

Getting help from doctors and the health plan:

Topic	Blue Cross & Blue Shield	Sendero	Seton	Superior
Getting timely care: Did people get care right away when they needed it?	★☆☆ Below Average	No Rating	★☆☆ Below Average	★★★ Above Average
Getting needed care: Did people get the care, tests and treatment they needed?	★☆☆ Below Average	No Rating	★☆☆ Below Average	★★★ Average
Main doctor: How did people rate their main doctor?	★☆☆ Below Average	★☆☆ Below Average	★☆☆ Below Average	★☆☆ Below Average
Health plan: How did people rate this health plan?	★☆☆ Below Average	★☆☆ Below Average	★☆☆ Below Average	★☆☆ Below Average

Getting checkups:

Topic	Blue Cross & Blue Shield	Sendero	Seton	Superior
Prenatal care: Did pregnant mothers get their prenatal checkups?	★☆☆ Below Average	★☆☆ Below Average	★★★ Average	★★★ Above Average
New mother care: Did new mothers get their checkups 3 to 8 weeks after giving birth?	★★★ Above Average	★☆☆ Below Average	★★★ Average	★☆☆ Below Average
Cervical cancer screening: Did women get screened for cervical cancer?	★☆☆ Below Average	★★★ Average	★☆☆ Below Average	★★★ Above Average

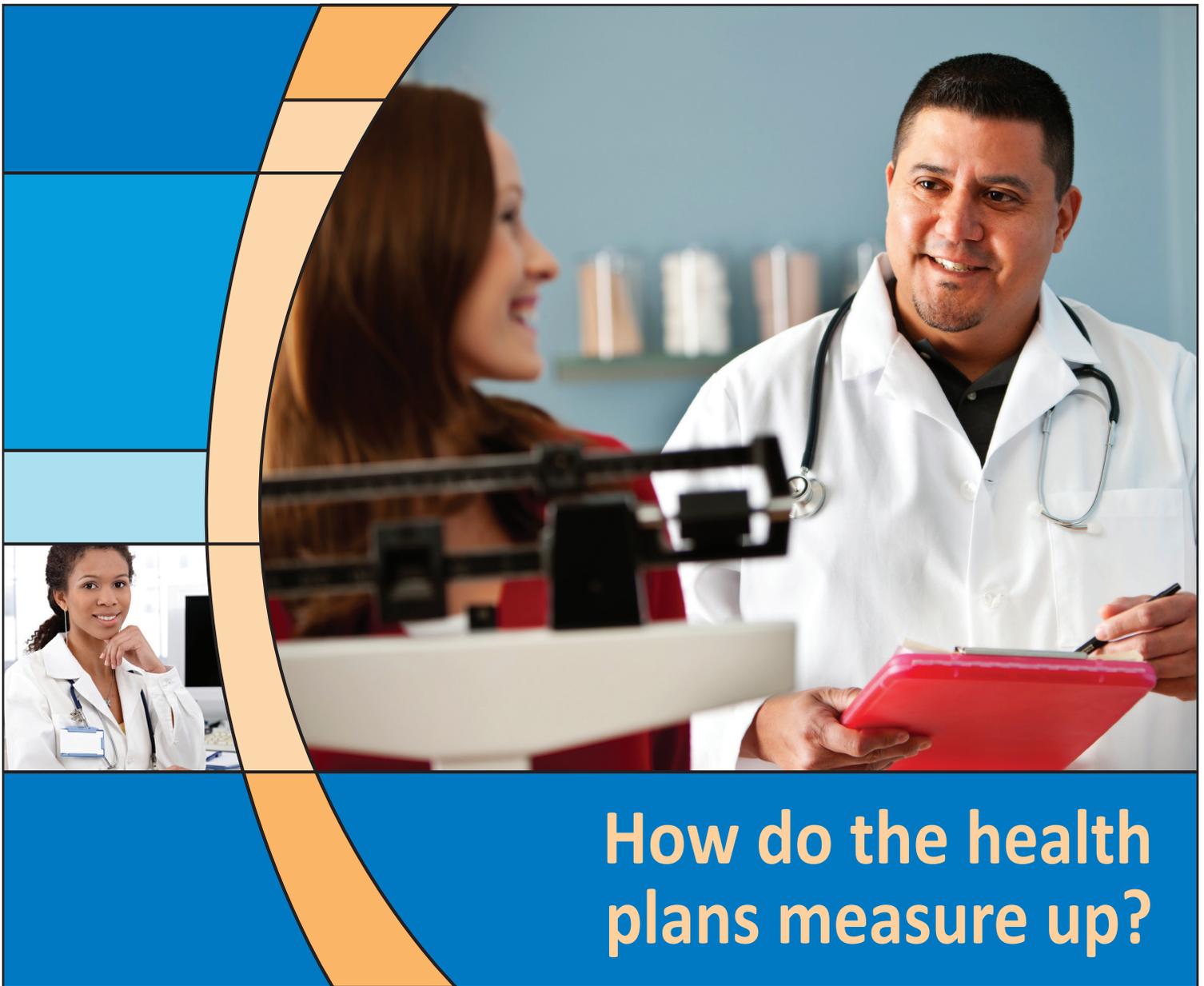
Getting help with health issues:

Topic	Blue Cross & Blue Shield	Sendero	Seton	Superior
Diabetes: How well does the health plan care for people with diabetes?	No Rating	No Rating	No Rating	★★★ Above Average

Getting services from the health plan:

Topic	Blue Cross & Blue Shield	Sendero	Seton	Superior
Performance rating: How well does this health plan perform?	★★★ Average	No Rating	★★★ Average	★★★ Average

If a plan shows “No rating”: This is not a bad rating. It means that at the time of the study: (1) the plan was new to the area, or (2) the plan didn’t have enough members to get a rating.



How do the health plans measure up?

Report card for STAR health plans for adults

Health plans in your area

Blue Cross & Blue Shield	1-888-657-6061
Sendero	1-855-526-7388
Seton	1-877-451-5601
Superior	1-800-783-5386



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Travis Service Area