

## **Changes to Non-emergency Medical Transportation (NEMT) Services Provided in Region 4**

Effective November 12, 2015, the Health & Human Services Commission (HHSC) Medical Transportation Program (MTP), will begin arranging and scheduling NEMT services in Managed Transportation Organization (MTO) Region 4 until a new MTO provider is selected.

Clients who reside in MTO Region 4 will not have to change the process they use to set up rides or other transportation services. Clients should continue to call 877-633-8747. Individual Transportation Participants (ITPs) properly enrolled in the mileage reimbursement program with the current provider, Texoma Area Paratransit System (TAPS), do not need to enroll again. However, ITPs will be required to keep documentation updated with MTP.

For more information regarding this announcement call the Medical Transportation Program at 1-855-435-7182.