

Getting help from doctors and the health plan:

Topic	Aetna	Amerigroup	Community First	Superior
Getting timely care: Did people get care right away when they needed it?	★☆☆ Below Average	★★★ Average	★★★ Average	★★★ Average
Getting needed care: Did people get the care, tests and treatment they needed?	★★★★ Above Average	★★☆☆ Below Average	★★★ Average	★★☆☆ Below Average
Main doctor: How did people rate their main doctor?	★★★ Average	★★☆☆ Below Average	★★★ Average	★★★★ Above Average
Health plan: How did people rate this health plan?	★★★★ Above Average	★★★ Average	★★★ Average	★★★ Average

Getting checkups:

Topic	Aetna	Amerigroup	Community First	Superior
Prenatal care: Did pregnant mothers get their prenatal checkups?	★★☆☆ Below Average	★★★★ Above Average	★★★ Average	★★★★ Above Average
New mother care: Did new mothers get their checkups 3 to 8 weeks after giving birth?	★★☆☆ Below Average	★★☆☆ Below Average	★★☆☆ Below Average	★★☆☆ Below Average
Cervical cancer screening: Did women get screened for cervical cancer?	★★★ Average	★★★★ Above Average	★★★ Average	★★★★ Above Average

Getting help with health issues:

Topic	Aetna	Amerigroup	Community First	Superior
Diabetes: How well does the health plan care for people with diabetes?	★★☆☆ Below Average	★★★★ Above Average	★★★ Average	★★★ Average

Getting services from the health plan:

Topic	Aetna	Amerigroup	Community First	Superior
Performance rating: How well does this health plan perform?	★★☆☆ Below Average	★★★ Average	★★☆☆ Below Average	★★★★ Above Average

If a plan shows “No rating”: This is not a bad rating. It means that at the time of the study: (1) the plan was new to the area, or (2) the plan didn’t have enough members to get a rating.



How do the health plans measure up?

Report card for STAR health plans for adults

Health plans in your area

Aetna	1-800-248-7767
Amerigroup	1-800-600-4441
Community First	1-800-434-2347
Superior	1-800-783-5386



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Bexar Service Area