

Request for Information on Enrollment Segments Due December 8, 2015

HHSC is in the process of streamlining the information passed on daily and monthly enrollment files to Medicaid and CHIP MCO's.

HHSC is requesting all MCOs to respond to the questions below. Only one response is needed for each MCO. Responses should be submitted by MCO system analyst staff. Please submit your questions and responses via email to the HHSC MCO Enrollment Broker (MCO_Enrollment_Broker@hhsc.state.tx.us) inbox with P834/P835 in the subject line by close of business December 8, 2015.

1. Does your MCO currently load the start and end date into your system?
2. What actions does your MCO take when you receive multiple managed care segments.
 - For example:
 - Plan receives segment on P835 with start date December 2014 and end date of November 2015.
 - Subsequently, in the P834, they receive a termination of December 2014.
 - Since Maximus is unable to send two pending segments on the same file at this time, they have to hold the new start date of January 2015, which is sent after cut on the P835 file.