

## **Decommissioned Centralized Benefits Services Toll-Free Number**

HHSC decommissioned the Centralized Benefits Services toll-free number, 1-800-248-1078. HHSC is currently warning the public about a phone scam involving this number with information provided on the HHSC website. If your MCO still has member and/or provider materials that reference this toll-free number, please update them to remove the number and direct potential callers to 2-1-1 and request that they select Option 2 after making a language selection. In addition, HHSC will update any UMCM chapters that reference this number through future revisions.

If you have any questions, please contact your Health Plan Management team.