

Subject: MCO ICD-10 Readiness Update and Survey

As the October 2015 implementation of ICD-10 is on the horizon, the Health and Human Services Commission (HHSC) would like to ensure that all MCOs are prepared to begin processing claims and submitting encounters utilizing the ICD-10 code set. The Texas Medicaid and Healthcare Partnership (TMHP) has published information regarding the Medicaid fee-for-service mapping of all of the ICD-10 codes in medical policy. This mapping information is available at

http://www.tmhp.com/Pages/CodeUpdates/ICD10_benefit%20updates.aspx.

HHSC is outreaching to Medicaid providers through TMHP and has begun testing with a selected group of acute care providers and claims clearinghouses. However, we want to ensure that MCOs are reaching out to providers who may not have a relationship with TMHP, including CHIP and Long-term services and supports providers. The attached survey requests additional information regarding each MCOs readiness activities, including provider outreach and testing.

All MCOs are required to participate in trading partner testing of encounter data beginning in May. Information on testing scenarios and timelines is forthcoming.

HHSC will also begin monthly meetings for clinical and technical staff to discuss ICD-10 readiness and address MCO concerns and questions. Each MCO is requested to identify two ICD-10 contacts – one clinical/policy staff person, and one technical staff person to participate in conference calls and receive notifications.

Please send concerns or questions regarding ICD-10 to Kristel.hayes@hhsc.state.tx.us.

Each MCO must complete the attached Survey Monkey by Friday, April 3, 2015.

1. What MCO do you represent?
2. Please provide email contact information for your designated ICD-10 clinical/policy contact:
3. Please provide email contact information for your designated ICD-10 technical contact:
4. Please provide a brief overview of your ICD-10 provider communication and testing activities, including the actual or anticipated start date of any provider testing.
5. If you have begun inviting providers to test, can you provide information about the volume of providers you have outreached, the number who have agreed to test and the number who have declined to participate? Please provide any detail you have on the reason for declining.
6. Have you given providers any specific codes or direction for mapping to ICD-10?

7. If you participate in STAR+PLUS, please provide information about outreach and testing specific to long-term services and support providers.
8. If you participate in CHIP, please provide information about outreach and testing specific to CHIP providers.
9. Do you feel your contracted providers are ready to implement and use ICD-10 codes by October 1, 2015?
10. Is your MCO on track to implement ICD-10 on October 1, 2015? If not, please provide information regarding the challenges you are experiencing.
11. Please comment on any additional guidance or information that HHSC could provide to assist you with implementation.