

Phone Scam

The HHSC is warning the public about a scam in which clients calling an outdated number (800-248-1078), still on some agency forms, are asked for their credit card information by the person who answers. The person offers gift cards or other rewards in exchange, and in some cases, can verify the caller's identity by offering up the caller's home address.

HHSC hasn't owned the toll-free number since 2012 and is alerting the public that the agency never asks for credit card information over the phone.

If a member calls your MCO and has informed you that they have given their credit card information to someone purporting to be from HHSC, tell them to call the police and report it as a crime and to contact the [Office of the Attorney General](#).