

Getting help from doctors and the health plan:

| Topic | El Paso First | Molina | Superior |
|--|----------------------|-----------|----------------------|
| Getting timely care: Did people get care right away when they needed it? | ★☆☆ Below Average | No Rating | ★★★ Average |
| Getting needed care: Did people get the care, tests and treatment they needed? | ★☆☆ Below Average | No Rating | ★★★ Below Average |
| Main doctor: How did people rate their main doctor? | ★★★ Above Average | No Rating | ★★★ Above Average |
| Health plan: How did people rate this health plan? | ★★★ Above Average | No Rating | ★★★ Above Average |

Getting checkups:

| Topic | El Paso First | Molina | Superior |
|--|----------------------|----------------------|----------------------|
| Prenatal care: Did pregnant mothers get their prenatal checkups? | ★★★ Above Average | ★☆☆ Below Average | ★★★ Above Average |
| New mother care: Did new mothers get their checkups 3 to 8 weeks after giving birth? | ★★★ Average | ★☆☆ Below Average | ★★★ Above Average |
| Cervical cancer screening: Did women get screened for cervical cancer? | ★★★ Above Average | ★★★ Average | ★★★ Above Average |

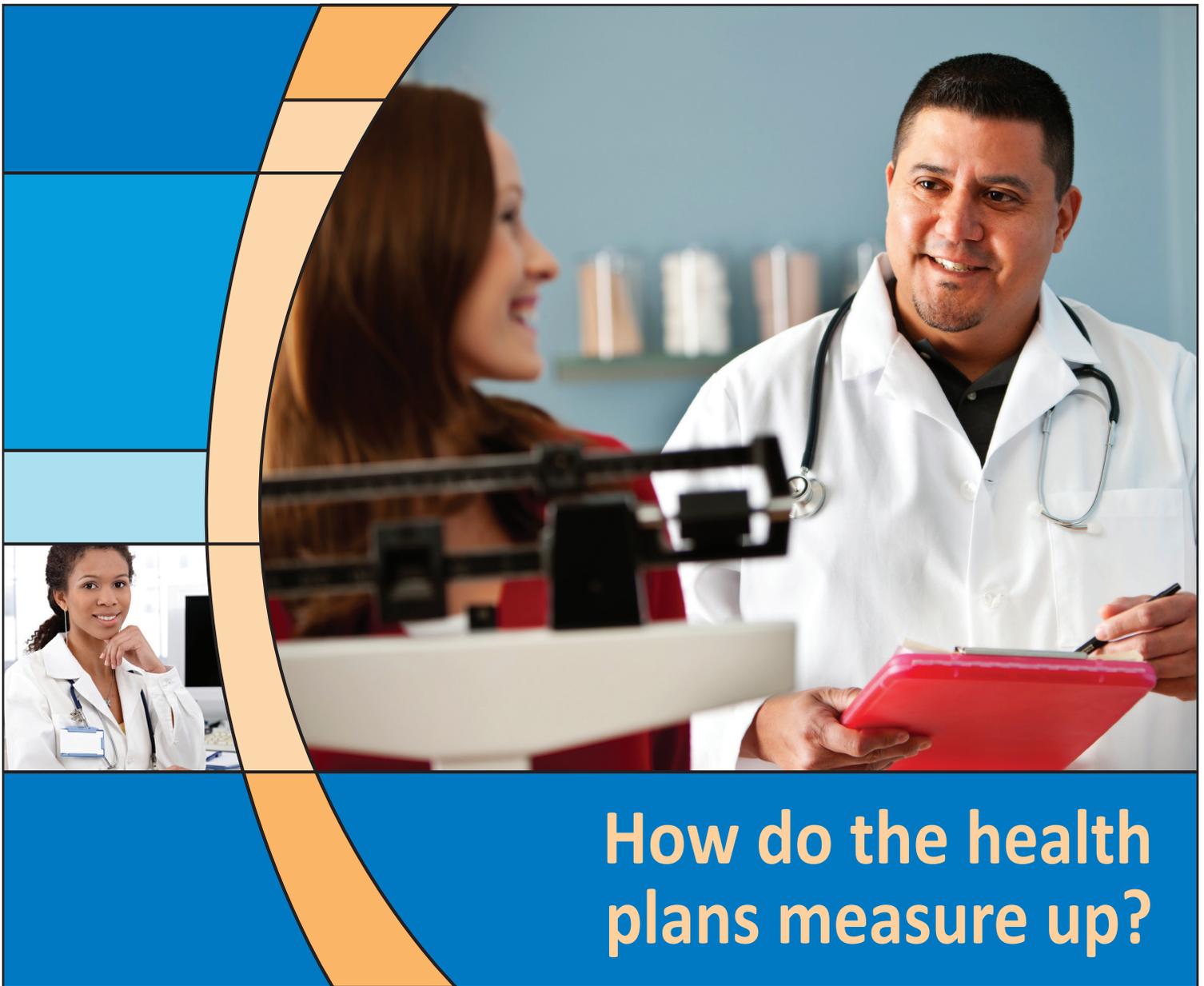
Getting help with health issues:

| Topic | El Paso First | Molina | Superior |
|--|----------------|-----------|----------------------|
| Diabetes: How well does the health plan care for people with diabetes? | ★★★ Average | No Rating | ★★★ Above Average |

Getting services from the health plan:

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|---|----------------------|-----------|----------------------|
| Performance rating: How well does this health plan perform? | ★★★ Above Average | No Rating | ★★★ Above Average |

If a plan shows “No rating”: This is not a bad rating. It means that at the time of the study: (1) the plan was new to the area, or (2) the plan didn’t have enough members to get a rating.



How do the health plans measure up?

Report card for STAR health plans for adults

Health plans in your area

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|---------------|---------------------------|
| El Paso First | 1-877-532-3778, ext. 1514 |
| Molina | 1-866-449-6849 |
| Superior | 1-800-783-5386 |



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El Paso Service Area