhsc.state.tx.us or Beverly MacCarty at beverly.maccarty@dshs.state.tx.us if you have any questions regarding the survey.