

Getting help from doctors and the health plan:

Topic	Amerigroup	Community Health Choice	Molina	Texas Children's	UnitedHealthcare
Getting timely care: Did people get care right away when they needed it?	No Rating	★☆☆ Below Average	No Rating	★★★ Above Average	★★★ Average
Getting needed care: Did people get the care, tests and treatment they needed?	No Rating	★☆☆ Below Average	No Rating	★★★ Above Average	★★★ Above Average
Main doctor: How did people rate their main doctor?	No Rating	★☆☆ Below Average	No Rating	★★★ Average	★★★ Below Average
Health plan: How did people rate this health plan?	★★★ Average	★★★ Average	★★★ Average	★★★ Above Average	★★★ Above Average

Getting checkups:

Topic	Amerigroup	Community Health Choice	Molina	Texas Children's	UnitedHealthcare
Prenatal care: Did pregnant mothers get their prenatal checkups?	★★★ Average	★★★ Above Average	★★★ Below Average	★★★ Average	★★★ Below Average
New mother care: Did new mothers get their checkups 3 to 8 weeks after giving birth?	★★★ Average	★★★ Average	★★★ Average	★★★ Average	★★★ Above Average
Cervical cancer screening: Did women get screened for cervical cancer?	★★★ Below Average	★★★ Average	★★★ Below Average	★★★ Below Average	★★★ Below Average

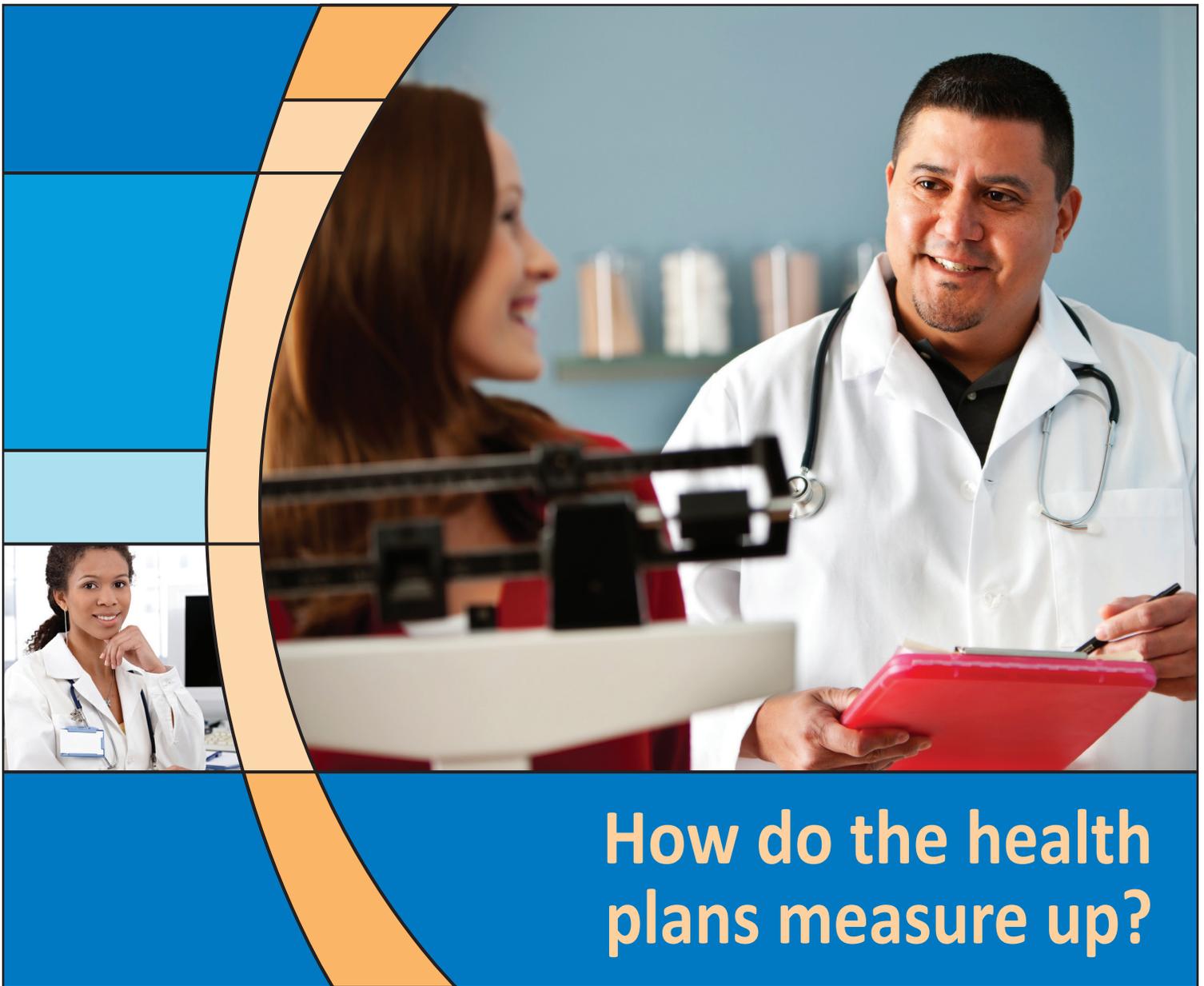
Getting help with health issues:

Topic	Amerigroup	Community Health Choice	Molina	Texas Children's	UnitedHealthcare
Diabetes: How well does the health plan care for people with diabetes?	No Rating	★★★ Below Average	No Rating	★★★ Below Average	★★★ Below Average

Getting services from the health plan:

Topic	Amerigroup	Community Health Choice	Molina	Texas Children's	UnitedHealthcare
Performance rating: How well does this health plan perform?	No Rating	★★★ Below Average	No Rating	★★★ Below Average	★★★ Average

If a plan shows "No rating": This is not a bad rating. It means that at the time of the study: (1) the plan was new to the area, or (2) the plan didn't have enough members to get a rating.



How do the health plans measure up?

Report card for STAR health plans for adults

Health plans in your area

Amerigroup	1-800-600-4441
Community Health Choice	1-888-760-2600
Molina	1-866-449-6849
Texas Children's	1-866-959-2555
UnitedHealthcare	1-888-887-9003



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