

Getting help from doctors and the health plan:

Topic	El Paso First	Molina	Superior
Getting timely care: Did children get care right away when they needed it?	★★★☆☆ Average	★★☆☆☆ Below Average	★★☆☆☆ Below Average
Talking with doctors: Did the doctor spend enough time with children and their parents? Listen to parents? Explain things well?	★★☆☆☆ Below Average	★★★☆☆ Average	★★★★★ Above Average
Main doctor: How did parents rate their children's main doctor?	★★★★★ Above Average	★★★★★ Above Average	★★★★★ Above Average
Health plan: How did parents rate this health plan?	★★★★★ Above Average	★★☆☆☆ Below Average	★★★★★ Above Average

Getting checkups:

Topic	El Paso First	Molina	Superior
Checkups for babies: Did babies get their checkups?	★★☆☆☆ Below Average	★★☆☆☆ Below Average	★★★☆☆ Average
Checkups for children: Did children and teens get their checkups?	★★★★★ Above Average	★★☆☆☆ Below Average	★★★★★ Above Average

Getting help with health issues:

Topic	El Paso First	Molina	Superior
Asthma: How well does the health plan care for children with asthma?	★★★☆☆ Average	No Rating	★★★★★ Above Average
ADHD (Attention Deficit Hyperactivity Disorder): How well does the health plan care for children with ADHD?	★★★☆☆ Average	No Rating	★★★★★ Above Average

Getting services from the health plan:

Topic	El Paso First	Molina	Superior
Performance rating: How well does this health plan perform?	★★★★★ Above Average	★★☆☆☆ Below Average	★★★★★ Above Average

If a plan shows "No rating": This is not a bad rating. It means that at the time of the study: (1) the plan was new to the area, or (2) the plan didn't have enough members to get a rating.



How do the children's health plans measure up?

Report card for STAR health plans for children

Health plans in your area

El Paso First	1-877-532-3778, ext. 1514
Molina	1-866-449-6849
Superior	1-800-783-5386



Release Date: March 2016
El Paso Service Area