

Communications Dictionary

Name of Person Served	Date
-----------------------	------

Basic Needs and Wants

How do you know when :	First (AM) Shift	Second (PM) Shift	Third (Overnight) Shift	Other
Is hungry or would like something to eat?				
Is thirsty or would like something to drink?				
Needs to use the bathroom?				
Is sick or hurt?				
Is uncomfortable or in pain?				
Is saying "yes"?				
Is saying "no"?				
Likes someone or something?				
Dislikes someone or something?				
Is asking for or wants something?				
Is finished or through with something?				
Other:				

Emotions or Feelings

How do you know when :	First (AM) Shift	Second (PM) Shift	Third (Overnight) Shift	Other
Is happy?				
Needs staff attention?				
Is satisfied?				
Wants to be left alone?				
Is frustrated or angry?				
Wants to go to his/her room?				
Is lonely or homesick?				
Is sad?				
Is frightened?				
Other:				

Leisure Activities

How do you know when :	First (AM) Shift	Second (PM) Shift	Third (Overnight) Shift	Other
Wants to go shopping?				
Wants to go for a walk?				

Leisure Activities (continued)

How do you know when :	First (AM) Shift	Second (PM) Shift	Third (Overnight) Shift	Other
Wants to sit outside?				
Wants to play a game?				
Wants to make a phone call?				
Wants to visit with friends?				
Wants to go to the movies?				
Wants to listen to music or dance?				
Wants to go to the canteen/vending machines?				
Other:				

Other Information

How do you know when :	First (AM) Shift	Second (PM) Shift	Third (Overnight) Shift	Other