

## Getting help from doctors and the health plan:

Topic	Amerigroup	FirstCare	Superior
<b>Getting timely care:</b> Did people get care right away when they needed it?	No Rating	★★★ Above Average	★★☆ Average
<b>Getting needed care:</b> Did people get the care, tests and treatment they needed?	No Rating	★★☆ Average	★★☆ Average
<b>Main doctor:</b> How did people rate their main doctor?	★★★ Above Average	★★★ Above Average	★★★ Above Average
<b>Health plan:</b> How did people rate this health plan?	★★☆ Average	★★☆ Average	★★☆ Average

## Getting checkups:

Topic	Amerigroup	FirstCare	Superior
<b>Prenatal care:</b> Did pregnant mothers get their prenatal checkups?	★☆☆ Below Average	★☆☆ Below Average	★☆☆ Below Average
<b>New mother care:</b> Did new mothers get their checkups 3 to 8 weeks after giving birth?	★☆☆ Below Average	★★☆ Average	★★★ Above Average
<b>Cervical cancer screening:</b> Did women get screened for cervical cancer?	★★☆ Average	★★★ Above Average	★★☆ Average

## Getting help with health issues:

Topic	Amerigroup	FirstCare	Superior
<b>Diabetes:</b> How well does the health plan care for people with diabetes?	No Rating	★★★ Above Average	★★★ Above Average

## Getting services from the health plan:

Topic	Amerigroup	FirstCare	Superior
<b>Performance rating:</b> How well does this health plan perform?	★★★ Above Average	★★☆ Average	★★★ Above Average

**If a plan shows “No rating”:** This is not a bad rating. It means that at the time of the study: (1) the plan was new to the area, or (2) the plan didn’t have enough members to get a rating.



# How do the health plans measure up?

## Report card for STAR health plans for adults

### Health plans in your area

Amerigroup	1-800-600-4441
FirstCare	1-800-431-7798
Superior	1-800-783-5386



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Lubbock Service Area