

## Recoupments Related to Retroactive Eligibility Changes Update

Last week, HHSC sent the message below instructing the MCOs to stop provider recoupments related to retro enrollment changes. HHSC is withdrawing this message and instructing the MCOs to continue with their current processes for recoupments until future guidance is issued. HHSC is committed to quickly working with the MCOs and the Texas Association of Health Plans to resolve some of the issues leading to recoupments in order to lessen the impact to providers. HHSC will be sending additional information in the coming weeks.

### RECOUPMENTS RELATED TO RETROACTIVE ELIGIBILITY CHANGES

The Health and Human Services Commission (HHSC) is very concerned about the impact to providers of recoupments related to retroactive eligibility changes. HHSC will be discussing how to mitigate the impact, but in the meantime, HHSC is directing all Medicaid and CHIP managed care organizations (MCOs) to cease provider recoupment actions for claims paid on services provided to members who are retroactively dis-enrolled from an MCO.

Further guidance on future actions by the MCOs and HHSC will be forthcoming. MCOs should continue recoupment actions related to overpayments or payment errors that are not related to retroactive dis-enrollment by HHSC.

If you have questions or comments, please contact your health plan management team.