

Early Childhood Intervention Request Due April 29, 2016

BACKGROUND

Uniform Managed Care Contract 8.1.12.2 requires MCOs to coordinate Non-capitated Services and make a best effort to establish relationships with state and local programs, including the Early Childhood Intervention (ECI) Program. HHSC is requesting information to better understand how MCOs and ECI providers work together to coordinate services.

REQUEST

The HHSC requests that all STAR, STAR+PLUS and STAR Health MCOs provide the following information regarding below by **April 29, 2016**. If you have questions, please contact Amanda Woodall at Amanda.Woodall@hhsc.state.tx.us. Please send your responses to Amanda Woodall and copy your health plan management team.

1. What is your process to obtain a member's ECI Individual Family Service Plan (IFSP)? How do you obtain the IFPS with parental consent? How do you address instances when you do not get parental consent?
2. Do you have a process to identify ECI program participants? If yes, please explain the process and provide the percentage of your enrolled Members under the age of three who were enrolled in ECI in February 2016?
3. How do you identify potential contractors as ECI providers to ensure that they are not turned away due to sufficient therapy provider networks?
4. How should an ECI provider or service coordinator contact your service management team or the member's service coordinator? Do your service managers for ECI program participants have a specific title? How is this information communicated to ECI service coordinators?
5. How do your service managers and service coordinators collaborate with the ECI service coordinators? Please describe any barriers to this collaboration.
6. How do you differentiate between ECI service claims and claims for non-ECI services?
7. How do you ensure service managers, service coordinators and staff understand how to process claims on ECI and authorize ECI services through the IFSP?