

Getting help from doctors and the health plan:

Topic	El Paso First	Superior
Getting timely care: Did children get care right away when they needed it?	★☆☆ Below Average	★☆☆ Below Average
Talking with doctors: Did the doctor spend enough time with children and their parents? Listen to parents? Explain things well?	★★☆ Average	★★☆ Average
Main doctor: How did parents rate their children's main doctor?	★★★ Above Average	★★☆ Average
Health plan: How did parents rate this health plan?	★★★ Above Average	★★★ Above Average

Getting checkups:

Topic	El Paso First	Superior
Checkups: Did children and teens get their checkups?	★★★ Above Average	★★☆ Average

Getting help with health issues:

Topic	El Paso First	Superior
Asthma: How well does the health plan care for children with asthma?	★☆☆ Below Average	★★★ Above Average
ADHD (Attention Deficit Hyperactivity Disorder): How well does the health plan care for children with ADHD?	★★★ Above Average	★☆☆ Below Average

Getting services from the health plan:

Topic	El Paso First	Superior
Performance rating: How well does this health plan perform?	★★★ Above Average	★★★ Above Average

If a plan shows “No rating”: This is not a bad rating. It means that at the time of the study: (1) the plan was new to the area, or (2) the plan didn't have enough members to get a rating.



How do the children's health plans measure up?

Report card for CHIP health plans

Health plans in your area

El Paso First	1-877-532-3778, ext. 1519
Superior	1-800-783-5386



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