

Compare Extra Services STAR Medical Plans Offer In the Nueces Service Area

(Aransas, Bee, Brooks, Calhoun, Goliad, Jim Wells, Karnes, Kenedy, Kleberg, Live Oak, Nueces, Refugio, San Patricio, and Victoria counties)

Medicaid Health Care Services:

All people in managed care receive the same traditional Medicaid services, which include:

- Doctor and clinic visits
- 24-hour emergency care
- Hospital care
- Surgery
- Ambulance service
- Lab and X-ray services
- Major organ transplants
- Help getting a ride to the doctor
- Hearing tests and aids
- Home health services
- Chiropractors (neck and back doctors)
- Podiatrists (foot doctors)
- Help for drug or alcohol problems
- Dialysis for kidney problems
- Family planning services
- Eye checkups, glasses, and contact lenses
- Shots for children age 20 and younger
- Texas Health Steps medical and dental checkups
- No limit on medicines for children age 20 and younger
- Mental health services (such as counseling)
- Yearly adult checkup

STAR Program Services:

In addition to the traditional Medicaid health care services, the STAR Program offers more services, such as:

- Health Education classes
- No limit on medicines for adults
- No limit on needed days in a hospital for adults

Value-Added Services:

Every STAR medical plan offers basic Medicaid benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its members. If you have questions about a plan's extra services, call the number under that plan's name.

A "blank" under a plan's name means that the plan does not offer the service listed.

	CHRISTUS Health Plan	Driscoll Health Plan	Superior HealthPlan
For questions or doctor information:	1-877-428-3057	1-877-220-6376	1-800-783-5386
TTY line for people with a hearing or speech disability:	1-800-735-2989	1-800-855-2880	1-800-735-2989
Help for mental health, drug, or alcohol problems:	1-800-323-0208 24/7 Crisis Line: 1-800-323-0286	1-888-244-4142	1-800-716-5650
For prescription or medicine information:	1-877-428-3057	1-877-220-6376	1-800-783-5386
Health Plan Website:	www.CHRISTUShealthplan.org	www.driscollhealthplan.com	www.superiorhealthplan.com

Value-added Services	CHRISTUS Health Plan	Driscoll Health Plan	Superior HealthPlan
24-Hour Nurse Line	Yes		Yes
Extra Help Getting a Ride		Help getting a ride to a health related appointment.	Help getting a ride to behavioral health doctor visits and community supports and services for members 21 to 99.
Dental Services		Up to \$500 in dental services for pregnant members. Includes one dental exam, x-rays, two teeth cleanings, and additional gum treatment per year.	Pregnant members 21 and older may receive up to \$500 annually for dental services, including \$250 for exams, x-rays and cleanings, and \$250 for fillings and extractions.
Extra Vision Services	Fitting checkup and 20% off certain contact lenses up to \$100 each year for members ages 12 to 18 years old.	\$150 allowance for frames and lenses every 2 years for members ages 2 and older.	\$150 for choice of upgraded eyeglass frames and lenses or contact lenses every 24 months.
Discount Pharmacy / Over-the-Counter Benefits			\$25 allowance for over-the-counter medicines through the mail every quarter.
Sports and School Physicals	Yes	One sports/school physical each year for STAR members ages 5 to 19.	One sports physical each year for members ages 4 to 18.
Temporary Phone Help	Unlimited text messaging for members enrolled in the Lifeline program through Safelink, including free health education messages from Text4Babies, Text4Kids and Text4Health.	Members will receive 250 extra cell phone minutes per month for up to 26 phone carriers and health education text messages.	<ul style="list-style-type: none"> Up to 750 additional minutes per month for members using Safelink phones and enrolled in a case management program. Connections Plus Phone and monthly minutes for members who don't qualify for a Safelink phone and are enrolled in a case management program.
Help for Members with Asthma	<ul style="list-style-type: none"> One hypo-allergenic pillow for members with asthma actively enrolled in case management or disease management program. One \$25 gift card for members with 6 continuous refills of asthma medication in the following classes: inhaled corticosteroids, leukotriene modifiers, long-acting beta agonsits, long-acting muscarinic agonsits and combinations. 	<ul style="list-style-type: none"> One \$20 gift card for members who refill five months of asthma controller medicines. Refills must be continuous. One time sponsorship to asthma summer camp for members ages 7 to 14 who have asthma. 	Superior will provide one spacer and peak flow meter as part of the member's introductory mailing when enrolled into Superior's asthma disease management program.

Value-added Services	CHRISTUS Health Plan	Driscoll Health Plan	Superior HealthPlan
Extra Help for Pregnant Women	<ul style="list-style-type: none"> • Pregnancy handbook for high-risk pregnant members in case management • Prenatal education classes, breast feeding counseling, and pregnancy birthing classes at certain places for pregnant members. 	<ul style="list-style-type: none"> • Prenatal education sessions - Cadena de Madres hosts three baby showers for new moms. Showers teach about each pregnancy trimester. New moms can learn what to expect and how to stay healthy. • Car seat and up to \$40 in gift cards for pregnant members who attend all 3 free prenatal educational baby showers. • Breast feeding and nutritional counseling for pregnant members. • Members learn about nutrition including weight gain, diabetes, and other needs. • Birthing classes for pregnant members at certain sites. 	<ul style="list-style-type: none"> • Start Smart® Baby Shower program for pregnant members. Baby shower includes a diaper bag and starter supply of diapers and other nominal items. • Members can receive a convertible car seat, after attending a baby shower and completing one prenatal visit during the first trimester or within 42 days of enrollment with Superior. • Pregnant members can receive gift cards for completing prenatal visits, following confirmation of the visit: <ul style="list-style-type: none"> ○ \$20 for prenatal visit in first trimester or within 42 days of enrollment; ○ \$20 for 3rd prenatal visit; ○ \$20 for 6th prenatal visit; ○ \$20 for 9th prenatal visit; ○ \$20 for flu shot during pregnancy; ○ \$20 for timely postpartum visit within 21-56 days of delivery; ○ \$30 for agreeing to receive pregnancy related text messages (\$5/month for 6 mos).
Home Visits	Home visits for members with high-risk pregnancies who are enrolled in case management.	New moms who participate in a Cadena home visit within 3 to 10 days after delivery will receive a \$20 gift card.	Home visit for high-risk STAR members in the asthma disease management program or members in case management for high risk pregnancy.

Value-added Services	CHRISTUS Health Plan	Driscoll Health Plan	Superior HealthPlan
Health and Wellness Services	<ul style="list-style-type: none"> • Stop-smoking counseling for non-pregnant members 12 and older and stop-smoking products for non-pregnant members 18 and older up to \$300 each year. • Extra help getting a ride to doctor visits or certain health classes. • 		<ul style="list-style-type: none"> • Online consumer directed mental health resources for members. • Phone outreach, education and support services to reduce the health risks associated with smoking during pregnancy. Program includes individual plan to quit, health kit to support not smoking and materials to help you quit. Participants in the program receive a carrying bag filled with mints, baby bib and bottle, stress ball and magnet.
Healthy Play and Exercise Programs		Free Boys & Girls Club memberships at select locations.	Water safety class offered quarterly. Courses will cover basic water safety in and out of the water, focusing on floating on back, getting to the side, reach or throw, how to call for help, how to choose and put on a life jacket. Limited to children ages 4 to 10.

Value-added Services	CHRISTUS Health Plan	Driscoll Health Plan	Superior HealthPlan
<p style="text-align: center;">Gift Programs</p>	<ul style="list-style-type: none"> • \$50 gift card after 10 prenatal visits and 1 postpartum care visit for pregnant members. • One \$25 gift card for getting 4 newborn Texas Health Steps checkups on time. • One \$25 gift card for getting the 12-month, 15-month, and 18-month Texas Health Steps checkups on time. • One \$25 gift card each year for members ages 2 to 20 who receive a Texas Health Steps checkup on time. • One \$25 gift card for pregnant members who get a prenatal checkup within 42 days of joining CHRISTUS Health Plan or first trimester • One \$25 gift card for pregnant women who get a post-partum checkup at 21 to 56 days after delivery. 	<ul style="list-style-type: none"> • One \$20 gift card for pregnant members who get a prenatal checkup on time. Visit must take place within 42 days of joining DHP or first trimester. • One \$20 gift card for pregnant members who get a post-partum checkup on time. Visit must take place 21 to 56 days after delivery. • One \$20 gift card for members who get four on-time newborn Texas Health Steps checkups. • One \$20 gift card for getting two of three Texas Health Steps checkups (12-month, 15-month, and 18-month) on time for members. • One \$20 gift card for getting a Texas Health Steps checkup each year for members ages 2 through 20. • One \$20 gift card for members who just had a baby and go to a parenting class within 60 days and are living in Aransas, Bee, Jim Wells, Kleberg, Nueces, San Patricio, Victoria, Cameron, Hidalgo, Jim Hog, Starr, Willacy, Webb and Zapata counties. • \$50 gift card for members who join a health and wellness or sports program. • One first-aid kit per family for new members age 5 years and younger. 	<ul style="list-style-type: none"> • Start Smart® program offers gift cards for completion of certain healthy activities related to your pregnancy and delivery. The program offers the following cash awards: <ul style="list-style-type: none"> ○ \$20 for prenatal visit within first trimester or 42 days of enrollment with Superior; ○ \$20 for flu shot during pregnancy; ○ \$20 for 3rd prenatal visit; ○ \$20 for 6th prenatal visit; ○ \$20 for 9th prenatal visit; ○ \$20 for postpartum visit within 21-56 days of delivery; ○ \$5 per month upon enrollment in our texting education program up to 6 months.
<p style="text-align: center;">Disease Management</p>	<p style="text-align: center;">Home assessments for members with asthma or other long-lasting diseases who are actively enrolled in case management or disease management program.</p>		

Additional Behavioral Health Benefits	CHRISTUS Health Plan	Driscoll Health Plan	Superior HealthPlan
Inpatient Follow-up Incentive Program		A \$20 gift card for following up with a mental health practitioner within 7 days of discharge from an inpatient mental health hospital.	Gifts for members 20 years and younger who go to a follow-up doctor visit within 7 days of one hospital stay per year. Gifts include a stuffed bear, a book and a \$10 gift card.