

Ambulance Appeal Process Request Due By March 18, 2016

HHSC would like to know if Medicaid MCOs adopted the fee-for-service ambulance appeal process posted to the TMHP website on August 6, 2015. See the link below. HHSC requests that STAR, STAR Health and STAR+PLUS MCOs provide this information by **March 18, 2016**. In your response, please also include any additional information about why you did not adopt this process.

If you have questions, please contact Cleo Bonglack at Cleo.Bonglack@hhsc.state.tx.us. Please send responses to Cleo Bonglack and copy your health plan management team.

http://www.tmhp.com/News_Items/2015/08-%20Aug/08-06-15%20Ambulance%20Providers%20Can%20Appeal%20Denied%20Claims%20for%20Missing%20Priority%20Auth%20Number.pdf