

## Getting help from doctors and the health plan:

Topic	Amerigroup	FirstCare	Superior
<b>Getting timely care:</b> Did children get care right away when they needed it?	★★★☆☆ Average	★★★★☆ Above Average	★★★★★ Above Average
<b>Talking with doctors:</b> Did the doctor spend enough time with children and their parents? Listen to parents? Explain things well?	★★★☆☆ Average	★★☆☆☆ Below Average	★★★★★ Above Average
<b>Main doctor:</b> How did parents rate their children's main doctor?	★★☆☆☆ Below Average	★★★★☆ Average	★★★★★ Average
<b>Health plan:</b> How did parents rate this health plan?	★★★☆☆ Average	★★★☆☆ Average	★★★☆☆ Average

## Getting checkups:

Topic	Amerigroup	FirstCare	Superior
<b>Checkups for babies:</b> Did babies get their checkups?	★★☆☆☆ Below Average	★★☆☆☆ Below Average	★★☆☆☆ Below Average
<b>Checkups for children:</b> Did children and teens get their checkups?	★★☆☆☆ Below Average	★★☆☆☆ Below Average	★★☆☆☆ Below Average

## Getting help with health issues:

Topic	Amerigroup	FirstCare	Superior
<b>Asthma:</b> How well does the health plan care for children with asthma?	★★☆☆☆ Below Average	★★★★☆ Average	★★★★★ Above Average
<b>ADHD (Attention Deficit Hyperactivity Disorder):</b> How well does the health plan care for children with ADHD?	★★★☆☆ Average	★★☆☆☆ Below Average	★★☆☆☆ Below Average

## Getting services from the health plan:

Topic	Amerigroup	FirstCare	Superior
<b>Performance rating:</b> How well does this health plan perform?	★★☆☆☆ Below Average	★★☆☆☆ Below Average	★★★★★ Average

**If a plan shows "No rating":** This is not a bad rating. It means that at the time of the study: (1) the plan was new to the area, or (2) the plan didn't have enough members to get a rating.



# How do the children's health plans measure up?

## Report card for STAR health plans for children

Health plans in your area	
Amerigroup	1-800-600-4441
FirstCare	1-800-431-7798
Superior	1-800-783-5386