

# HEALTH AND HUMAN SERVICES SYSTEM TECHNOLOGY INITIATIVE ASSESSMENT AND ALIGNMENT

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## **HEALTH AND HUMAN SERVICES SYSTEM TECHNOLOGY INITIATIVE ASSESSMENT AND ALIGNMENT**

### **Codes for Statewide Technology Priorities**

**P1** - Security and Privacy

**P2** - Cloud

**P3** - Legacy Applications

**P4** - Business Continuity

**P5** -Enterprise and Planning

**P6** - Collaboration

**P7** - IT Workforce

**P8** - Virtualization

**P9** - Data Management

**P10** - Mobility

**P11** - Network

### **Categories of Anticipated Benefits**

Operational efficiencies (time, cost, productivity)

Citizen/customer satisfaction (service delivery quality, cycle time)

Security improvements

Foundation for future operational improvements

Compliance (required by State/Federal laws or regulations)

**HEALTH AND HUMAN SERVICES SYSTEM TECHNOLOGY INITIATIVE ASSESSMENT AND ALIGNMENT**

Initiative Name & Description	Agency	Associated Project(s)	Agency Objective(s)	Statewide Technology Priority(ies)	Anticipated Benefit(s)	Capabilities or Barriers
<p><b>Data Center Transformation:</b> Texas Data Center Services (DCS) offers mainframe, server, bulk print and mail, and co-location services to state agencies initiated in 2005 by the Texas Legislature.</p>	DADS	<p>80 DADS-owned servers to be transformed and DADS Vblock server to be transferred to DCS support.</p> <p>Status: Incomplete</p>	All Agency Objectives	P2, P3, P4, P10	Operational efficiencies, Citizen/customer satisfaction, Compliance	<p>Capabilities: N/A</p> <p>Barriers: 4/20/14 - EMC, DADS ex-contractor supporting Vblock prior to the transitioning the support to DCS notified DADS lead domain admin that they received system "alert" that DCS should have received. Reference DCS ticket # REQ000000203059 for more information.</p> <p>As 5/21/14, DADS DCS CR and ISO are still working with DCS to assist their ADDM team to reach the Corpus vCenter. DCS is not able to scan the servers due to firewall issues.</p>
<p><b>Data Center Transformation</b></p>	HHSC	<p>CAPPS Datacenter Migration: Plan and implement migration of the HHSC Centralized Accounting and Payroll/Personnel System (CAPPS) application from servers in the CPA datacenter to Data Center Services' (DCS) Austin Data Center (ADC) and San Angelo Data Center (SDC).</p>	Objective 6-1. Information Technology Projects.	P1, P3, P4, P5, P7, P10	Compliance	<p>Barriers: For all efforts to parallel tracks under the new Data Center Services contracts; limited agency resources which may delay completion. While application remediation is highly probable, scheduling the necessary changes may affect completion of tasks due to schedule availability.</p>
<p><b>Data Center Transformation</b></p>	HHSC	<p>Globalscape EFT migration to Data Center Services (DCS): Datacenter server transformation of the Globalscape Enhanced File Transfer (EFT) system.</p>	Objective 6-1. Information Technology Projects.	P3	Compliance	<p>Barriers: For all efforts to parallel tracks under the new Data Center Services contracts; limited agency resources which may delay completion. While application remediation is highly probable, scheduling the necessary changes may affect completion of tasks due to schedule availability.</p>

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<b>Data Center Transformation</b>	HHSC	Shared DCS Infrastructure for Ancillary Systems: Provide a standard technology for the deployment of ancillary HHSC systems within the consolidated Data Centers, including a standard environment of application servers, database servers, middleware servers, file servers, etc. Building banks of servers to accommodate segments of data files.	Objective 6-1. Information Technology Projects.	P1, P3, P4, P5, P7, P10	Compliance	Barriers: For all efforts to parallel tracks under the new Data Center Services contracts; limited agency resources which may delay completion. While application remediation is highly probable, scheduling the necessary changes may affect completion of tasks due to schedule availability.
<b>Data Center Transformation</b>	HHSC	Transform Medicare Buy-in System from Winters Data Center to San Angelo and Austin: Transform Medicare Buy-in System from Winters Data Center to San Angelo and Austin	Objective 6-1. Information Technology Projects.	P1, P3, P4, P7, P10	Compliance	Barriers: For all efforts to parallel tracks under the new Data Center Services contracts; limited agency resources which may delay completion. While application remediation is highly probable, scheduling the necessary changes may affect completion of tasks due to schedule availability.
<b>Data Center Transformation</b>	HHSC	Transformation for CTS: To migrate this application to the DCS, this application must be rewritten. There is a possibility that this will become part of the Executive Directive Tracking System (EDTS), this project will cover the effort or either transformation to the DCS or migration into EDTS.	Objective 6-1. Information Technology Projects.	P1, P3, P4, P5, P7, P10	Compliance	Barriers: For all efforts to parallel tracks under the new Data Center Services contracts; limited agency resources which may delay completion. While application remediation is highly probable, scheduling the necessary changes may affect completion of tasks due to schedule availability.
<b>Data Center Transformation</b>	HHSC	Transformation for Enterprise Services Database Servers: Migration of existing Enterprise Services databases on DB10, DB13, and DB14 to new servers in the DCS. Databases reside on an older infrastructure at the DCS and will need to be moved.	Objective 6-1. Information Technology Projects.	P1, P3, P4, P5, P7, P10	Compliance	Barriers: For all efforts to parallel tracks under the new Data Center Services contracts; limited agency resources which may delay completion. While application remediation is highly probable, scheduling the necessary changes may affect completion of tasks due to schedule availability.

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Data Center Transformation	HHSC	Transformation for Health Services Medicaid Systems: Transformation for Third Party Billing (MV), Third Party Resource (TS), THSteps (MP), MED-ID (MN), MSIS, TMSIS	Objective 6-1. Information Technology Projects.	P1, P3, P4, P5, P7, P10	Compliance	Barriers: For all efforts to parallel tracks under the new Data Center Services contracts; limited agency resources which may delay completion. While application remediation is highly probable, scheduling the necessary changes may affect completion of tasks due to schedule availability.
Data Center Transformation	HHSC	Transformation for PA Breakdown: DCS will not accept ACCESS applications, so PA Breakdown (Public Assistance Breakdown) must be re-written. This application is on the transformation path.	Objective 6-1. Information Technology Projects.	P1, P3, P4, P5, P7, P10	Compliance	Barriers: For all efforts to parallel tracks under the new Data Center Services contracts; limited agency resources which may delay completion. While application remediation is highly probable, scheduling the necessary changes may affect completion of tasks due to schedule availability.
Data Center Transformation	HHSC	Transformation for TravelTracker: DCS will not accept ACCESS applications, they must be re-written. This application is on the transformation path.	Objective 6-1. Information Technology Projects.	P1, P3, P4, P5, P7, P10	Compliance	Barriers: For all efforts to parallel tracks under the new Data Center Services contracts; limited agency resources which may delay completion. While application remediation is highly probable, scheduling the necessary changes may affect completion of tasks due to schedule availability.
Data Center Transformation	HHSC	Transformation for Web Content Management (WCM) for Communications: Currently hosted with Aquia as SaaS. Will need to reapply to DIR for a hosting waiver, and if hosting waiver is not approved for additional 2 years will need to begin process of moving to the DCS in December 2014. This will include standing up servers and migrating sites.	Objective 6-1. Information Technology Projects.	P1, P3, P4, P5, P7, P10	Compliance	Barriers: For all efforts to parallel tracks under the new Data Center Services contracts; limited agency resources which may delay completion. While application remediation is highly probable, scheduling the necessary changes may affect completion of tasks due to schedule availability.

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Data Center Transformation	HHSC	Transformation of DAPP: This application is on the transformation path. DAPP (Disaster Assistance Payment Processing) must be re-written to move to DCS, or it must be rewritten and migrated into the Financials system.	Objective 6-1. Information Technology Projects.	P1, P3, P4, P7, P10	Compliance	Barriers: For all efforts to parallel tracks under the new Data Center Services contracts; limited agency resources which may delay completion. While application remediation is highly probable, scheduling the necessary changes may affect completion of tasks due to schedule availability.
Data Center Transformation	DARS	Data Center Consolidation (capital project in the Information Technology Detail).  Status: New contract began on May 1, 2012. Continuing to move all appropriate computing infrastructure to the CDCs.	All Agency Objectives	P2, P4, P7	Operational efficiencies, Foundation for future operational improvements, Compliance (as required by State law or regulations)	Barriers: Cost of Data Center Services contract vs. DARS available funding could impact the level of participation in the Data Center Services (DCS) contract.
Data Center Transformation	DFPS	Data Center Consolidation  Status: In Progress	All Agency Objectives	P1, P4, P6, P8	Operational efficiencies	N/A
Data Center Transformation	DSHS	FY14-15 Data Center Services (DCS) Cost Reduction (DCR) Program	All Agency Objectives	P1, P3, P4, P5, P7, P10	Operational efficiencies; Security improvements; Foundation for future operational improvements	Capabilities: Improved efficiencies and infrastructure cost.
Data Center Transformation	DADS	52 DADS applications are on servers owned by HHSC. These applications need to be transformed to DADS-owned servers.  Status: Funding has been identified. Planning has started.	All Agency Objectives	P3, P4, P10	Operational efficiencies, Citizen/customer satisfaction, Security improvements, Compliance	Capabilities: Overhead funds have been identified to cover this cost during the Fiscal Years 2014/2015.  Barriers: Limited vendor resources for project management, network architecture, and commitment to complete by 8.31.2015. Use of overhead funds for DCS may require capital authority.

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<b>Data Center Transformation</b>	DADS	Disaster Recovery Plan (DRP) to include timely and accurate recovery of data and restoration of service to be developed and implemented by the vendor under existing contract.  Status: Incomplete	All Agency Objectives	P3, P4, P10	Operational efficiencies, Citizen/customer satisfaction, Compliance	Capabilities: The existing DCS contract includes DRP as a deliverable.  Barriers: The vendor has been unable to deliver a satisfactory DRP as of 3QFY2014. The vendor and DIR have proposed agencies seek additional LAR exceptional item funding for Fiscal Years 2016/2017 to meet this need.
<b>Data Center Transformation</b>	HHSC	Data Center Services (DCS) Transformation: Remediate HHSC applications in order to migrate applications and systems from state-owned data centers to DCS data centers	Objective 6-1. Information Technology Projects.	P1, P3, P4, P5, P7, P10	Compliance	Barriers: For all efforts to parallel tracks under the new Data Center Services contracts; limited agency resources which may delay completion. While application remediation is highly probable, scheduling the necessary changes may affect completion of tasks due to schedule availability.
<b>Data Sharing:</b> Development of policy and technical mitigation processes for secure data exchanges.	DADS	100 Jobs were Identified that PUT data to an UNIX FTP Target server  Status: 40% ready to test.	All Agency Objectives	P1	Operational efficiencies, Foundation for future operational improvements, Compliance	Capabilities: knowledgeable staff.  Barriers: No FY14/15 funding to hire staff augmentation contractors to complete SFTP work.
<b>Data Sharing</b>	DSHS	1915i	Community Health Services	P1, P2, P5, P7, P8	Operational efficiencies; Citizen/customer satisfaction; Security improvements; Foundation for future operational improvements; Compliance	Barrier: Staffing Limitations.

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<b>Data Sharing</b>	DARS	Agency data loss prevention (not a capital project in the Information Technology Detail).  Status: Adopted Office 365 hosted e-mail solution along with Voltage encryption and participating in the HHS remote access standardization initiative.	All Agency Objectives	P1 through P9	Operational efficiencies, customer satisfaction, security improvements, and compliance	Capabilities: All of these initiatives are across HHS agency endeavors.  Barriers: Currently, there are no foreseeable barriers to address.
<b>Data Sharing</b>	DSHS	Balancing Incentive Program (BIP): Level 1 Screening Tool	Community Health Services	P1, P2, P5, P7, P8	Operational efficiencies; Citizen/customer satisfaction; Foundation for future operational improvements	Capabilities: Provide improved service for clients.  Barrier: Staffing Limitations.
<b>Data Sharing</b>	DSHS	Clinical Data Exchange for Behavioral Health (CDE4BH)	Hospital Facilities and Services, Community Health Services	P1, P2, P5, P5, P7, P8	Operational efficiencies; Citizen/customer satisfaction; Security improvements; Foundation for future operational improvements	Barrier: Staffing Limitations.
<b>Data Sharing</b>	DSHS	DSHS ICD-10 Integration	All Agency Objectives	P5, P8	Operational efficiencies; Citizen/customer satisfaction; Compliance	Capabilities: Ensure compliance with ICD-10 requirements.
<b>Data Sharing</b>	DSHS	eGrants	All Agency Objectives	P3, P5, F7, P8	Operational efficiencies; Citizen/customer satisfaction; Security improvements; Foundation for future operational improvements	Capabilities: Standard process lifecycle for sub-recipient grant contracts management.

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Initiative Name & Description	Agency	Associated Project(s)	Agency Objective(s)	Statewide Technology Priority(ies)	Anticipated Benefit(s)	Capabilities or Barriers
Data Sharing	DSHS	HAI Surveillance System - Preventable Adverse Events (PAE)	Prevention and Preparedness Services	P1, P2, P3, P7, P8	Operational efficiencies; Security improvements; Compliance	Barriers: Privacy Issues, Staffing Limitations.
Data Sharing	DSHS	Trauma Registry - Linking Data for Health Information Quality	Prevention and Preparedness Services	P1, P2, P7, P5, P8, P9	Operational efficiencies; Citizen/customer satisfaction; Security improvements	Capabilities: Leverage experience of prior deployment of Consilience Software's Maven commercial off the shelf product.
Data Sharing	DSHS	Trauma Registry First Responders and Emergency Department (FRED)	Prevention and Preparedness Services	P1, P3, P5, P7, P8, P9	Operational efficiencies; Citizen/customer satisfaction; Foundation for future operational improvements	Capabilities: Leverage experience of prior deployment of Consilience Software's Maven commercial off the shelf product.
Data Sharing	DADS	Balancing Incentive Program (BIP) Project #2 (LTSS Screen) will leverage the new HHSC Needs Assessment application/portal. DADS, DSHS and HHSC will be able to share data to facilitate the needs assessment that will consist of a basic LTSS screening tool that can be completed online (a self-screen) or can be conducted over the phone or in person by trained staff. Information provided upon completion of a Level 1 screening would be based on the basic demographic, financial, and functional information the individual provides. FY14/15.  Status: In Progress	All Agency Objectives	P3, P5, P8	Operational efficiencies, Citizen/customer satisfaction, Foundation for future operational improvements, Compliance	Capabilities: knowledgeable staff dedicated to this project which is one of the key BIP requirements.  Barriers: limited timeframe and funds to complete the project.

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<b>Data Sharing</b>	HHSC	Enterprise Data Warehouse - Medicaid Initiative: Develop an enterprise data warehouse for the five Texas health and human services agencies (DFPS, DSHS, DADS, DARS, and HHSC) that will contain client-centric information and become a foundation for decision support analysis, data mining, and enterprise-wide management information reporting. Geographic information analysis is also a required feature. For FY14/15, the scope of EDW includes Medicaid provider and member data.  Status: In Progress	Objective 2-2. Other Medicaid Services.	P8	Operational Efficiencies, Security Improvements, Citizen/Customer satisfaction	EDW to provide a single common data model for all data of interest regardless of the data's source. This program will also improve data quality, by providing consistent codes and descriptions, flagging or even fixing bad data.
<b>Data Sharing</b>	DADS	International Classification of Diseases (ICD) 9/10 Implementation Phase. In coordination with the other HHS agencies, implement changes necessary to move to the International Classification of Diseases version 10 (ICD-10) from ICD-09 in FY14/15.  Status: In Progress	All Agency Objectives	P3, P5, P8	Operational efficiencies, Citizen/customer satisfaction, Compliance	Capabilities: knowledgeable staff.  Barriers: Changing federal deadlines.
<b>Governance:</b> Establishment of IT framework focusing and enhancing critical processes and key management practices assuring the investment generates business value while mitigating associated risks.	HHSC	Activity-Based Costing Model: To better illustrate IT costs for business customers, develop a costing model that aligns IT budget expenditures with service catalog offerings.	Objective 1-1. Enterprise Oversight and Policy.	P5	Operational efficiencies	Barriers: Resource constraints and funding limitations.
<b>Governance</b>	HHSC	Portal Authority: Develop governance and oversight of HHS web site portal features, technologies and operations for the enterprise and create an Information Technology Portal Support Team.	Objective 1-1. Enterprise Oversight and Policy.	P5	Operational efficiencies	Barriers: Requires cross agency coordination and collaboration, but no clear barriers foreseen at this time.

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<b>Governance</b>	DARS	Governance Framework Improvement (not a capital project in the Information Technology Detail).  Status: Assessment, planning, and implementation in progress.	All Agency Objectives	P1 through P10	Operational efficiencies, Citizen or customer Satisfaction	Barriers: Currently, there are no foreseeable barriers to address.
<b>Governance</b>	DADS	Technology Investment Planning (TIP).  Status: Implemented.	All Agency Objectives	P1, P2, P3, P4, P5, P6, P7, P8, P9, P10	Operational efficiencies, Citizen/customer satisfaction, Foundation for future operational improvements, Compliance	Capabilities: Executive Management support is in place.  Barriers: None.
<b>Information Security:</b> The protection of data and its systems from unauthorized access or use.	HHSC	2015-2016: Preliminary Deployment <u>HHS</u> Cyber Security Operations Center (SOC) Tracking # 1185069	Objective 6-1. Information Technology Projects	P1, P5	Security improvements	Within the Archer software, the SOC module will be installed including the preliminary configuration and steps to establish incident response capabilities <b><u>for each DADS, DARS, DFPS, and DSHS agency.</u></b> Because performing incident response effectively is a complex undertaking, establishing a successful incident response capability requires substantial planning and resources. Continually monitoring for attacks is essential. Establishing clear procedures for prioritizing the handling of incidents is critical, as is implementing effective methods of collecting, analyzing, and reporting data. The procedures will include applicable communication plans with other internal groups and with external groups.

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Information Security	HHSC	2015-2017 DADS Information Security Improvements for Services and Contractors Assistance	Objective 6-1. Information Technology Projects	P1	Security improvements	<p><b>What?:</b> Improve security of DADS information by:</p> <ul style="list-style-type: none"> <li>- Enforcing secure coding &amp; assurance methods in (Application Security),</li> <li>● Implementing new remote device access &amp; user authentication methods (Multi-Factor &amp; Network Device Access), and</li> <li>● Automating logon account inventory, routine validation and management (System Admin Best Practices).</li> </ul> <p><b>Why?:</b> Compliance with Texas Administrative Code (TAC) rule §202.20 that states “Security requirements shall be identified, documented, and addressed in all phases of development or acquisition of information resources.”</p>
Information Security	HHSC	2015-2017: Public Key Infrastructure Management for Enterprise (HHS) Tracking # 1185068	Objective 6-1. Information Technology Projects	P1, P5	Security improvements	<p>A public key infrastructure (PKI) will bind public keys to entities, enables other entities to verify public key bindings, and provides the services needed for ongoing management of keys in a distributed system. The project once completed will allow <b>Enterprise (HHS)</b> stakeholders to conduct business electronically with the confidence that:</p> <ul style="list-style-type: none"> <li>• The person or process identified as sending the transaction is actually the originator.</li> <li>• The person or process receiving the transaction is the intended recipient.</li> <li>• Data integrity has not been compromised.</li> </ul>

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Information Security	DARS	Annual Risk Assessment process (not a capital project in the Information Technology Detail).  Status: Cross agency deployment of RSA's eGRC (enterprise governance, risk, and compliance) solution.	All Agency Objectives	P2 through P5, P7 through P10	Operational efficiencies, customer satisfaction, security improvements, and compliance	Barriers: Requires cross agency coordination and collaboration, but no clear barriers foreseen at this time.
Information Security	DSHS	Data Classification and Inventory of Computing System that may hold Classified Information.  Status: Implementing	All Agency Objective(s)	P1 through P10	Security improvements, Operational efficiencies, Foundation for future Operational and Security Improvements, Compliance	Barriers: Limited DSHS personnel resources devoted to the operation and implementation of improved security measures. Dependent on HHS Enterprise Security's DLP roadmap and timeline to implement new or improved data security methodologies.
Information Security	DSHS	End-Point and Web Application Vulnerability Management  Status: Implementing	All Agency Objective(s)	P1 through P10	Security improvements, Compliance	Barriers: Network and end-point availability
Information Security	DSHS	End-point Security Improvements  Status: Implementing	All Agency Objective(s)	P1	Security improvements, Operational efficiencies, Compliance	Barriers: Limited DSHS personnel resources devoted to the operation and implementation of improved security measures.
Information Security	DARS	Hitachi ID Identity & Access Management (IAM) rollout (not a capital project in the Information Technology Detail).  Status: On hold while DARS investigates how the HHS Enterprise Tivoli Access Management Installation may meet our needs	All Agency Objectives	P2 through P5, P7 through P9	Operational efficiencies, customer satisfaction, security improvements, and compliance	Barriers: 1) Current staffing levels impede the ability to easily integrate all technologies due to capacity limitations. The IAM suite affords a work around in these cases.

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<b>Information Security</b>	DSHS	Improved Risk Assessment Process  Status: Implementing	All Agency Objective(s)	P1 through P10	Security improvements, Operational efficiencies, Foundation for future Operational and Security Improvements, Compliance	Barriers: Limited DSHS personnel resources devoted to the operation and implementation of improved security measures. Dependent on HHS Enterprise Security's roadmap and timeline to implement new risk assessment methodologies.
<b>Information Security</b>	DSHS	Incident Management System Implementation and Process Improvement.  Status: Implementing	All Agency Objective(s)	P1	Security improvements, Operational efficiencies; Compliance	Barriers: Dependent on HHS Enterprise Security's roadmap and timeline to implement new GRC technologies.
<b>Information Security</b>	DADS	Implement Recommendations from Security Audit Findings at State Supported Living Centers.  Status: In Progress	State Supported Living Centers	P1	Security improvements, Compliance	<p>Capabilities: 1) Good, mature foundational Security Standards are in place; 2) Skilled, motivated staff are on payroll; 3) A sound security integration strategy and security architecture vision was finalized in March 2013; and 4) Continued joint Data Loss Prevention (DLP) initiative with the HHSC will provide added monitoring support. 5) Ample management and program area support is in place for a successful implementation.</p> <p>Barriers: No funding provided to implement physical security recommendations from audit. Aging buildings and delicate environmental controls may require unforeseen advance remediation. (Note: This exceptional item has been moved to Facilities and renamed "Construction to provide physical security of Information Technology assets at SSLC campuses".)</p>

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Information Security	HHSC	2015-2016 Enterprise Security Contract	Objective 6-1. Information Technology Projects	P1, P5	Security improvements	Evaluate whether the AT&T contract for the HHS security stack (aka DLP - Data Loss Prevention) should be renewed or another method for performing this function be established. Options are to continue with AT&T, contract with a different vendor, or insource and negotiate a new contract, if necessary. If a decision to rebid is made, RFO development will start in FY14.
Information Security	HHSC	2015-2016 TIERS Security Remediation and Enhancements Championed by Glen Boyer under Paul Diaz.	Objective 6-1. Information Technology Projects.	P1	Security improvements	Implementing remediation strategy and security enhancements as the result of the TIERS Security Audit. Scope includes Eligibility Supporting Technologies (EST).
Information Security	HHSC	2015-2017 Enterprise Tokens for 2-Factor Authentication	Objective 6-1. Information Technology Projects	P1, P5	Security improvements	This project adds an additional layer of security to an account that provides passwords which are used only one time. 2-Factor passwords are a combination of an individuals password and a token which changes frequently.
Information Security	HHSC	2015-2017 TIERS Security Project (formerly Application Security SDLC) - Assessment Phase. Championed by Glen Boyer under Paul Diaz.	Objective 6-1. Information Technology Projects.	P1	Security improvements	Partner with the Denim Group to assess security controls as directed by CMS and resolve open audit findings.
Information Security	HHSC	2015-2017: Archer (HHS) Tracking # 1185066	Objective 6-1. Information Technology Projects	P1, P5	Security improvements	The capabilities of Archer will be Implemented <b><u>at the Enterprise level.</u></b>

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Information Security	HHSC	2015-2017: Preliminary Deployment <u>HHSC</u> Cyber Security Operations Center (SOC) Tracking # 1220298	Objective 6-1. Information Technology Projects	P1	Security improvements	Within the Archer software, the SOC module will be installed including the preliminary configuration and steps to establish incident response capabilities. Because performing incident response effectively is a complex undertaking, establishing a successful incident response capability requires substantial planning and resources. Continually monitoring for attacks is essential. Establishing clear procedures for prioritizing the handling of incidents is critical, as is implementing effective methods of collecting, analyzing, and reporting data. The procedures will include applicable communication plans with other internal groups and with external groups.
Information Security	HHSC	2015-2017: Public Key Infrastructure Management <u>for Enterprise (HHS)</u> Tracking # 1185068	Objective 6-1. Information Technology Projects	P1, P5	Security improvements	A public key infrastructure (PKI) will bind public keys to entities, enables other entities to verify public key bindings, and provides the services needed for ongoing management of keys in a distributed system. The project once completed will allow <b>Enterprise (HHS)</b> stakeholders to conduct business electronically with the confidence that: <ul style="list-style-type: none"> <li>• The person or process identified as sending the transaction is actually the originator.</li> <li>• The person or process receiving the transaction is the intended recipient.</li> <li>• Data integrity has not been compromised.</li> </ul>

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<b>Information Security</b>	HHSC	2015-2017: Public Key Infrastructure Management <u>for HHSC</u> Tracking # 1220299	Objective 6-1. Information Technology Projects	P1	Security improvements	A public key infrastructure (PKI) will bind public keys to entities, enables other entities to verify public key bindings, and provides the services needed for ongoing management of keys in a distributed system. The project once completed will allow <b>HHSC</b> stakeholders to conduct business electronically with the confidence that: <ul style="list-style-type: none"> <li>• The person or process identified as sending the transaction is actually the originator.</li> <li>• The person or process receiving the transaction is the intended recipient.</li> <li>• Data integrity has not been compromised.</li> </ul>
<b>Information Security</b>	HHSC	2015-2017: Security Awareness Tracking # 1185067	Objective 6-1. Information Technology Projects	P1, P5	Security improvements	This project will provide Security Awareness Content Development (education) for areas such as application security, administrator security, best practices, etc.
<b>Information Security</b>	HHSC	2016-2017: 24/7 HHS Cyber Security Operations Center	Objective 6-1. Information Technology Projects	P1, P5	Security improvements	A centralized on premise agency location (staffed with a mix of agency security personnel and managed security services) that deals with security issues on an enterprise and technical level. This service will allow us to expand to 24 X7 monitoring coverage and will provide us a better knowledge/understanding of international threats.
<b>Information Security</b>	HHSC	2016-2017: HHS Advance Threat Protection for Endpoints and Servers	Objective 6-1. Information Technology Projects	P1, P5	Security improvements	This project provides an agent with real-time visibility, detection, response, and prevention.
<b>Information Security</b>	HHSC	2016-2017: HHS Advanced Attacks and Cyber Threat Protection	Objective 6-1. Information Technology Projects	P1, P5	Security improvements	This project provides defense against malware and Advanced Persistent Threats (APT). APT is a set of stealthy and continuous hacking processes often orchestrated by humans steadily targeting a specific entity.

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Initiative Name & Description	Agency	Associated Project(s)	Agency Objective(s)	Statewide Technology Priority(ies)	Anticipated Benefit(s)	Capabilities or Barriers
Information Security	HHSC	2016-2017: HHS Enterprise Automated Scanning (including code) for Apps/IS/Hosts	Objective 6-1. Information Technology Projects	P1, P5	Security improvements	This project provides the capability to conduct automated and continuous scanning to identify potentially damaging vulnerabilities.
Information Security	HHSC	2016-2017: HHS Equipment Support Services	Objective 6-1. Information Technology Projects	P1, P5	Security improvements	This project provides the capability to support remote servers in regional locations.
Information Security	HHSC	2016-2017: HHS General and Specialized Security Awareness & Training	Objective 6-1. Information Technology Projects	P1, P5	Security improvements	This project provides an awareness of the risks and available safeguards regarding the protection of the physical and information assets of the agency.
Information Security	HHSC	2016-2017: HHS GRC (Governance, Risk, and Compliance) Improvements	Objective 6-1. Information Technology Projects	P1, P5	Security improvements	This service will continue to define processes and improve the use of our enterprise governance, risk, and compliance tool. The GRC allows us to manage the lifecycle of agency policies, assess and respond to risks, and report compliance of internal controls and regulatory requirements.
Information Security	HHSC	2016-2017: HHS Patching of Third Party Applications	Objective 6-1. Information Technology Projects	P1, P5	Security improvements	This project enables administrators to detect, download and deploy missing security patches for supported applications (such as, Adobe, Java, etc.) in the same way they monitor and manage operating systems (Microsoft, Linux, etc.).
Information Security	HHSC	2016-2017: HHS Web Application Firewall (WAF)	Objective 6-1. Information Technology Projects	P1, P5	Security improvements	This project provides a service that will apply a set of rules to Web (HTTP) traffic, for sensing and blocking malicious traffic.
Information Security	HHSC	2016-2017: Network Access Control/Advanced Authentication	Objective 6-1. Information Technology Projects	P1	Security improvements	This project provides network access control and advanced authentication for the Winters core and Brown Heatly core which are not covered in the Enterprise plan (DARS).

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<b>Initiative Name &amp; Description</b>	<b>Agency</b>	<b>Associated Project(s)</b>	<b>Agency Objective(s)</b>	<b>Statewide Technology Priority(ies)</b>	<b>Anticipated Benefit(s)</b>	<b>Capabilities or Barriers</b>
<b>Information Security</b>	HHSC	FY 2015-2019 Annual Risk Assessments	Objective 6-1. Information Technology Projects.	P1	Security improvements	Use the HHS Information System Security Plan to perform 2015 - 2019 annual risk assessments (56 systems within HHSC which includes High and applicable Medium and Low risk systems). Response to an Internal Audit Comment.
<b>Information Security</b>	HHSC	FY 2015-2019 Data Owner and Data Classification Program (TAC 202)	Objective 6-1. Information Technology Projects.	P1, P5	Security improvements	Classify HHSC information resources so that they may be better secured. Response to an Internal Audit finding.
<b>Information Security</b>	DADS	Security Improvements Project. Phase I: Threat Review & Resource Monitoring Phase II: Implementation of Intrusion Prevention System (IPS) Hardware Phase III: Software Application Security Review & Prioritization Plan Phase IV: Remediation of Essential Applications with Known Security Risks & Vulnerabilities  Status: In Progress	All Agency Objectives	P1	Security improvements, Compliance	Capabilities: knowledgeable staff, adequate funding.  Barriers: Long procurement timelines.
<b>Infrastructure Modernization:</b> Improvement of IT infrastructure to provide enhancements of the availability and capability of data.	HHSC	10GB Southeast Data Center Upgrade: Work to deploy Data Center switching hardware in the Southeast Data Center.	Objective 6-1. Information Technology Projects.	P10	Operational efficiencies	N/A
<b>Infrastructure Modernization</b>	HHSC	10GB Upgrade for 45th Street: Replace the THHS 45th Street networking core and (Catens) with Nexus 9K or 7K network switches	Objective 6-1. Information Technology Projects.	P10	Operational efficiencies	N/A
<b>Infrastructure Modernization</b>	HHSC	10GB Winters Switching Upgrade for Core: Replace the Winters networking core with Nexus 9K or 7K networking switches.	Objective 6-1. Information Technology Projects.	P10	Operational efficiencies	N/A
<b>Infrastructure Modernization</b>	HHSC	Active Directory Federation Services Upgrade: Evaluate, design and upgrade environment associated with Federated authentication services. The ADFS service and associated hardware will be upgraded.	Objective 6-1. Information Technology Projects.	P1, P3, P7, P10	Operational efficiencies	N/A

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Initiative Name & Description	Agency	Associated Project(s)	Agency Objective(s)	Statewide Technology Priority(ies)	Anticipated Benefit(s)	Capabilities or Barriers
Infrastructure Modernization	HHSC	Balancing Incentive Program (BIP) - Access Management: Create Your Texas Benefits enterprise framework. Upgrade TIERS into Framework and implement Web Content.	Objective 6-1. Information Technology Projects.	P1, P7, P10	Operational efficiencies	Resource Limitations, Time Constraints
Infrastructure Modernization	HHSC	Business Intelligence (BI) Strategy: Strategy to establish Enterprise/Agencies vision for business intelligence. Capture business requirements that will help evaluate and recommend technology solution.  Status: In research phase	Objective 6-1. Information Technology Projects.	P3, P5, P6, P9	Operational efficiencies, Foundation for future Operational Improvements	Cross Agency Cooperation initiative, Limited Resources
Infrastructure Modernization	HHSC	Compuware APM (Application Performance Management): Upgrade to "perpetual" licensing for Compuware APM and implement the licenses as needed to monitor, diagnose and resolve performance issues impacting production for HHSC applications.	Objective 6-1. Information Technology Projects.	P3	Operational efficiencies, Foundation for future Operational Improvements	N/A
Infrastructure Modernization	HHSC	DBMS privileged ID Account Mgmt.: Using ISAM (IBM Security Access Manager) and ISIM (IBM Security Identity Manager) to streamline and manage privileged ID account management of HHSC DBMS (database management system) account management.	Objective 6-1. Information Technology Projects.	P1, P7, P10	Operational efficiencies, Foundation for future Operational Improvements	N/A

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Initiative Name & Description	Agency	Associated Project(s)	Agency Objective(s)	Statewide Technology Priority(ies)	Anticipated Benefit(s)	Capabilities or Barriers
Infrastructure Modernization	HHSC	<p>Eligibility Infrastructure, Software and Hardware (IAPD#2): Upgrade TIERS WebSphere, including WebSphere 8.0, WebSphere Message Broker 8.0, WebSphere MQ 7.5, and Solaris 11. Planned for Release 87 and Release 88. Related to APD#2.</p> <p>Evaluate additional capacity needed to meet demands of an increasing applicant population resulting from changes in eligibility rules. This includes increased server, storage, and network capacity. In addition, new software and systems are required to support new applicant population interactions. Many initiatives are addressed by IAPD#2; this initiative is for the items not covered by other initiatives.</p>	Objective 6-1. Information Technology Projects.	P1, P3, P7, P10	Operational efficiencies, Foundation for future Operational Improvements, Citizen/Customer Satisfaction	N/A
Infrastructure Modernization	HHSC	Email Encryption Migration: Migrate from Voltage Encryption to Microsoft Hosted Encryption or other product.	Objective 6-1. Information Technology Projects.	P3, P6, P9	Security improvements * Also supports Mobile Work - Telework	N/A
Infrastructure Modernization	HHSC	Enterprise Cloud Storage Solution Strategy One Drive: Research and develop recommendation for One Drive as End User Cloud Storage Solution. Enterprise owns this solution through O365 and is available for all Enterprise users. Recommendation will cover security assessment, accessibility assessment, features and functionality data sheet, storage limitations etc. This solution could provide option for replacing drop box or like solutions at the Enterprise.	Objective 6-1. Information Technology Projects.	P1, P3, P7, P10	Operational efficiencies, Foundation for future Operational Improvements, Citizen/Customer Satisfaction	Flexibility for case worker and employees to access files from outside of the physical building. Enables collaboration and increase productivity of the staff.

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Initiative Name & Description	Agency	Associated Project(s)	Agency Objective(s)	Statewide Technology Priority(ies)	Anticipated Benefit(s)	Capabilities or Barriers
Infrastructure Modernization	HHSC	Enterprise Network Re-Architecture Implementation: Modernize and enhance underlying network and communications infrastructure to support HHS' business initiatives designed to increase efficiencies and promote improvement in service delivery in order to meet projected increases in caseloads without expanding the workforce.	Objective 6-1. Information Technology Projects.	P3	Operational efficiencies, Foundation for future Operational Improvements, Citizen/Customer Satisfaction	Cross Agency Cooperation initiative.
Infrastructure Modernization	HHSC	Enterprise Single Sign-On (ESSO) for Eligibility Staff: Automate some of the application logon and password change processes for HHSC eligibility staff.	Objective 6-1. Information Technology Projects.	P3, P6, P9	Security improvements	Cross Agency Cooperation initiative, Limited Resources
Infrastructure Modernization	HHSC	Enterprise Single Sign-On for the Enterprise (ESSO): Will complete ESSO for HHSC. Plan to start DADS and DFPS in FY15. DARS could potentially also start in FY15	Objective 6-1. Information Technology Projects.	P3, P6	Security improvements	Cross Agency Cooperation initiative, Limited Resources
Infrastructure Modernization	HHSC	Federated Identity Management: Implement the Tivoli Federated Identity Manager as part of the requirements for BIP and other projects	Objective 6-1. Information Technology Projects.	P1, P3, P7, P10	Security improvements	N/A
Infrastructure Modernization	HHSC	Google Review: Evaluate potential transition from Microsoft O365 to Google applications.	Objective 6-1. Information Technology Projects.	P3, P6, P9	Operational Efficiencies	N/A
Infrastructure Modernization	HHSC	HHSC .gov Domain Planning: Plan the move of HHSC and potentially other agencies to the .gov domain.	Objective 6-1. Information Technology Projects.	P3, P6, P9	Operational Efficiencies * Also supports Mobile Work - Telework	Resource Limitations
Infrastructure Modernization	HHSC	HHSC Scanning and Fax Solution: HHSC's previous server solution for scanning and faxing is no longer supported by Xerox. Xerox is working with HHSC to provide a scanning and fax solution that meets the business needs. Xerox has initially recommended iXware as a potential solution. The project will include a Proof of Concept, pilot and then full implementation once software is proven to meet the business needs.	Objective 6-1. Information Technology Projects.	P3, P6, P9	Operational Efficiencies, Citizen/Customer Satisfaction * Also supports Mobile Work - Telework	N/A

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Initiative Name & Description	Agency	Associated Project(s)	Agency Objective(s)	Statewide Technology Priority(ies)	Anticipated Benefit(s)	Capabilities or Barriers
Infrastructure Modernization	HHSC	High Availability Model (HAM) for State Hospitals and State Supported Living Centers Applications: Implement a robust failover infrastructure for the suite of software systems used to support administrative and clinical Pharmacy and the Medication Administration applications that house and support the electronic medical records.	Objective 6-1. Information Technology Projects.	P1, P3, P7, P10	Operational Efficiencies, Citizen/Customer Satisfaction, * Also supports Mobile Work - Telework	Cross Agency Cooperation initiative.
Infrastructure Modernization	HHSC	IEE Call Center Cloud Services: Transition IEE Call Center Managed Services to Cloud Services due to current telecom platform going out of support in April 2014.	Objective 6-1. Information Technology Projects.	P3, P6, P9	Citizen/Customer Satisfaction, Operational Efficiencies	N/A
Infrastructure Modernization	DADS	Implement Results of Infrastructure Assessment at 12 State Supported Living Centers. Includes implementing Virtual Desktop Pilot at DADS (Pilot through the Data Center Services Request for Solutioning Process). Implement Virtual Desktops Pilot at DADS utilizing the Data Center Services (DCS) Request for Solutioning (RFS) Process.  Status: In Progress	State Supported Living Centers	P10	Operational efficiencies, Citizen/customer satisfaction, Foundation for future operational improvements	Capabilities: Ample funding obtained for Fiscal Years 2014/2015 through the Balancing Incentive Program (BIP) funding as part of the Electronic Health Record (EHR).  Barriers: Wide Area Network (WAN) improvements are critical to overall success and are outside the control of DADS.  Aging buildings and delicate environmental controls may require unforeseen advance remediation, hazardous materials may be present in various locations, and costs may run high.
Infrastructure Modernization	HHSC	ITSM Upgrade: Replace existing HHSC ITSM system with Remedy On Demand.	Objective 6-1. Information Technology Projects.	P1, P2, P3, P5, P10	Operational Efficiencies	N/A
Infrastructure Modernization	HHSC	Lobby PC Project - Expanding Statewide: Deploy PCs in eligibility office lobbies for public access to <a href="https://yourtexasbenefits.com">https://yourtexasbenefits.com</a> .	Objective 6-1. Information Technology Projects.	P3, P6, P9	Citizen/Customer Satisfaction, Operational Efficiencies	Limited Resources

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Initiative Name & Description	Agency	Associated Project(s)	Agency Objective(s)	Statewide Technology Priority(ies)	Anticipated Benefit(s)	Capabilities or Barriers
Infrastructure Modernization	HHSC	Migrate secured applications through Novell IAM into Enterprise IAM: Migrate applications that use Novell to the Enterprise Identity and Access Management (IAM) framework. This project is dependent on applications going through the DCS transformation. Hardware and WebSphere upgrades must be completed in order for this to occur.	Objective 6-1. Information Technology Projects.	P1, P3, P10	Security improvements	Dependent on DCS Transformation
Infrastructure Modernization	HHSC	Migration to WebSphere 8.5 Application Server - TIERS/IE: This initiative is associated with the migration of all IBM WebSphere Application servers to software version 8.5. This impacts TIERS and other eligibility supporting technologies.	Objective 6-1. Information Technology Projects.	P1, P3, P7, P10	Citizen/Customer Satisfaction, Operational Efficiencies	Resource Limitations
Infrastructure Modernization	HHSC	Mobile Device Management (MDM) Expansion: Continue expanding enterprise-wide MDM for BYOD (Bring Your Own Device) and additional state-issued devices such as iPads & tablets.  Status: In progress, ITOPs to identify PM for the project.	Objective 6-1. Information Technology Projects.	P7, P9, P1, P6	Operational Efficiencies, Foundation for future operational improvements	BYOD expansion goals and objectives are: <ul style="list-style-type: none"> <li>• Implement a BYOD solution that supports the ever-increasing mobile workforce.</li> <li>• Leverage and enhance as necessary the current MDM solution managing enterprise-owned and BYOD mobile device assets.</li> <li>• Develop policy and standards that ensure standard configuration and security policy compliance for all mobile devices deployed within the agency.</li> <li>• Validate that the current tools address requirements necessary to accurately report on all mobile device assets within the agency.</li> <li>• Implement a solution that streamlines the BYOD deployment process allowing for quicker response to growing demands for mobile devices throughout the agency.</li> </ul>

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Initiative Name & Description	Agency	Associated Project(s)	Agency Objective(s)	Statewide Technology Priority(ies)	Anticipated Benefit(s)	Capabilities or Barriers
Infrastructure Modernization	HHSC	Operating System Upgrade: Upgrade standard HHSC operating system from Windows XP to Windows 7 or 8. Microsoft will end support of Windows XP in April 2014.	Objective 6-1. Information Technology Projects.	P3, P6	Operational Efficiencies	N/A
Infrastructure Modernization	HHSC	Oracle 11g TIERS Upgrade: Upgrade TIERS to Oracle 11g.	Objective 6-1. Information Technology Projects.	P3	Operational Efficiencies	Barrier: Infrastructure modernization to support Teleworking.
Infrastructure Modernization	HHSC	PC Image Process Maturation: Develop and publish standards for image creation including documented lists of all specialty settings within the OS, applications, and policies. Also includes identifying approved software packages for individual business areas. This initiative is related to Enhanced Image Security which will be completed in FY13.	Objective 6-1. Information Technology Projects.	P3, P6	Operational Efficiencies, Security Improvements	Barrier: Infrastructure modernization to support Teleworking.
Infrastructure Modernization	HHSC	Portal Migration Project - TIERS: TIERS will migrate to new Portal Framework.	Objective 6-1. Information Technology Projects.	P1, P3, P7, P10	Operational Efficiencies	Barrier: Infrastructure modernization to support Teleworking.
Infrastructure Modernization	DADS	Recommend Additional/Expanded Web Portal at HHSC.  Status: Planning.	All Agency Objectives	P10	Foundation for future operational improvements	Barrier: Insufficient funding for portal improvements.
Infrastructure Modernization	DARS	Seat Management Services (capital project in the Information Technology Detail).  Status: Contract for refresh will be awarded in FY16 . Rollout will begin September 2016.	All Agency Objectives	P4, P9	Operational efficiencies, mobile workforce	Capabilities: This is a recurring and funded item, so no known barriers at this time.
Infrastructure Modernization	HHSC	Self Service Portal (SSP) Migration - Your Texas Benefits: Migration of Self Service Portal (Your Texas Benefits) to new Portal Framework.	Objective 6-1. Information Technology Projects.	P1, P3, P7, P10	Operational Efficiencies, Security Improvements	Barrier: Infrastructure modernization to support Teleworking.

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<b>Infrastructure Modernization</b>	HHSC	TAM Upgrade for TIERS: Applications migrating to WebSphere Application Server (WAS) v. 8 require Identity Management to upgrade to Tivoli Access Manager (TAM) v.7. Identity Management supports applications from HHSC, DADS, MAXIMUS and Deloitte. (36 total)	Objective 6-1. Information Technology Projects.	P3	Security improvements, Operational Efficiencies	Barrier: Infrastructure modernization to support Teleworking.
<b>Infrastructure Modernization</b>	DSHS	Telephone Systems MH Hospitals (MHSA)	Hospital Facilities and Services	P4, P5, P6, P7, P9, P10	Operational Efficiencies, Foundation for future operational improvements	Barriers: Limited DSHS personnel resources devoted to the operation and implementation of improved infrastructure measures.
<b>Infrastructure Modernization</b>	HHSC	Tex-AN NG (Next Generation) – AVPN Migration : Migrate 1100 sites to AVPN. AVPN is AT&T's Virtual Private Network offering.	Objective 6-1. Information Technology Projects.	P3, P10	Operational Efficiencies, Security Improvements	Barrier: Infrastructure modernization to support Teleworking.
<b>Infrastructure Modernization</b>	HHSC	TIERS BMC ProactiveNet Capacity Planning: Services to implement Capacity Planning using BMC ProactiveNet for predictive infrastructure capacity management. Will assist with infrastructure management and planning within TIERS.	Objective 6-1. Information Technology Projects.	P1, P3, P7, P10	Operational Efficiencies, Foundation for future operational improvements	Barrier: Infrastructure modernization to support Teleworking.
<b>Infrastructure Modernization</b>	HHSC	TIERS Data Center Services Implementation: Implement TIERS data center tools (including ITIL processes, ProActive Net tool) and annual equipment refresh plan.	Objective 6-1. Information Technology Projects.	P1, P3, P7, P10	Operational Efficiencies, Foundation for future operational improvements	Barrier: Infrastructure modernization to support Teleworking.
<b>Infrastructure Modernization</b>	HHSC	TIERS Disaster Recovery: Expand TIERS facilities, infrastructure, and network DR capabilities	Objective 6-1. Information Technology Projects.	P1, P3, P7, P10	Operational Efficiencies	Barrier: Infrastructure modernization to support Teleworking.

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Initiative Name & Description	Agency	Associated Project(s)	Agency Objective(s)	Statewide Technology Priority(ies)	Anticipated Benefit(s)	Capabilities or Barriers
<b>Infrastructure Modernization</b>	HHSC	TIERS End Point Monitoring: Purchase and implementation of an end point monitoring software tool to monitor TIERS end user desktop/laptop experience. This will assist TIERS in diagnosing performance issues and improving the end user experience when using TIERS. The project will include selection of a tool, and the services to implement the tool. End - to - End Monitoring is the overall objective.	Objective 6-1. Information Technology Projects.	P1, P3, P7, P10	Operational Efficiencies, Foundation for future operational improvements, Security Improvements	Barrier: Infrastructure modernization to support Teleworking.
<b>Infrastructure Modernization</b>	HHSC	TIERS Infrastructure Security Hardening: Implementation of Security Controls on TIERS Infrastructure. This is a key implementation of the overall TIERS Security Program.	Objective 6-1. Information Technology Projects.	P1, P3, P7, P10	Operational Efficiencies, Foundation for future operational improvements	Barrier: Infrastructure modernization to support Teleworking.
<b>Infrastructure Modernization</b>	HHSC	TIERS Operations Technology Refresh: Next TIERS infrastructure refresh and subsequent cascade of equipment in FY15. Driven by capacity growth and infrastructure currency requirements.	Objective 6-1. Information Technology Projects.	P1, P3, P7, P10	Operational Efficiencies, Foundation for future operational improvements	Barrier: Infrastructure modernization to support Teleworking.
<b>Infrastructure Modernization</b>	HHSC	TIERS System Software Updates: Upgrade TIERS system software, including OPCON new version and Cognos 10. Planned for Release 87 and Release 88. Related to APD#2.	Objective 6-1. Information Technology Projects.	P1, P3, P7, P10	Operational Efficiencies, Foundation for future operational improvements	Barrier: Infrastructure modernization to support Teleworking.
<b>Infrastructure Modernization</b>	HHSC	TIERS Virtual Database Solution: Establish virtual database software solution (potentially from Delphix) to reduce storage consumption, improve development test cycle times, and database access for developer activities. Will provide increased efficiencies in regards to database management within TIERS development environments. Essentially allows multiple apps to utilize a single virtual DB.	Objective 6-1. Information Technology Projects.	P1, P3, P7, P10	Operational Efficiencies	Barrier: Infrastructure modernization to support Teleworking.

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Initiative Name & Description	Agency	Associated Project(s)	Agency Objective(s)	Statewide Technology Priority(ies)	Anticipated Benefit(s)	Capabilities or Barriers
Infrastructure Modernization	HHSC	TIERS-Enterprise Merge of IBM's Security Identity Manager (ISIM) : Merge TIERS and Enterprise identity repositories in preparation for BIP and other projects	Objective 6-1. Information Technology Projects.	P1, P3, P7, P10	Security improvements, Operational Efficiencies	Barrier: Infrastructure modernization to support Teleworking.
Infrastructure Modernization	HHSC	TMS Reprourement: Define procurement strategy for reprourement of Telecom Managed Services (TMS). New procurement may include more facilities and services than the current contract.	Objective 6-1. Information Technology Projects.	P2, P3, P5, P6, P7, P9	Operational Efficiencies	Barrier: Infrastructure modernization to support Teleworking.
Infrastructure Modernization	HHSC	Upgrade Winters Data Center Facilities: Upgrade key data center facility infrastructure components, focusing on the electrical infrastructure components, installing a power generator system, related electrical system enhancements, and server racks.	Objective 6-1. Information Technology Projects.	P3	Operational Efficiencies	Barrier: Infrastructure modernization to support Teleworking.
Infrastructure Modernization	HHSC	Video Conferencing Integration: Plan and implement video conferencing for selected sites across the enterprise.	Objective 6-1. Information Technology Projects.	P3, P6, P9	Operational Efficiencies, Foundation for future Operational Improvements, Compliance	Integrated videoconferencing solution across the Enterprise and agencies.
Infrastructure Modernization	DADS	Videoconferencing.  In FY14/15, pilot videoconferencing at 2 SSLCs and the Public Hearing Room at State Office. Upon successful completion of the pilot, expand videoconferencing to the other 10 SSLCs. Status: In Progress.  In FY16/17, expand videoconferencing to other areas in the SSLCs, Regions and State Office. Status: Planning.	All Agency Objectives	P10	Operational efficiencies, Citizen/customer satisfaction, Foundation for future operational improvements	Capabilities: DADS equipment is interoperable with HHSC videoconferencing network.  Barriers: Conflicting priority projects. Vendor support concerns.

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Initiative Name & Description	Agency	Associated Project(s)	Agency Objective(s)	Statewide Technology Priority(ies)	Anticipated Benefit(s)	Capabilities or Barriers
<b>Infrastructure Modernization</b>	HHSC	<p>Virtual Desktop Infrastructure (VDI) Evaluation. Strategy, and Pilot Implementation: Develop a VDI (Virtual Desktop Infrastructure) roadmap and detailed service design for applications and services that would benefit from virtualization.</p> <p>Status: In research phase, CTO office is working with DADS on their POC and learning from DSHS on their architecture.</p>	Objective 6-1. Information Technology Projects.	P7, P9, P1, P6	Citizen/Customer Satisfaction, Operational Efficiencies	<p>VDI objectives are:</p> <ul style="list-style-type: none"> <li>• Improved data security by eliminating risk associated with having sensitive data stored outside of a central server environment (a virtualized desktop is similar to that of a dummy terminal).</li> <li>• Reduced staff time expended on creating and restoring computer access for users (desktops are no longer customized for the user, so complexity is removed).</li> <li>• Reduced complexity as software such as Microsoft Office applications, the Internet, and the state mainframe computers now reside on servers. Support and troubleshooting occurs at the server level not on thousands of desktops.</li> <li>• Improved data backup and disaster recovery as data is secure on the central servers.</li> <li>• Reduced support complexities with efficiencies in managing the hundreds of applications to a desktop with similar look and feel.</li> </ul>
<b>Infrastructure Modernization</b>	HHSC	Web Analytics Assessment Software for TIERS: IBM Web analytics software provides behavior-based metrics to assess effectiveness of TIERS WEB / Internet presence. (There is no tool currently providing this functionality).	Objective 6-1. Information Technology Projects.	P1, P3, P7, P10	Citizen/Customer Satisfaction, Operational Efficiencies	Barriers: Resource constraints and funding limitations.
<b>Infrastructure Modernization</b>	DSHS	Wireless MH Hospitals (MHSA)	Hospital Facilities and Services	P9-P10	Operational Efficiencies, Foundation for future operational improvements	Barriers: Limited DSHS personnel resources devoted to the operation and implementation of improved infrastructure measures.
<b>Infrastructure Modernization</b>	HHSC	Wireless Network Expansion: Gather requirements, design, and expand wireless networking for HHS Offices	Objective 6-1. Information Technology Projects.	P3, P6, P9	Operational Efficiencies	Barriers: Resource constraints and funding limitations.

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Initiative Name & Description	Agency	Associated Project(s)	Agency Objective(s)	Statewide Technology Priority(ies)	Anticipated Benefit(s)	Capabilities or Barriers
Infrastructure Modernization	HHSC	Xerox MDO Refresh: IT's support of HHS System Support Services' work for the Xerox refresh of all regional MDO devices for HHSC between Aug and Dec 2013.	Objective 6-1. Information Technology Projects.	P3, P6	Operational Efficiencies	N/A
Infrastructure Modernization	HHSC	Desktop/Server Management Solution (Endpoint Technology Strategy): Define support, security, governance, and detailed service design for all end point technologies, from smartphones, tablets, laptops to virtual desktops. Focus on HHSC in FY14. HHSC's client management tool that supports software asset management and patching is underpowered and insufficient. This project includes evaluation of the current tool and competitors, as well as implementation of the chosen tool.	Objective 6-1. Information Technology Projects.	P3, P6, P9	Operational Efficiencies, Security Improvements	Capabilities: In house expertise in support of telecommunications infrastructure.  Barriers: Resource constraints and funding limitations.
Infrastructure Modernization	DADS	Increase Bandwidth at five State Supported Living Centers.  Status: In Progress	State Supported Living Centers	P10	Operational efficiencies, Citizen/customer satisfaction, Foundation for future operational improvements	Capabilities: Ample funding obtained for Fiscal Years 2014/2015 through the Balancing Incentive Program (BIP) funding as part of the Electronic Health Record (EHR) project.  Barriers: Wide Area Network (WAN) improvements are critical to overall success and are outside the control of DADS.  Aging buildings and delicate environmental controls may require unforeseen advance remediation, hazardous materials may be present in various locations, and costs may run high.
<b>Mobile Work - Telework:</b> Mobile Work or telework eliminates the daily commute to a central place of work, instead working from home or wherever the business is required.	HHSC	HHS Telework & Mobility Services Roadmap: Develop business requirements, processes and implementation plans to support telework & mobility. New telecom services. Specific projects TBD.	Objective 6-1. Information Technology Projects.	P9	Operational Efficiencies	Capabilities: Agency currently has an Enterprise Subscription Agreement with Microsoft that allows operating system upgrades without additional licensing costs.

**HEALTH AND HUMAN SERVICES SYSTEM TECHNOLOGY INITIATIVE ASSESSMENT AND ALIGNMENT**

<b>Initiative Name &amp; Description</b>	<b>Agency</b>	<b>Associated Project(s)</b>	<b>Agency Objective(s)</b>	<b>Statewide Technology Priority(ies)</b>	<b>Anticipated Benefit(s)</b>	<b>Capabilities or Barriers</b>
<b>Mobile Work - Telework</b>	HHSC	Retention - Enterprise IT Staff: Consider increasing # of IT staff who telework. Consider hiring outside the Austin area. Implement/enhance training program for IT staff.	Objective 6-1. Information Technology Projects.	P6, P9	Operational Efficiencies	Barriers: Resource constraints and funding limitations.
<b>Mobile Work - Telework</b>	DSHS	Alternatives to Hospital (Mobile App)	Hospital Facilities and Services; Community Health Services	P2, P5, P7, P8, P9, P10	Operational efficiencies; Citizen/customer satisfaction; Foundation for future operational improvements	Barrier: Staffing Limitations.
<b>Mobile Work - Telework</b>	DFPS	CLASS Upgrades  Status: Ongoing	Reduce abuse and neglect in children, increasing safety, and assuring quality care in Child Care facilities	P1, P6, P8, P9	Citizen or customer satisfaction, Operational efficiencies	N/A
<b>Mobile Work - Telework</b>	DFPS	Computer Devices Lease Payments  Status: In Progress	All Agency Objectives	P1, P4, P6, P8, P9	Operational efficiencies	N/A
<b>Mobile Work - Telework</b>	DFPS	IMPACT Upgrades  Status: Ongoing	Reduce abuse and neglect in adults and children, mitigating their effects.	P1, P6, P8, P9	Citizen or customer satisfaction, Operational efficiencies	N/A
<b>Mobile Work - Telework</b>	DSHS	Mobile Application of Versa Regulation for Inspection Compliance (MAVRIC)	Consumer Protection Services	P1, P2, P3, P4, P5, P7, P8, P9	Operational efficiencies; Citizen/customer satisfaction; Security improvements; Foundation for future operational improvements; Compliance	Capabilities: Enhanced work load management; Improve inspection staff effectiveness with mobile technology; Comply with Federal (Food and Drug Administration) reporting requirements.
<b>Mobile Work - Telework</b>	DARS	Status: Telework policy in place. Continuing to explore various means to expand telework capabilities.	All Agency Objectives	P6, P9	Operational efficiencies	There are no known barriers at this time.

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<b>Mobile Work - Telework</b>	DADS	Regulatory Services Mobility Project for Investigators in FY14/15. Status: Cancelled.  DADS plans to request an LAR EI in FY15/16 to implement mobility hardware and software to meet Regulatory Services, Access and Intake, and Center for Policy and Innovation needs. Status: Planning.	Regulation, Certification, and Outreach	P6, P9	Operational efficiencies; Citizen or customer satisfaction	Capabilities: Through the pilot, DADS identified lessons learned to be applied to future mobility efforts. We also determined that the hardware solution was not the best solution for DADS. The software product may have merit and may be considered in future mobility projects.  Barriers: N/A
<b>Social Media</b>	DFPS	CLASS Upgrades  Status: Ongoing	Reduce abuse and neglect in children, increasing safety, and assuring quality care in Child Care facilities	P1, P6, P8, P9	Citizen or customer satisfaction, Operational efficiencies	N/A
<b>Social Media:</b> The promotion of information across social networks with the use of enhanced web-based communication utilizing social media technologies of varying platforms, for example, Internet forums, podcasts, or social media networks sites, such as Facebook or Twitter.	DARS	Agency Social Media Policy Revisions (not a capital project in the Information Technology Detail).  Status: DARS published the Social Media Policy in June, 2012, and continuously revises based on current business needs and alignment with the Health and Human Services Commission (HHSC).	All Agency Objectives	P8	Citizen or customer satisfaction	Barriers: Currently, there are no foreseeable barriers to address.
<b>Systems Modernization:</b> Improvements of IT systems to provide increased capabilities or enhancements to the current applications.	DSHS	Accessibility Remediation	All Agency Objectives	P3	Citizen/customer satisfaction; Compliance	Capabilities: Ensure applications comply with Federal and State accessibility requirements.

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Systems Modernization	DFPS	APS Risk Assessment Tool  Status: In Progress	Reduce abuse and neglect in adults using assessments for safety, risk, and needs in a casework practice model based on allegation type.	P1, P6, P8, P9	Operational efficiencies	N/A
Systems Modernization	HHSC	ASOIG Enhancements: A collection of enhancements for the ASOIG (Automated System for Office of the Inspector General) system. Priorities of the enhancements will be determined by the business customer.	Objective 7-1. Integrity and Accountability.	P3	Operational Efficiencies, Foundation for future operational improvements	Barrier: Staffing Limitations.
Systems Modernization	DADS	BIP-Secure Provider Web Portal [DADS BIP Project #4]. Develop a secure, web-based portal for service providers and DADS staff or contracted case management staff to upload and download necessary documents.  Status: In Progress.	Access and Intake	P3	Operational efficiencies, Citizen/customer satisfaction, Compliance	Capabilities: Procurement is underway Barriers: N/A
Systems Modernization	HHSC	Business Process Redesign (BPR) Automation for OSS: This project will encompass automation initiatives to support OSS Business Process Redesign for FY15.	Objective 2-3. Medicaid Support. Objective 3-1. CHIP Services. Objective 4-1. Assistance Services.	P3	Operational Efficiencies, Foundation for future operational improvements	Barrier: Staffing Limitations.
Systems Modernization	HHSC	Call Center Inquiry (CCI) Statewide Rollout for OSS: Call Center Inquiry (CCI), an application developed and maintained by MAXIMUS, is used by Call Center staff to look up TIERS cases and report limited changes. Development is needed to address capacity concerns with statewide rollout, as well as gap analysis regarding migration project.	Objective 2-3. Medicaid Support. Objective 3-1. CHIP Services. Objective 4-1. Assistance Services.	P3	Operational Efficiencies, Foundation for future operational improvements, Citizen/customer satisfaction	Barrier: Staffing Limitations.

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<b>Systems Modernization</b>	HHSC	<p>CAQH CORE Eligibility &amp; Claim Status Operating Rules (COR 117): HHSC staff oversight of TMHP work. COR 117 is for TIERS Eligibility data that needs to be standardized to a format that can be used by the MMIS system in supporting decision and reporting requirements.</p> <p>Example: TIERS Last Name data will need to be modified to the TMHP standardized format and conform with the reporting requirements of the CORE. CORE is the Committee on Operating Rules for information Exchange under the Council for Affordable Quality Healthcare (CAQH). Also includes rules covering eligibility verification, claims status, and electronic funds transfer transactions.</p>	Objective 2-1. Medicaid Health Services.	P3	Operational Efficiencies, Citizen/Customer Satisfaction, Security Improvements	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	DADS	<p>CARE Retirement - The CARE application is dated technology that no longer supports HHS Enterprise business needs and does not meet current industry standards or Medicaid Information Technology Architecture (MITA) standards. HHSC, DADS, and DSHS must perform analysis and project implementation planning in order to ensure that HHS agencies no longer have any direct dependency on data stored or processed within the CARE application or its related functionality. Analysis must be conducted to develop a high level plan and roadmap for any necessary migration or elimination of these dependencies. Planning in FY14/15. Execution in FY16/17.</p> <p>Status: In Progress.</p>	Regulation, Certification, and Outreach	P3	Operational efficiencies, Citizen/customer satisfaction, Foundation for future operational improvements, Compliance	<p>Capabilities: N/A</p> <p>Barriers: FY14/15 project has been delayed.</p>
<b>Systems Modernization</b>	DFPS	Casework System Modernization Status: In Progress	All Agency Objectives	P1, P6, P8, P9	Citizen or customer satisfaction, Operational efficiencies	N/A

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Systems Modernization	HHSC	CFO-FSS Additions/ Enhancements: Additions and enhancements for the CFO-FSS (Chief Financial Officer-Financial Services Support) System. Priorities of the enhancements will be determined by the business customer.	Objective 1-2. HHS Consolidated System Support Services.	P3, P5	Operational Efficiencies, Foundation for future operational improvements	Barrier: Staffing Limitations.
Systems Modernization	HHSC	Changes to "Your Texas Benefits" Portal (BIP): Create Your Texas Benefits enterprise framework. Upgrade TIERS into Framework and implement Web Content Management for TIERS.	Objective 2-3. Medicaid Support. Objective 3-1. CHIP Services. Objective 4-1. Assistance Services.	P3, P5	Operational Efficiencies, Foundation for future operational improvements, Citizen/customer satisfaction	Barrier: Staffing Limitations.
Systems Modernization	HHSC	Children with Special Needs Website (BIP): Provide interactive, public-facing website with information about services for Children with Special Needs.	Objective 5-1. Program Support.	P3	Citizen/Customer Satisfaction, Operational Efficiencies	Barrier: Staffing Limitations.
Systems Modernization	HHSC	Cisco POD Pilot: This project will deploy Cisco POD structures in select areas. The POD provides a full services virtual window for a HHSC field office. The pilot will help the business area evaluate if this method of service delivery is a viable option. Initial pilot phase is being funded by Cisco to deploy PODs for the Office of Social Services. A technical proof of concept will be followed by POD piloting in a couple of regions.	Objective 2-3. Medicaid Support. Objective 3-1. CHIP Services. Objective 4-1. Assistance Services.	P3	Operational Efficiencies, Foundation for future operational improvements	Barrier: Staffing Limitations.
Systems Modernization	DFPS	CLASS Upgrades  Status: Ongoing	Reduce abuse and neglect in children, increasing safety, and assuring quality care in Child Care facilities.	P1, P6, P8, P9	Citizen or customer satisfaction, Operational efficiencies	N/A

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Systems Modernization	HHSC	Client Trust Fund (CTF) Phases I and II: Finalize CTF Phase I and complete CTF Phase II enhancements.	DADS Objective 1-8. State Supported Living Centers Services. DSHS Objective 3-1. Provide State Owned Hospital Services and Facility Operations.	P3	Operational Efficiencies, Foundation for future operational improvements	Barrier: Staffing Limitations.
Systems Modernization	DSHS	Clinical Management for Behavioral Health Services (CMBHS) - DSM 5	Hospital Facilities and Services: Community Health Services	P5, P8	Operational efficiencies; Citizen/customer satisfaction; Foundation for future operational improvements	Barrier: Staffing Limitations.
Systems Modernization	HHSC	CMBHS-MMIS Interface (COR 62 and COR 92): HHSC's oversight of TMHP's work. CORs 62 and 92 replace the MMIS-CARE interface with a MMIS-CMBHS interface in support of the Client Assignment & Registration (CARE) system replacement. CMBHS (aka "Columbus") is Clinical Management for Behavioral Health Services. MMIS is the Medicaid Management Information System.	Objective 2-1. Medicaid Health Services.	P3	Operational Efficiencies, Foundation for future operational improvements	Barrier: Staffing Limitations.

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<b>Systems Modernization</b>	HHSC	Colonias Reporting: David Luna (Director of Border Affairs in Harrington) has requested assistance with Colonias reporting. In 2008-2011 we were looking into building an application that would support the Border Affairs organization efforts to comply with a Senate Bill related to data collection for Colonias cost, activity and plans. This was determined to be a low priority when the group was able to meet their requirements with manual reports and data collection. GPS was a big obstacle at the time. Colonias areas are not separated by zip code or a straight rule that follows streets and the only way to really nail down their locations is via GPS coordinates. Mr. Luna has reached out again and is asking for assistance in finding/building an automated solution to help with the reporting.	Objective 4-2. Other Support Services.	P3	Citizen/Customer Satisfaction, Operational Efficiencies	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	HHSC	Community Partner Program Expansions for OSS: This project will enable automation changes to support the expansion of community partner programs.	Objective 2-3. Medicaid Support. Objective 3-1. CHIP Services. Objective 4-1. Assistance Services.	P3	Operational Efficiencies, Foundation for future operational improvements	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	HHSC	Community Partner Program System: Oversee a vendor that is developing a new web-based application to support Community Partners so they can use a selection of Social Services Apps.	Objective 2-3. Medicaid Support. Objective 3-1. CHIP Services. Objective 4-1. Assistance Services.	P3	Operational Efficiencies, Foundation for future operational improvements, Citizen/customer satisfaction	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	DFPS	Computer Devices Lease Payments  Status: In Progress	All Agency Objectives	P1, P4, P6, P8, P9	Operational efficiencies	N/A

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<b>Systems Modernization</b>	HHSC	Contact Center Application for OSS: New Contact Center application will be developed for OSS as a replacement for Call Center Inquiry (CCI).	Objective 2-3. Medicaid Support. Objective 3-1. CHIP Services. Objective 4-1. Assistance Services.	P3	Citizen/Customer Satisfaction, Operational Efficiencies	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	DFPS	CPS Alternative Response to Intakes  Status: In Progress	Reduce abuse and neglect in children by creating a "flexible response system" for investigations.	P1, P6, P8, P9	Operational efficiencies	N/A
<b>Systems Modernization</b>	HHSC	Critical Pre-Project Activities for the CAPPS Financials Upgrade: This initiative is to accomplish the critical pre-project activities needed to make the CAPPS Financials Upgrade that will be funded in the FY16-17 LAR a success. Some of these critical pre-project activities include: <ul style="list-style-type: none"> <li>• Developing work plans, Advanced Planning Documents, Project Framework Documents for Quality Assurance.</li> <li>• Installing and configuring CPA-delivered statewide baseline version of CAPPS Financials application.</li> <li>• Comparing CPA statewide baseline to HHSAS Financials application to identify HHS-specific customizations.</li> <li>• Identifying HHSAS Financials reports and queries that will need to be brought forward with the HHSC CAPPS Financials Upgrade.</li> <li>• Assembling functional project materials, formulating documentation templates.</li> <li>• Identifying and securing software licenses</li> <li>• Working with the HHSC ARTS business area to identify needs for the ARTS rewrite</li> </ul>	Objective 1-2. HHS Consolidated System Support Services.	P3, P5	Operational Efficiencies, Foundation for future operational improvements	Barrier: Staffing Limitations.

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<b>Systems Modernization</b>	DADS	DADS Balancing Incentive Program (BIP) Project #1(Electronic Health Record/Electronic Life Record) project. implement a full EHR at the SSLCs.  Status: In Progress	State Supported Living Centers	P3	Operational efficiencies, Citizen/customer satisfaction, Security improvements, Foundation for future operational improvements, Compliance	Capabilities: N/A  Barriers: RFP solicitation timeframe is lengthy. RFP requires DIR exception.
<b>Systems Modernization</b>	DADS	DADS BIP-IDD Assessment Tool [DADS BIP Project #3] project. DADS currently uses multiple assessment instruments to determine functional eligibility for the four Intermediate Care Facility/Individual with Intellectual Disability (ICF/IID) waiver programs. This FY14/15 project will involve: 1. selecting a new comprehensive IDD assessment instrument to replace all of the existing ones; 2. conducting a pilot with the selected assessment instrument; and, 3. analyzing the results of the pilot. Status: In Progress.  A new FY16/17 project will implement the selected tool. Status: In Progress.	All Agency Objectives	P3	Operational efficiencies, Citizen/customer satisfaction, Compliance	Capabilities: N/A  Barriers: N/A

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<b>Systems Modernization</b>	HHSC	Developing PA Portal (COR 84): The purpose of this COR is to add requirements include the following: 1) The creation of a universal Prior Authorization portal for MCOs. 2) A single consolidated Remittance and Status (R&S) report to providers with all Medicaid transactions for both Acute Care and MCO claims. 3) Provider and Claims Status Inquiry (CSI) improvements. 4) The routing of Long-term Services and Support (LTSS) Claims to MCOs. 4) Implementation of enhancements to the single source claims portal.	Objective 2-1. Medicaid Health Services.	P3	Operational Efficiencies, Foundation for future operational improvements	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	HHSC	Document Center for OSS: New Document Center will be developed for OSS to replace MAXeIE.	Objective 2-3. Medicaid Support. Objective 3-1. CHIP Services. Objective 4-1. Assistance Services.	P3	Operational Efficiencies, Foundation for future operational improvements	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	HHSC	Driving Records Request System (DRRS) Enhancements: DRRS enhancement requests.	Objective 1-2. HHS Consolidated System Support Services.	P3, P5	Operational Efficiencies, Foundation for future operational improvements, Citizen/customer satisfaction	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	HHSC	DSHS Billing and Coordination System for HIV/STD Prevention and Care Branch (COR 113): The purpose of this COR is to implement expansion of part of the Texas Medicaid Health Partnership's (TMHP) billing and coordination system (screening for other insurance payers) to include the Texas Department of State Health Services (DSHS) HIV/STD Prevention and Care Branch.	Objective 2-1. Medicaid Health Services.	P3	Operational Efficiencies	Barrier: Staffing Limitations.

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<b>Systems Modernization</b>	HHSC	DSHS Expanded Primary Healthcare Program (COR 132): DSHS will expand the current Primary Health Care (PHC/EPHC) program for the purpose of increasing client access to an array of priority women's health services. The PHC/EPHC program expects to serve approximately 240K clients annually via a network or approximately 85 contracting agencies, all of whom will bill for services provided and be reimbursed on a fee-for-service basis.	Objective 2-1. Medicaid Health Services.	P3	Operational Efficiencies, Foundation for future operational improvements, Citizen/customer satisfaction	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	HHSC	Dual Eligibles Integrated Care: Texas is participating in a 3-year demonstration with CMS to align and coordinate care for Star+Plus clients who are eligible for both Medicaid and Medicare. During the demonstration, clients in selected counties will be passively enrolled in MMPs (Medicaid/Medicare Plans). The demonstration is targeted to start in Jan 2015.	Objective 2-1. Medicaid Health Services.	P3	Operational Efficiencies, Foundation for future operational improvements	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	HHSC	Electronic Benefit Transfer (EBT) Link in Self Service Portal (SSP) for OSS: Link will be added to Self Service Portal for Electronic Benefit Transfer, allowing clients to view balances, etc. on their Lone Star cards.	Objective 4-1. Assistance Services.	P3	Citizen/Customer Satisfaction, Operational Efficiencies	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	HHSC	Electronic Visit Verification (COR 97): HHSC staff oversight of TMHP work. COR (to be submitted by Xerox) will address Electronic Visit Verification (EVV) which allows entities to electronically verify delivery of billed services and data associated with those billed services. The COR is still in draft and is likely to change pending direction from the Executive Commissioner.	Objective 2-1. Medicaid Health Services.	P3	Citizen/Customer Satisfaction, Operational Efficiencies	Barrier: Staffing Limitations.

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<b>Systems Modernization</b>	HHSC	Eligibility as a Service (EaaS) (TIERS and COR 66): Eligibility as a Service (EaaS) will provide a single source of nearly real-time eligibility information to trading partners via a web service in the Type of Assistance (TOA) format. This initiative is for HHSC IT oversight of TMHP and for TIERS.  Status: This item as been scheduled for TIERS release in FY 15.	Objective 2-3. Medicaid Support. Objective 3-1. CHIP Services. Objective 4-1. Assistance Services.	P3	Operational Efficiencies, Citizen/Customer Satisfaction	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	HHSC	Enable Document Uploads for Lobby PC's for OSS: Changes to Self Services Portal to allow clients to scan and upload supporting documents at lobby PCs.	Objective 2-3. Medicaid Support. Objective 3-1. CHIP Services. Objective 4-1. Assistance Services.	P3	Citizen/Customer Satisfaction, Operational Efficiencies	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	HHSC	Encounter System Updates (COR 119): HHSC oversight of TMHP work. COR 119 addresses a number of functional deficits in the current process of maintaining the Encounter Data Warehouse. The COR includes new front end edits, new identification flag, universe modification, and linking of inpatient stays.	Objective 2-1. Medicaid Health Services.	P3	Operational Efficiencies, Foundation for future operational improvements	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	HHSC	Enhanced Data Sources / Data Matching / Asset Verification for OSS: Development work to support enhanced data sources, data matching, and asset verification in TIERS. Improve existing interface with Data Broker, automatic data matching features, leverage hub services via Affordable Care Act. Integrate with services like Early Warning, Asset Verification Services by HMS and others.	Objective 2-3. Medicaid Support. Objective 3-1. CHIP Services. Objective 4-1. Assistance Services.	P3	Security improvements, Operational Efficiencies	Barrier: Staffing Limitations.

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<b>Systems Modernization</b>	HHSC	Enhanced Front-End Customer Authentication for OSS: Integrate client-facing applications with enhanced security tools (NexisLexis, etc.)	Objective 2-3. Medicaid Support. Objective 3-1. CHIP Services. Objective 4-1. Assistance Services.	P3	Citizen/Customer Satisfaction, Operational Efficiencies	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	HHSC	Enhancements to Enterprise Content Management for OSS: Implement all functionality associated with Enterprise Content Management components including the consolidation of all individual repositories, implementation of enhanced document indexing and accepting digital images from various channels.	Objective 2-3. Medicaid Support. Objective 3-1. CHIP Services. Objective 4-1. Assistance Services.	P3	Operational Efficiencies	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	DARS	Enhancements to ReHabWorks, a web-based case management system (capital project in the Information Technology Detail through 2017).  Status: DARS continues to collectively plan and schedule ReHabWorks enhancement projects based on current business needs as prioritized through DARS Information Technology Governance and the Application Change Control Management Board.	2.1.Rehabilitation Services - Blind  2-3.General Disabilities Services.	P2, P5	Operational efficiencies, Foundation for future operational improvements, Compliance	Barriers: Cost of enhances versus DARS available funding and capital authority authorization could impact the scope of each project.

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<b>Systems Modernization</b>	HHSC	Enterprise BIP Oversight: The Balancing Incentive Program (BIP) is comprised of 9 Projects HHSC Project 1: Changes to Your Texas Benefits for Children with Special Needs (CSN) HHSC Project 2: Secure Provider Web Portal HHSC Project 3: Changes to Your Texas Benefits (YTB) HHSC Project 4: Implement IT Enhancements/No Wrong Door (NWD) DADS Project 1: State Supported Living Center Electronic Life Record/Electronic Health Record (ELR/EHR) DADS Project 2: Long Term Services (LTSS) and Support Screen DADS Project 3: Intellectual Disability (ID) Assessment Tool DADS Project 4: Secure WEB Portal DSHS Project 1: LTSS Screen	Objective 5-1. Program Support.	P3, P5	Compliance, Operational Efficiencies	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	HHSC	Enterprise Content Management Strategy: Develop an architectural framework, recommendation, and detailed service design for content management across HHSC. This initiative will wait until SharePoint is implemented. Rolando Garza's group may have an FY14 need for storing non-Microsoft documents.  Status: In Progress, Agencies are requesting funding through LAR process for FY 16/17. HHSC OPS group is procuring ECM solution for FY14/15.	Objective 1-1. Enterprise Oversight and Policy.	P5	Operational Efficiencies, Security Improvements	Effectively manage all the content floating around the enterprise and agencies in documents, emails and information in various electronic file cabinets, boxes of papers etc.
<b>Systems Modernization</b>	HHSC	Enterprise Provisioning Electronic Document Imaging: Convert and continue imaging all IT Access Request Forms that are handled by the Enterprise Provisioning Group.	Objective 1-2. HHS Consolidated System Support Services.	P3, P5	Operational Efficiencies	Barrier: Staffing Limitations.

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Systems Modernization	HHSC	Enterprise Travel Solution (eTravel): Establish an enterprise travel submission and reimbursement system.	Objective 1-2. HHS Consolidated System Support Services.	P3, P5	Operational Efficiencies	Barrier: Staffing Limitations.
Systems Modernization	DSHS	FCH Consolidated System	Community Health Services	P1, P3, P5, P7, P8, P9	Operational efficiencies; Citizen/customer satisfaction; Security improvements; Foundation for future operational improvements	Capabilities: Provide integrated solution supporting four program areas.
Systems Modernization	HHSC	FVNet (Family Violence Application) Phase II: Enhance the web-based Family Violence application.	Objective 4-2. Other Support Services.	P3	Operational Efficiencies	Barrier: Staffing Limitations.
Systems Modernization	HHSC	Health Information Exchange (HIE) Oversight - Interfaces: Regardless of who operates the Health Information Exchange (HIE), TMHP systems interfaces must be updated to receive and share data with HIE. HHSC staff oversee project performed by TMHP.	Objective 2-1. Medicaid Health Services.	P3	Security improvements, Operational Efficiencies	Barrier: Staffing Limitations.
Systems Modernization	HHSC	Health Insurance Exchange (HIX) Oversight - Eligibility data interfaces: HHSC will provide TIERS eligibility data to the Federal Health Insurance Exchange (HIX).	Objective 2-1. Medicaid Health Services.	P3	Security improvements, Operational Efficiencies	Barrier: Staffing Limitations.
Systems Modernization	HHSC	Healthcare Reform - TIERS' Part: ACA. Very large. Medicaid expansion is in three parts: 1) Streamline the application, 2) Use MAGI to determine eligibility, and 3) eligibility rules for new client groups.	Objective 2-3. Medicaid Support.	P3, P5	Compliance, Operational Efficiencies, Security Improvements	Barrier: Staffing Limitations.
Systems Modernization	DSHS	HealthPac Upgrade	Prevention and Preparedness Services	P7, P8	Operational efficiencies; Compliance	Capabilities: Implement ICD-10 functions.
Systems Modernization	HHSC	HHSC Refugee Data Collection Phase II: Enhance the web-based Refugee Data Collection system.	Objective 4-2. Other Support Services.	P3	Operational Efficiencies	Barrier: Staffing Limitations.

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Initiative Name & Description	Agency	Associated Project(s)	Agency Objective(s)	Statewide Technology Priority(ies)	Anticipated Benefit(s)	Capabilities or Barriers
Systems Modernization	DSHS	ImmTrac Replacement	Prevention and Preparedness Services	P1, P2, P3, P4, P5, P7, P8	Operational efficiencies; Citizen/customer satisfaction; Security improvements; Foundation for future operational improvements	Capabilities: Provision of reliable immunization data during times of disaster; Compliance with state statutes, follows guidelines of the CDC and American Immunization Registry Association.
Systems Modernization	DFPS	IMPACT Upgrades  Status: Ongoing	Reduce abuse and neglect in adults and children, mitigating their effects.	P1, P6, P8, P9	Citizen or customer satisfaction, Operational efficiencies	N/A
Systems Modernization	HHSC	Implement Enterprise Travel Solution (eTravel): Implement the enterprise travel submission and reimbursement system that was created by DFPS. Assumes that DFPS will deliver to HHSC an enterprise travel system and HHSC would work with other agencies to migrate to the new system.	Objective 1-2. HHS Consolidated System Support Services.	P3, P5	Operational Efficiencies	Barrier: Staffing Limitations.
Systems Modernization	HHSC	Implement Executive Directive Tracking System: As a result of an internal audit of HHSC organizational governance, IT is building a system to track executive directives, including action memos and decision summaries. This effort is to implement the recommendations from the FY 14 plan and move it to Enterprise Services for ongoing support.	Objective 1-2. HHS Consolidated System Support Services.	P3, P5	Operational Efficiencies	Barrier: Staffing Limitations.
Systems Modernization	HHSC	Implement Unique Health Plan Identifier (COR 117): HHSC staff oversight of TMHP's work to analyze impacts of the Unique Health Plan Identifier as part of COR 117 which includes CORE Operating Rules changes.	Objective 2-1. Medicaid Health Services.	P3	Operational Efficiencies	Barrier: Staffing Limitations.

**HEALTH AND HUMAN SERVICES SYSTEM TECHNOLOGY INITIATIVE ASSESSMENT AND ALIGNMENT**

Initiative Name & Description	Agency	Associated Project(s)	Agency Objective(s)	Statewide Technology Priority(ies)	Anticipated Benefit(s)	Capabilities or Barriers
<b>Systems Modernization</b>	HHSC	Implementation of Mobile Application Functionality for OSS: This initiative is focused on defining, developing and implementing mobile technologies and applications in support of HHSC OSS initiatives.	Objective 2-3. Medicaid Support. Objective 3-1. CHIP Services. Objective 4-1. Assistance Services.	P3, P9	Operational Efficiencies	Mobile Apps Strategy objective is to empower our agency clients with the information they need to do their jobs – anywhere, any time, and on any device. <ul style="list-style-type: none"> <li>• Creates deeper engagement with citizens and workforce.</li> <li>• Enables easy sharing and access of agency information between mobile users</li> <li>• Improved transparency through increased access to government data and information.</li> <li>• Providing a happier and more productive workforce which will inevitably translate to better customer service.</li> <li>• Opportunities to use mobile apps to improve the efficiency of service delivery in government.</li> </ul>
<b>Systems Modernization</b>	DSHS	Improve Client CARE Systems - Enterprise	Hospital Facilities and Services, Community Health Services	P1, P2, P5, P7, P8	Operational efficiencies; Citizen/customer satisfaction; Foundation for future operational improvements; Compliance	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	DSHS	Improve Client CARE Systems - Enterprise Implementation	Hospital Facilities and Services: Community Health Services	P1, P2, P5, P7, P8	Operational efficiencies; Citizen/customer satisfaction; Foundation for future operational improvements; Compliance	Barrier: Staffing Limitations.

HEALTH AND HUMAN SERVICES SYSTEM TECHNOLOGY INITIATIVE ASSESSMENT AND ALIGNMENT						
Initiative Name & Description	Agency	Associated Project(s)	Agency Objective(s)	Statewide Technology Priority(ies)	Anticipated Benefit(s)	Capabilities or Barriers
Systems Modernization	DADS	In FY15/16, implement automated timekeeping and scheduling system or software package. Utilize wireless scanners for inventory purposes.  Status: Planning.	State Supported Living Centers	P3	Operational efficiencies, Citizen/customer satisfaction, Compliance	Capabilities: N/A Barriers: N/A
Systems Modernization	DADS	Incident Tracking System - In FY15/16, purchase a Web-Based, vendor hosted solution (VHS) which would allow accessibility and portability of records with a seamless integration with providers systems. Incident reporting with documentation to support injury reports, behavior restraint, restraints, flagging abuse and neglect, corrective actions and witness reports.  Status: Planning	All Agency Objectives	P3	Operational efficiencies, Citizen/customer satisfaction, Compliance	Capabilities: N/A Barriers: N/A
Systems Modernization	HHSC	International Classification of Diseases (ICD-10) (COR 64 and 106 and state systems): HHSC staff oversight of TMHP work. CORs 64 and 106 are the continuation of system updates at DADS, DARS, DSHS and HHSC from ICD-9 to ICD-10.	Objective 2-1. Medicaid Health Services.	P3	Compliance	Barrier: Staffing Limitations.
Systems Modernization	DSHS	Labware Upgrade	Prevention and Preparedness Services	P7, P8	Operational efficiencies; Compliance	Capabilities: Implement ICD-10 functions.
Systems Modernization	HHSC	Legislative Tracking System (LTS) Enhancements: Enhance LTS prior to the 2015 legislative session. Was on the transformation plan to the DCS in FY14, this will finish out the testing in the new environment and any remaining transformation effort.	Objective 1-2. HHS Consolidated System Support Services.	P3, P5	Operational Efficiencies	Barrier: Staffing Limitations.

HEALTH AND HUMAN SERVICES SYSTEM TECHNOLOGY INITIATIVE ASSESSMENT AND ALIGNMENT						
Initiative Name & Description	Agency	Associated Project(s)	Agency Objective(s)	Statewide Technology Priority(ies)	Anticipated Benefit(s)	Capabilities or Barriers
<b>Systems Modernization</b>	HHSC	LTSS Screen (Needs Assessment) (BIP): Develop a single point of access (within <a href="https://yourtexasbenefits.com">https://yourtexasbenefits.com</a> ) to HHS programs for clients, stakeholders, taxpayers, workers and other interested parties. Develop integration points between universal LTSS screening tool; TIERS; Managed Care Organization (MCO) systems; SAS, SSAS and TMHP LTC portals; CMBHS and OSAR systems; IDD Assessment Tool; and ADRC functions.	Objective 2-1. Medicaid Health Services. Objective 2-3. Medicaid Support. Objective 3-1. CHIP Services. Objective 4-1. Assistance Services. DADS Objective 1-1. Intake, Access, and Eligibility. DSHS Objective 3-1. Provide State Owned Hospital Services and Facility Operations.	P3, P5	Operational Efficiencies, Citizen/Customer Satisfaction	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	HHSC	Managed Care Expansion (SB 7, 8, 58): This is providing oversight for multiple projects that will be listed separately once known. This entry will be deleted once the specific projects are known.	Objective 2-1. Medicaid Health Services.	P3	Compliance	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	HHSC	Managed Transportation Organization (MTO) Application and Call Centers Implementation (SB8): Make changes to IT applications, mainly PPS (Premiums Payable System) and TMTS (Texas Medical Transportation System), to accommodate the transition from MTP (Medical Transportation Program) fee for service to eleven MTOs (Managed Transportation Organizations). Create outsourced call centers for MTP  Per SB8, the MTOs will begin performing administrative functions related to non-emergency medical transportation services on August 1, 2014, and will be fully operational with arranging, scheduling, and coordinating transportation services on Sept 1, 2014.	Objective 5-1. Program Support.	P3	Compliance, Citizen/Customer Satisfaction	Barrier: Staffing Limitations.

HEALTH AND HUMAN SERVICES SYSTEM TECHNOLOGY INITIATIVE ASSESSMENT AND ALIGNMENT						
Initiative Name & Description	Agency	Associated Project(s)	Agency Objective(s)	Statewide Technology Priority(ies)	Anticipated Benefit(s)	Capabilities or Barriers
Systems Modernization	HHSC	MAPPER Application Remediation & Retirement: Retirement of 6 MAPPER instances by rewriting in a new technology.	Objective 1-2. HHS Consolidated System Support Services.	P3, P5	Operational Efficiencies	Barrier: Staffing Limitations.
Systems Modernization	HHSC	MCATS Enhancements: A collection of enhancements for the MCATS (Medicaid Contract Administration Tracking System) application. Priorities of the enhancements will be determined by the business customer. There is also the possible split of the shared architecture for HCATS/MCATS to accommodate any changes resulting from the selection of a new purchasing/contracting system by PCS.	Objective 2-1. Medicaid Health Services.	P3	Operational Efficiencies, Foundation for future operational improvements	Barrier: Staffing Limitations.
Systems Modernization	HHSC	Med ID Changes for MEHIS Program: Enhance the Med ID system to send daily changed data via a flat file to MEHIS (Medicaid Eligibility and Health Information Services) application hosted by HP, and enable Med ID printing to be switched off for the monthly and weekly process.	Objective 2-1. Medicaid Health Services.	P3	Operational Efficiencies	Barrier: Staffing Limitations.
Systems Modernization	HHSC	Medicaid CHIP Division (MCD) Managed Care Expansion in TIERS: Implement online Medicaid CHIP Division (MCD) managed care plan selection in TIERS.	Objective 2-1. Medicaid Health Services.	P3	Operational Efficiencies	Barrier: Staffing Limitations.
Systems Modernization	HHSC	Medicaid Quality Improvement Process For Clinical Initiatives (SB 1542): Clone the functionality of the HEART - IMPROVE system to fulfill SB 1542, which requires the commission to receive suggestions for clinical initiatives to improve the cost-effectiveness of the Medicaid program.	Objective 2-1. Medicaid Health Services.	P3	Operational Efficiencies	Barrier: Staffing Limitations.

HEALTH AND HUMAN SERVICES SYSTEM TECHNOLOGY INITIATIVE ASSESSMENT AND ALIGNMENT						
Initiative Name & Description	Agency	Associated Project(s)	Agency Objective(s)	Statewide Technology Priority(ies)	Anticipated Benefit(s)	Capabilities or Barriers
<b>Systems Modernization</b>	DADS	Medicaid Quality Utilization Project - Consolidate through creation of a new data management system the various databases utilized by staff in the Utilization Management and Review (UMR) section of the Access and Intake division.  Status: In Progress	Regulation, Certification, and Outreach	P3	Operational efficiencies, Citizen/customer satisfaction, Security improvements, Foundation for future operational improvements, Compliance	Capabilities: Funding received for Staff Augmentation Contractors.  Barriers: N/A
<b>Systems Modernization</b>	DSHS	Mental Health Hospitals Analytics Platform	Hospital Facilities and Services	P2, P5, P7, P8	Operational efficiencies; Citizen/customer satisfaction; Foundation for future operational improvements	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	DSHS	Migration to Imaging and Document Automation System - Business Process Improvement (MIDAS-BPI)	Consumer Protection Services	P2, P5, P7, P8, P9	Operational efficiencies; Citizen/customer satisfaction; Security improvements; Foundation for future operational improvements	Capabilities: Assessment for integrating document access into a content management application; Supports records retention cycles and efficient Open Records Request response with document redaction.
<b>Systems Modernization</b>	HHSC	MITA 3.0 Annual State Assessment - Preparing and Assessment: Develop the strategy for the assessment in FY14 and perform the assessment in FY15. This annual assessment also implements a new framework for conducting the annual MITA assessment.	Objective 2-1. Medicaid Health Services.	P3	Operational Efficiencies, Compliance	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	HHSC	MMIS Re-procurement (RFP management): Procurement project for the design, development, and implementation of the replacement Medicaid Management Information System (MMIS). Current plan (as of Feb 2013) is to award the contract in Sept 2014.	Objective 2-1. Medicaid Health Services.	P3	Operational Efficiencies	Barrier: Staffing Limitations.

HEALTH AND HUMAN SERVICES SYSTEM TECHNOLOGY INITIATIVE ASSESSMENT AND ALIGNMENT						
Initiative Name & Description	Agency	Associated Project(s)	Agency Objective(s)	Statewide Technology Priority(ies)	Anticipated Benefit(s)	Capabilities or Barriers
Systems Modernization	HHSC	MTP Enhancements and Support (COR 103): HHSC oversight of TMHP work. COR 103 is TMHP's support of MTP (Medical Transportation Program).	Objective 5-1. Program Support.	P3	Operational Efficiencies	Barrier: Staffing Limitations.
Systems Modernization	HHSC	New Asset Scanning Devices - Interfaces and Possible Tagging: Establish a new asset management system and scanning devices for asset tagging of HHS assets. Could include RFID and/or SaaS. IT will coordinate affixing new asset tags to computing devices and will modify HHSAS interfaces.	Objective 1-2. HHS Consolidated System Support Services.	P3, P5	Operational Efficiencies	Barrier: Staffing Limitations.
Systems Modernization	HHSC	NorthStar BHO Interfaces: Build interfaces for multiple BHOs for DSHS NorthStar project. DSHS posted RFP Feb 2014, estimated contract to be signed by September 2014, with go live on September 2015. This effort will build the interfaces for each BHO.	DSHS Objective 3-1. Provide State Owned Hospital Services and Facility Operations.	P3	Operational Efficiencies	Barrier: Staffing Limitations.
Systems Modernization	DSHS	NorthSTAR Enrollment Optimization (NEO)	Community Health Services	P1, P2, P3, P5, P7, P8	Operational efficiencies; Citizen/customer satisfaction; Foundation for future operational improvements	Barrier: Staffing Limitations.
Systems Modernization	HHSC	Nursing Care Assessment Form (COR 104): The purpose of this COR is: SB 7, 82nd Legislature, First Special Session, 2011, requires HHSC to develop, if cost-effective and feasible, an objective assessment process for use in assessing a Medicaid recipient's needs for acute nursing services. The bill states that if the objective assessment is determined cost effective and feasible, HHSC must implement the objective assessment process.	Objective 2-1. Medicaid Health Services.	P3	Operational Efficiencies	Barrier: Staffing Limitations.

**HEALTH AND HUMAN SERVICES SYSTEM TECHNOLOGY INITIATIVE ASSESSMENT AND ALIGNMENT**

Initiative Name & Description	Agency	Associated Project(s)	Agency Objective(s)	Statewide Technology Priority(ies)	Anticipated Benefit(s)	Capabilities or Barriers
<b>Systems Modernization</b>	DADS	Nursing Facility Administrator (NFA) On-Line Licensing Software - Create a web-enabled licensing system that includes: a database; ability to create and update a license online; ability to submit an application online; generation of letters; generation of custom reports; NFA enforcement tracking; continuing education unit (CEU) requirements tracking; initial licensing generation and renewal; provide for the current status to the applicants (automated and on demand); ability to track certified preceptors; verify the status of a license (online verification); and provide for the automated tracking of applications.  Status: In Progress.	Regulation, Certification, and Outreach	P3	Operational efficiencies, Citizen/customer satisfaction, Compliance	Capabilities: knowledgeable staff, good requirements.  Barriers: Vendor is delayed in delivering system.
<b>Systems Modernization</b>	DSHS	Orchard Upgrade	Prevention and Preparedness Services	P7, P8	Operational efficiencies; Compliance	Capabilities: Implement ICD-10 functions.
<b>Systems Modernization</b>	HHSC	OSS Data Management: Implement additional data exchanges and data quality tools. Define/incorporate data cleansing measures, and improve existing interfaces.	Objective 2-3. Medicaid Support. Objective 3-1. CHIP Services. Objective 4-1. Assistance Services.	P3	Operational Efficiencies	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	HHSC	PMRS Migration : PMRS migration is needed from the current version of .NET to a newer version, along with several changes to the application.	Objective 1-2. HHS Consolidated System Support Services.	P3	Operational Efficiencies	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	HHSC	Portable 'Disaster' Application for OSS: Develop and implement new portable 'disaster' application for OSS.	Objective 2-3. Medicaid Support. Objective 3-1. CHIP Services. Objective 4-1. Assistance Services.	P3, P9	Operational Efficiencies	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	HHSC	PPS - Claims (OT) Files Changes: This is the in-house Premiums Payable System (PPS) work that is related to COR 73/107. OT is a type of claim file.	Objective 2-1. Medicaid Health Services.	P3	Operational Efficiencies	Barrier: Staffing Limitations.

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Initiative Name & Description	Agency	Associated Project(s)	Agency Objective(s)	Statewide Technology Priority(ies)	Anticipated Benefit(s)	Capabilities or Barriers
<b>Systems Modernization</b>	HHSC	PPS Automated Vouchers Program Enhancement: Audit related enhancement to the Premiums Payable System (PPS) application to include automated payments to the Managed Care Organizations (MCOs) and support of full NPI (National Provider Identification) remediation by TMHP. Audit Finding resolution.	Objective 2-1. Medicaid Health Services.	P3	Operational Efficiencies	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	HHSC	PPS Automation (Audit Resolution) (J046): To track all requests from State Auditors Office, KPMG and Steve Sizemore.	Objective 2-1. Medicaid Health Services.	P3	Operational Efficiencies	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	HHSC	PPS changes due to CHIP into TIERS: Premiums Payable System (PPS) changes due to Children's Health Insurance Program (CHIP) into TIERS	Objective 2-1. Medicaid Health Services.	P3	Compliance, Operational Efficiencies	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	HHSC	Prescribed Pediatric Extended Care Centers (COR 136): The purpose of this request is to create a new provider type and enrollment process, as well as create processes for claims and prior authorization.	Objective 2-1. Medicaid Health Services.	P3	Operational Efficiencies, Citizen/Customer Satisfaction	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	DADS	Prescribed Pediatric Extended Care Centers. SB 492 adds a new program provider type to Regulatory Services - Prescribed Pediatric Extended Care Centers (PPECC), and it will provide non-residential care for children aged 0-21 with complex medical needs.  Status: In Progress.	Regulation, Certification, and Outreach	P3	Operational efficiencies, Citizen/customer satisfaction, Compliance	Capabilities: knowledgeable staff, good requirements.  Barriers: project is dependent on the NFA Online Licensing software which has been delayed.
<b>Systems Modernization</b>	HHSC	Procurement Contracting Services (PCS) Business Process Review: IT will facilitate work with a business process advisor to assist Procurement in gathering requirements and planning the future state of procurement business processes.	Objective 1-2. HHS Consolidated System Support Services.	P3, P5	Foundation for future operational improvements	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	HHSC	Procurement Contracting Services (PCS) Requirements and Fit-Gap: Gather requirements for Procurement Contracting Services (PCS), conduct an Oracle deep dive and fit/gap analysis.	Objective 1-2. HHS Consolidated System Support Services.	P3, P5	Foundation for future operational improvements	Barrier: Staffing Limitations.

HEALTH AND HUMAN SERVICES SYSTEM TECHNOLOGY INITIATIVE ASSESSMENT AND ALIGNMENT						
Initiative Name & Description	Agency	Associated Project(s)	Agency Objective(s)	Statewide Technology Priority(ies)	Anticipated Benefit(s)	Capabilities or Barriers
Systems Modernization	HHSC	Provider Management Modernization (COR 76): HHSC staff oversight of TMHP work. COR 76 implements a stand-alone, commercial-off-the-shelf (COTS) provider system to support claims processing, provider verification and other services for Medicaid.  Status: This COR had been placed on hold but currently strategy is being developed to define the solution.	Objective 2-1. Medicaid Health Services.	P3	Operational Efficiencies	Barrier: Staffing Limitations.
Systems Modernization	HHSC	Provider Portal Enhancements (BIP) (COR 129): HHSC staff oversee project performed by Texas Medicaid & Healthcare Partnership (TMHP).	Objective 2-1. Medicaid Health Services.	P3	Operational Efficiencies	Barrier: Staffing Limitations.
Systems Modernization	HHSC	Reduce Contingency Processing Methods in TIERS: This project will provide the automation to reduce the number of Contingency Processing Methods (CPMs) in TIERS. CPM is the TIERS terminology for a workaround.	Objective 2-3. Medicaid Support. Objective 3-1. CHIP Services. Objective 4-1. Assistance Services.	P3	Operational Efficiencies	Barrier: Staffing Limitations.
Systems Modernization	HHSC	Re-engineer Medicare Buy-in Business Processes and Enhancements: This is a placeholder for a potential Medicare Buy-in Business Process and Enhancement project.	Objective 2-1. Medicaid Health Services.	P3	Foundation for future operational improvements	Barrier: Staffing Limitations.
Systems Modernization	DADS	Referral Tracking - in FY15/16, Implement a stable and sustainable tracking application to systematically track and process information related to individuals from across the state. Programs include referrals for: <ul style="list-style-type: none"> <li>• Employee Misconduct Registry</li> <li>• Fraud</li> <li>• HIPAA disclosures</li> <li>• Internal Affairs</li> <li>• Office of the Inspector General</li> <li>• Nurse Aide Registry</li> <li>• Other required agency tracking.</li> </ul> Status: Planning.	All Agency Objectives	P3	Operational efficiencies, Citizen/customer satisfaction, Compliance	Capabilities: N/A Barriers: N/A

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Initiative Name & Description	Agency	Associated Project(s)	Agency Objective(s)	Statewide Technology Priority(ies)	Anticipated Benefit(s)	Capabilities or Barriers
<b>Systems Modernization</b>	DSHS	Regulatory Automation System (RAS) Portal Redesign and Development	Consumer Protection Services	P1, P2, P3, P4, P5, P7, P9	Operational efficiencies; Citizen/customer satisfaction; Security improvements; Foundation for future operational improvements	Capabilities: Improve security and accessibility; Upgrade technology to a cloud environment.
<b>Systems Modernization</b>	DADS	Regulatory Services Systems Modernization Project.  Status: In Progress	Regulation, Certification, and Outreach	P3	Operational efficiencies, Citizen/customer satisfaction, Security improvements, Foundation for future operational improvements, Compliance	Capabilities: Some LAR exceptional item funding received for Fiscal Years 2014/2015.  Barriers: Full funding not received for Fiscal Years 2014/2015. An LAR exceptional item request is being considered for Fiscal Years 2016/2017.
<b>Systems Modernization</b>	HHSC	Remediate/Upgrade HHSAS Financials Systems: Remediate and upgrade the HHSAS Financials PeopleSoft application and move to new DCS servers.	Objective 1-2. HHS Consolidated System Support Services.	P3, P5	Operational Efficiencies	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	HHSC	Retire Legacy CARE System Across Enterprise Agencies: In FY14, perform analysis and planning for CARE retirement, transferring functionality from current mainframe application to DADS/SSAS and DSHS/CMBHS "Columbus" systems. HHSC IT provides oversight of this DSHS and DADS project.	DADS Objective 1-8. State Supported Living Centers Services. DSHS Objective 3-1. Provide State Owned Hospital Services and Facility Operations.	P3, P5	Foundation for future operational improvements	Barrier: Staffing Limitations.

**HEALTH AND HUMAN SERVICES SYSTEM TECHNOLOGY INITIATIVE ASSESSMENT AND ALIGNMENT**

Initiative Name & Description	Agency	Associated Project(s)	Agency Objective(s)	Statewide Technology Priority(ies)	Anticipated Benefit(s)	Capabilities or Barriers
<b>Systems Modernization</b>	HHSC	SOAR/SOAR II Enhancements: This application is on the transformation plan and must be re-written to move to DCS. The System of Automated Records (SOAR) provides records management tracking including storage of retention schedules for the five HHS agencies. SOAR II is a web-based tool to capture, catalog and report on the storage of documents that are housed in offsite locations.	Objective 1-2. HHS Consolidated System Support Services.	P3, P5	Operational Efficiencies	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	DFPS	Software Licenses  Status: In Progress	All Agency Objectives	P1, P4, P6, P8, P9	Operational efficiencies	N/A
<b>Systems Modernization</b>	HHSC	Sourced Coding Rules (COR 55): HHSC oversight of TMHP work. COR 55 reviews and implements the remaining sourced coding rules not currently enforced within the Compass21 (C21) system or through the National Correct Coding Initiative (NCCI).	Objective 2-1. Medicaid Health Services.	P3	Operational Efficiencies	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	HHSC	Staff Performance Dashboards for OSS: Implement individualized performance dashboards that will reflect staff's respective performance.	Objective 2-3. Medicaid Support. Objective 3-1. CHIP Services. Objective 4-1. Assistance Services.	P3	Operational Efficiencies	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	DADS	Systems Modernization LAR EI for FY15/16 to replace costly, disparate information systems including: Enrollment and Service Data Consolidation , ADRC Resource Database Modernization, Timesaving and Cost Management, Regulatory Services System Modernization Implementation (Phase 3), Enrollment and Service Data Consolidation, Tracking System Migration, SAAVIK to OPCON, QAI Exadata Migration and a Statewide Provider Portal for A&I and CPI.  Status: Planning.	All Agency Objectives	P3	Operational efficiencies, Citizen/customer satisfaction, Security improvements, Foundation for future operational improvements, Compliance	Capabilities: N/A  Barriers: N/A

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Initiative Name & Description	Agency	Associated Project(s)	Agency Objective(s)	Statewide Technology Priority(ies)	Anticipated Benefit(s)	Capabilities or Barriers
Systems Modernization	DSHS	TB/HIV/STD Systems Integration (THISIS)	Prevention and Preparedness Services	P1, P2, P3, P5, P7, P8	Operational efficiencies, Citizen/customer satisfaction; Security improvements	Capabilities: Leverage experience of prior deployment of Consilience Software's Maven commercial off the shelf product. Barrier: Staffing Limitations.
Systems Modernization	HHSC	Teammate Add Agencies and Upgrade to 10.4: Adding additional agencies to the Teammate implementation at DCS, and upgrading from version 10.3 to version 10.4.	Objective 1-2. HHS Consolidated System Support Services.	P3, P5	Operational Efficiencies	Barrier: Staffing Limitations.
Systems Modernization	HHSC	Teammate Upgrade: Upgrade HHSC's Teammate implementation at DCS to version 10.3 and migrate DFPS Internal Audit to that DCS implementation.	Objective 1-2. HHS Consolidated System Support Services.	P3, P5	Operational Efficiencies	Barrier: Staffing Limitations.
Systems Modernization	DSHS	Texas Electronic Vital Events Registrar (TxEVER)	Consumer Protection Services	P1, P3, P5, P7, P8, P9	Operational efficiencies; Citizen/customer satisfaction; Security improvements; Foundation for future operational improvements; Compliance	Barrier: Staffing Limitations.
Systems Modernization	HHSC	TIERS Business Activity Monitoring (BAM): Business oriented dashboard functionality for IBM Business Process Mgt (BPM) and Operational Decision Mgt (ODM) reflecting task status. BAM will be the TIERS / Eligibility dashboard fed by BPM and ODM.	Objective 2-3. Medicaid Support. Objective 3-1. CHIP Services. Objective 4-1. Assistance Services.	P3	Operational Efficiencies	Barrier: Staffing Limitations.
Systems Modernization	HHSC	TIERS Client Notifications via Text / Email / Voicemail: Enable clients to subscribe to TIERS notifications via text, email, or voicemail thereby reducing print costs and adding convenience for the client.	Objective 2-3. Medicaid Support. Objective 3-1. CHIP Services. Objective 4-1. Assistance Services.	P3	Citizen/Customer Satisfaction, Operational Efficiencies	Barrier: Staffing Limitations.

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<b>Initiative Name &amp; Description</b>	<b>Agency</b>	<b>Associated Project(s)</b>	<b>Agency Objective(s)</b>	<b>Statewide Technology Priority(ies)</b>	<b>Anticipated Benefit(s)</b>	<b>Capabilities or Barriers</b>
<b>Systems Modernization</b>	HHSC	TIERS Release 89: TIERS Functionality Release 89 (December 2013)	Objective 2-3. Medicaid Support. Objective 3-1. CHIP Services. Objective 4-1. Assistance Services.	P3	Operational Efficiencies	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	HHSC	TIERS Release 90: TIERS Functionality Release 90 (April 2014)	Objective 2-3. Medicaid Support. Objective 3-1. CHIP Services. Objective 4-1. Assistance Services.	P3	Operational Efficiencies	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	HHSC	TIERS Release 91: TIERS Functionality Release 91 (August 2014)	Objective 2-3. Medicaid Support. Objective 3-1. CHIP Services. Objective 4-1. Assistance Services.	P3	Operational Efficiencies	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	HHSC	TIERS Release 92: TIERS Release 92 includes all of the prioritized and approved SRs for the December release.	Objective 2-3. Medicaid Support. Objective 3-1. CHIP Services. Objective 4-1. Assistance Services.	P3	Operational Efficiencies	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	HHSC	TIERS Release 93: TIERS Release 93 which includes all prioritized and approved SRs for the April 2015 Release.	Objective 2-3. Medicaid Support. Objective 3-1. CHIP Services. Objective 4-1. Assistance Services.	P3	Operational Efficiencies	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	HHSC	TIERS Release 94: TIERS Release 94 includes all of the prioritized and approved SRs chartered for the August 2015 release.	Objective 2-3. Medicaid Support. Objective 3-1. CHIP Services. Objective 4-1. Assistance Services.	P3	Operational Efficiencies	Barrier: Staffing Limitations.

**HEALTH AND HUMAN SERVICES SYSTEM TECHNOLOGY INITIATIVE ASSESSMENT AND ALIGNMENT**

Initiative Name & Description	Agency	Associated Project(s)	Agency Objective(s)	Statewide Technology Priority(ies)	Anticipated Benefit(s)	Capabilities or Barriers
<b>Systems Modernization</b>	HHSC	TINS Conversion: Convert the current TINS (Texas Identification Number System) numbers starting with a 2 to the new number starting with a 7.	Objective 1-2. HHS Consolidated System Support Services.	P3	Operational Efficiencies	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	HHSC	TMHP work for CHIP into TIERS (COR 112): HHSC staff oversight of TMHP work. COR 112 is TMHP's work for Children's Health Insurance Program (CHIP) into TIERS.	Objective 3-1. CHIP Services.	P3	Operational Efficiencies	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	HHSC	<p>TMSIS Transformation for Claims (COR 73, 107, and 131): HHSC staff oversight of TMHP work. COR 73 is for ACS to take over production of Medicaid Statistical Information System (MSIS) provider, claims, and third party liability data files from HHSC IT; integrate CHIP provider and claims data into the data sets; and produce and transmit data in new data formats specified to meet requirements established by the CMS.</p> <p>COR 107 is the second phase of Transformed Medicaid Statistical Information System (T-MSIS) that adds the new data elements to the files that are sent to CMS</p> <p>COR 131 is the third phase.</p>	Objective 2-1. Medicaid Health Services.	P3	Operational Efficiencies	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	HHSC	TMSIS Transformation for Eligibility: Eligibility reporting for the Transformed Medicaid Statistical Information System (TMSIS) initiative being led by the Centers for Medicare and Medicaid Services (CMS).	Objective 2-1. Medicaid Health Services.	P3	Operational Efficiencies	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	HHSC	TMTS Phase II: Enhancements to the Texas Medical Transportation System (TMTS) including reporting, cloning of service requests, eligibility web services, self service for social workers, automation of faxing, and imaging services.	Objective 5-1. Program Support.	P3	Citizen/Customer Satisfaction, Operational Efficiencies	Barrier: Staffing Limitations.

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Systems Modernization	HHSC	Transition Hospital Outpatient Reimbursement to EAPG (COR 125): HHSC oversight of TMHP work. COR 125 implements 3M's (Minnesota Mining and Manufacturing) EAPG (Enhanced Ambulatory Patient Groups) reimbursement methodology for the fee-for-service reimbursement of outpatient hospital services.	Objective 2-1. Medicaid Health Services.	P3	Operational Efficiencies	Barrier: Staffing Limitations.
Systems Modernization	HHSC	Upgrade CRS to MyAvatar: Upgrade Client Record System (CRS) to MyAvatar. This initiative is an upgrade to current functionality until a repurchase decision is made.	DADS Objective 1-8. State Supported Living Centers Services. DSHS Objective 3-1. Provide State Owned Hospital Services and Facility Operations.	P3	Operational Efficiencies	Barrier: Staffing Limitations.
Systems Modernization	HHSC	Upgrade MIMS: Upgrade unsupported application and infrastructure for MIMS (Materials Inventory Management System) used by facility services at State Supported Living Centers and State Schools.	DADS Objective 1-8. State Supported Living Centers Services. DSHS Objective 3-1. Provide State Owned Hospital Services and Facility Operations.	P3	Operational Efficiencies	Barrier: Staffing Limitations.
Systems Modernization	HHSC	WebSphere Content Management (WCM) for TIERS: Design, develop and implement a WebSphere WCM solution for TIERS staff to update website content. Selected IBM product is WCM (WebSphere Content Management).	Objective 2-3. Medicaid Support. Objective 3-1. CHIP Services. Objective 4-1. Assistance Services.	P3	Operational Efficiencies	Barrier: Staffing Limitations.

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<b>Systems Modernization</b>	DSHS	WIN Evolution / Texas Integrated Network (TXIN)	Community Health Services	P1, P2, P3, P4, P7, P8, F9, P10	Operational efficiencies; Citizen/customer satisfaction; Security improvements; Foundation for future operational improvements; Compliance	Capabilities: Ensure improved supportability for technically current solution.  Barrier: Privacy Issues.
<b>Systems Modernization</b>	HHSC	Workflow Management (Get Next and more): This project will encompass automation efforts required to support the new workload distribution model for OSS, including dynamic caseload management and implementation of reminder and escalation features. Chosen solution is a combination of enhancements to TLM (Task List Manager) and IBM's BPM (Business Process Management) tool.	Objective 2-3. Medicaid Support. Objective 3-1. CHIP Services. Objective 4-1. Assistance Services.	P3	Foundation for future improvements	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	HHSC	WORx Pharmacy System Online Adjudication Implementation for DADS: WORx Pharmacy System Online Adjudication Implementation for DADS	DADS Objective 1-8. State Supported Living Centers Services.	P3	Operational Efficiencies	Barrier: Staffing Limitations.
<b>Systems Modernization</b>	DARS	ReHabWorks, the development and deployment of a web-based case management system (capital project in the Information Technology Detail through 2013).  Status: Deployed in Division of Rehabilitation Services and working towards deployment in Division for Blind Services.	2.1.Rehabilitation Services - Blind  2-3.General Disabilities Services.	P2, P5	Operational efficiencies, Foundation for future operational improvements, Compliance	Capabilities: This is a funded item and can draw upon experience from a previous deployment of the application in the Division for Rehabilitation Services.

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<b>Systems Modernization</b>	HHSC	HCATS Enhancements: A collection of enhancements for the HHS Contract Administration and Tracking System (HCATS). Priorities of the enhancements will be determined by the business customer. There is also the possible split of the shared architecture for HCATS/MCATS to accommodate any changes resulting from the selection of a new purchasing/contracting system by PCS.	Objective 1-2. HHS Consolidated System Support Services.	P3, P5	Operational Efficiencies	Barrier: Staffing Limitations.