

Getting help from doctors and the health plan:

Topic	Amerigroup	Community Health Choice	Molina	Texas Children's	UnitedHealthcare
Getting timely care: Did children get care right away when they needed it?	★★☆ Average	★★★ Above Average	★☆☆ Below Average	★★☆ Average	★★☆ Average
Talking with doctors: Did the doctor spend enough time with children and their parents? Listen to parents? Explain things well?	★★☆ Average	★☆☆ Below Average	★★★ Above Average	★☆☆ Below Average	★☆☆ Below Average
Main doctor: How did parents rate their children's main doctor?	★☆☆ Below Average	★★☆ Average	★★☆ Average	★☆☆ Below Average	★☆☆ Below Average
Health plan: How did parents rate this health plan?	★☆☆ Below Average	★★☆ Average	★☆☆ Below Average	★★★ Above Average	★☆☆ Below Average

Getting checkups:

Topic	Amerigroup	Community Health Choice	Molina	Texas Children's	UnitedHealthcare
Checkups for babies: Did babies get their checkups?	★☆☆ Below Average	★☆☆ Below Average	★★☆ Average	★★☆ Average	★☆☆ Below Average
Checkups for children: Did children and teens get their checkups?	★★☆ Average	★★☆ Average	★☆☆ Below Average	★★☆ Average	★★☆ Average

Getting help with health issues:

Topic	Amerigroup	Community Health Choice	Molina	Texas Children's	UnitedHealthcare
Asthma: How well does the health plan care for children with asthma?	★☆☆ Below Average	★☆☆ Below Average	No Rating	★★★ Above Average	★★☆ Average
ADHD (Attention Deficit Hyperactivity Disorder): How well does the health plan care for children with ADHD?	★☆☆ Below Average	★★★ Above Average	★★★ Above Average	★★★ Above Average	★★☆ Average

Getting services from the health plan:

Topic	Amerigroup	Community Health Choice	Molina	Texas Children's	UnitedHealthcare
Performance rating: How well does this health plan perform?	★☆☆ Below Average	★☆☆ Below Average	★☆☆ Below Average	★☆☆ Below Average	★★☆ Average

If a plan shows "No rating": This is not a bad rating. It means that at the time of the study: (1) the plan was new to the area, or (2) the plan didn't have enough members to get a rating.



How do the children's health plans measure up?

Report card for STAR health plans for children

Health plans in your area

Amerigroup	1-800-600-4441
Community Health Choice	1-888-760-2600
Molina	1-866-449-6849
Texas Children's	1-866-959-2555
UnitedHealthcare	1-888-887-9003



Release Date: March 2016
Jefferson Service Area