Medicaid Provider Notification:

EVV REQUIREMENTS FOR DELIVERY OF COMMUNITY FIRST CHOICE PROGRAM SERVICES

This notification provides information to Home and Community-based Services (HCS), Texas Home Living (TxHmL), Deaf Blind with Multiple Disabilities (DBMD), and Community Living Assistance and Support Services (CLASS) program providers about their responsibilities regarding the implementation of electronic visit verification (EVV) under Community First Choice (CFC). The Health and Human Services Commission (HHSC) will implement CFC on June 1, 2015. Any HCS, TxHmL, DBMD, or CLASS provider contracting with a Medicaid managed care organization (MCO) to provide CFC services in STAR+PLUS and STAR Health will be required to use EVV.

EVV Implementation Date

Effective **June 1, 2015**, providers contracting with an MCO to provide basic attendant and habilitation services (CFC services) offered under STAR+PLUS and STAR Health will be required to use an HHSC-approved EVV system to record on-site visitation with the member.

The HHSC EVV initiative affects service providers who provide basic attendant and habilitation services in the home and in the community. All agencies providing covered services to a Texas Medicaid managed care member must use an HHSC-approved EVV system to record visit arrival and departure times. The provider agency will use the time recorded in the EVV system to determine billable units/hours before requesting payment. Participation in EVV is optional for consumer directed services (CDS) employers enrolled in programs that require the use of EVV.

NOTE:

- CLASS providers will continue to be subject to EVV for the delivery of personal attendant services/habilitation services under the Department of Aging and Disability Services (DADS) CLASS waiver program, in addition to habilitation services delivered under a CFC contract with an MCO.
- EVV <u>will</u> <u>not</u> apply to HCS, TxHmL, or DBMD program providers delivering CFC services to individuals enrolled in DADS HCS, TxHmL, or DBMD waiver programs.

Required EVV Vendor Selection

Provider agencies under contract with an MCO to provide CFC services must select an HHSC-approved EVV vendor during the contracting process with the MCO. The MCO will provide an EVV vendor selection form that includes vendor contact information with each CFC contract application.

Each Financial Management Services Agency (FMSA) is required to select one EVV vendor no later than August 1, 2015. The EVV vendor selected by the FMSA will provide their EVV system to all CDS employers choosing to participate in EVV.

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The HHSC-approved EVV vendors are Care Monitoring 2000, DataLogic (Vesta), and MEDsys. At this time DataLogic (Vesta), and MEDsys are accepting new providers. Care Monitoring 2000 has temporarily closed provider enrollment to its EVV solution. Care Monitoring 2000 remains an HHSC-approved EVV system and an active participating vendor in the HHSC EVV initiative.

EVV Vendor Selection Changes

Providers that voluntarily selected an EVV vendor cannot request an EVV vendor transfer until after the EVV implementation grace period ends on August 31, 2015. Beginning September 1, 2015, providers may submit advance notice of a request to transfer to another EVV vendor 120 calendar days prior to the effective change date. HHSC will publish more information regarding the transfer process prior to the eligible submission date.

LIST OF HHSC APPROVED EVV VENDORS

Care Monitoring 2000, LLC (CM2000)		
Website: http://www.cm2000.com/texas.aspx		
Contact:	**Email:**	**Phone:**
Alan Morris Sales Account Manager	alan.morris@cm2000.com	Cell: (214) 771-6316 Office: (855) 209-2345
Greg Lotz Sales Account Manager	greg.lotz@cm2000.com	Cell: (727) 433-3636 Office: (855) 209-2345

Temporarily Closed to New Provider Enrollment

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DataLogic (Vesta) Software, Inc.		
Website: www.vestaevv.com		
Contact:	**Email:**	**Phone:**
Gloria Garza, Ph.D. Business Development Director	Gloria@vesta.net	(956) 412-1424
Angela Byrd, Vesta EVV Specialist	angela@vesta.net	(956) 412-1424
MEDsys Software Solutions, LLC		
Website: www.medsyshcs.com		
Contact:	**Email:**	**Phone:**
Texas Dedicated Support and Sales Number		(877) 698-9392 Option 2 for sales
Jeff Calcaterra	jcalcaterra@medsyshcs.com	(419) 491-3335 Ext. 722
Hank Hernly	hhernly@medsyshcs.com	(419) 491-3335 Ext. 702

To download the EVV Vendor Selection Form:

http://www.dads.state.tx.us/evv/EVV_VerificationSelectionForm.pdf

TRAINING INFORMATION

HHSC will host webinars for provider training. MCOs will conduct EVV training for their contracted providers. EVV vendors will conduct face-to-face training for providers. Vendor training materials can be found on each EVV vendor website.

Provider agencies should monitor MCO, TMHP, HHSC, and DADS websites for additional information regarding EVV implementation and training opportunities.

GENERAL INFORMATION

Provider agencies are encouraged to sign-up for email updates at:
https://public.govdelivery.com/accounts/TXHHSC/subscriber/new