

Retroactive Enrollment After December Cut-off

Background

Current managed care enrollment policy for members that are certified for Medicaid and identified as managed care candidates enroll prospectively in a future month after the member has been outreached. Medicaid/CHIP initiated enhancements to the managed care processing to add date parameter driven functionality to expedite any future changes in enrollment policy. This logic was implemented after December cut-off.

Issue

The date parameter logic was to mirror current functionality and not have any impacts, but an unexpected issue occurred in which members were retroactively enrolled to a prior month which is conflicting with the current managed care enrollment policy.

Solution

Members that were identified as candidates after December cut-off would be eligible to enroll as soon as February 2016 per current managed care enrollment policy. However, members identified as candidates after December cut-off were enrolled retroactively in January. The issue has been corrected, removing the managed care enrollment and returning all affected members to FFS as per policy. All members affected will be enrolled effective February 1, 2016 and will be included as part of the MCOs' February enrollment files. No changes to the members' MCO choice were affected in the process.

Contact

If you have any questions, please email the Enrollment Broker at:

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