

## Expediting CHIP Enrollment

As discussed at the last Managed Care Organization (MCO) Leadership meeting, the Health and Human Services Commission (HHSC) made eligibility changes to comply with federal requirements effective January 1, 2014. One of those requirements was moving to a modified adjusted gross income (MAGI) methodology which requires children in Medicaid to receive a 12-month certification period. The first six months is continuous eligibility and the second six-month period is non-continuous eligibility. During the non-continuous period, a periodic income check or other type of change may result in a client being ineligible for Medicaid, but determined eligible for CHIP. HHSC is requesting information from MCOs that serve both Medicaid and CHIP children to determine opportunities to expedite a client's enrollment into CHIP as they move from Medicaid.

Please respond to a short survey **by Wednesday, May 6th** that will assist us in determining how MCOs may assist with this process.

Survey Monkey: <https://www.surveymonkey.com/s/CV9FLMQ>

If you have questions, please contact Kelsey Letcher at [Kelsey.Letcher@hhsc.state.tx.us](mailto:Kelsey.Letcher@hhsc.state.tx.us).

### Survey Questions

What MCO do you represent? \_\_\_\_\_

2. What do you need to identify the clients transitioning between Medicaid and CHIP? Check all that apply.

- Client name
- Case number
- Phone number
- Individual identification number
- Other: \_\_\_\_\_

3. How much time before the client transitions would you need to be notified to assist with expedited enrollment into CHIP?

- 2 weeks
- 1 month
- 45 days
- 2 months

4. What type of outreach do you think the plan could conduct that would be most beneficial to assist individuals with expediting enrollment when transitioning from Medicaid to CHIP? Check all that apply

- Phone call to client
- Phone call and warm transfer to MAXIMUS
- Written correspondence to client
- Other: \_\_\_\_\_

