

## Compare Extra Services STAR Medical Plans Offer the Medicaid Rural Service Area – Central Texas

(Bell, Blanco, Bosque, Brazos, Burleson, Colorado, Comanche, Coryell, DeWitt, Erath, Falls, Freestone, Gillespie, Gonzales, Grimes, Hamilton, Hill, Jackson, Lampasas, Lavaca, Leon, Limestone, Llano, Madison, McLennan, Milam, Mills, Robertson, San Saba, Somervell, and Washington counties)

### Medicaid Health Care Services:

All people in managed care receive the same traditional Medicaid services, which include:

- Doctor and clinic visits
- 24-hour emergency care
- Hospital care
- Surgery
- Ambulance service
- Lab and X-ray services
- Major organ transplants
- Help getting a ride to the doctor
- Hearing tests and aids
- Home health services
- Chiropractors (neck and back doctors)
- Podiatrists (foot doctors)
- Help for drug or alcohol problems
- Dialysis for kidney problems
- Family planning services
- Eye checkups, glasses, and contact lenses
- Shots for children age 20 and younger
- Texas Health Steps medical and dental checkups
- No limit on medicines for children age 20 and younger
- Mental health services (such as counseling)
- Yearly adult checkup

### STAR Program Services:

In addition to the traditional Medicaid health care services, the STAR Program offers more services, such as:

- Health Education classes
- No limit on medicines for adults
- No limit on needed days in a hospital for adults

### Value-Added Services:

Every STAR medical plan offers basic Medicaid benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its members. If you have questions about a plan’s extra services, call the number under that plan’s name.

A “blank” under a plan’s name means that the plan does not offer the service listed.

	Amerigroup	RightCare from Scott and White Health Plan	Superior HealthPlan
<b>For questions or doctor information:</b>	1-800-600-4441	1-855-TX-RIGHT (1-855-897-4448)	1-877-644-4494
<b>TTY line for people with a hearing or speech disability:</b>	711 English and Español	1-800-855-2880	1-800-735-2989
<b>Help for mental health, drug, or alcohol problems:</b>	1-800-600-4441	1-855-395-9652	1-877-644-4517
<b>For prescription or medicine information:</b>	1-800-600-4441	1-855-897-4448	1-877-644-4494
<b>Health Plan Website:</b>	www.myamerigroup.com	www.rightcare.swhp.org	www.superiorhealthplan.com

<b>Value-added Services</b>	<b>Amerigroup</b>	<b>RightCare from Scott and White Health Plan</b>	<b>Superior HealthPlan</b>
24-Hour Nurse Line	Yes		Yes
Extra Help with Getting a Ride	Help getting a ride to doctor visits.	Help getting a ride to doctor visits.	
Dental Services	Dental kit each year to keep teeth clean and healthy for members 21 and older.	Checkups and cleaning every 6 months and x-rays once a year for pregnant members 21 and older.	Pregnant members 21 and older may receive up to \$500 annually for dental services, including \$250 for exams, x-rays and cleanings, and \$250 for fillings and extractions.
Extra Vision Services		Eye checkup once a year for members age 21 years and older.	\$150 for choice of upgraded eyeglass frames and lenses or contact lenses every 24 months.
Discount Pharmacy / Over-the-Counter Benefits		Up to 20% discount on most over-the-counter medicines at Baylor Scott & White Health Pharmacies for members.	\$25 allowance for over-the-counter medicines through the mail every quarter.
Sports and School Physicals	1 each year for members 6 to 18.	1 sports physical each year for members 18 and younger.	One sports physical each year for members ages 4 to 18.
Temporary Phone Help	One free cell phone with up to 350 monthly minutes from Safelink. Amerigroup includes extra minutes and unlimited inbound text messages when enrolled with Amerigroup healthy text program.	<ul style="list-style-type: none"> <li>Free cell phone with health education text message, and unlimited health care-related calls, for members using Assurance Wireless phones in the Federal Lifeline program.</li> <li>250 extra minutes for members using an Assurance Wireless phone who are enrolled in case management or pregnant.</li> </ul>	<ul style="list-style-type: none"> <li>Up to 750 additional minutes per month for members using Safelink phones and enrolled in a case management program.</li> <li>Connections Plus Phone and monthly minutes for members who don't qualify for a Safelink phone and are enrolled in a case management program.</li> </ul>

Value-added Services	Amerigroup	RightCare from Scott and White Health Plan	Superior HealthPlan
Extra Help for Pregnant Women	<ul style="list-style-type: none"> <li>• \$25 debit card for receiving prenatal checkup in the 1st trimester or within 42 days of enrollment with the health plan in any trimester.</li> <li>• \$50 debit card receiving post-partum checkup 21 to 56 days after giving birth.</li> </ul>	<ul style="list-style-type: none"> <li>• Up to \$50 for a car seat for pregnant members who get at least 4 pregnancy visits and deliver while a RightCare member.</li> <li>• Choice of a 4-week supply of diapers or a \$20 gift card for getting an on time post-delivery checkup.</li> </ul>	<ul style="list-style-type: none"> <li>• Start Smart® Baby Shower program for pregnant members. Baby shower includes a diaper bag and starter supply of diapers and other nominal items.</li> <li>• Members can receive a convertible car seat, after attending a baby shower and completing one prenatal visit during the first trimester or within 42 days of enrollment with Superior.</li> <li>• Pregnant members can receive gift cards for completing prenatal visits, following confirmation of the visit: <ul style="list-style-type: none"> <li>○ \$20 for prenatal visit in first trimester or within 42 days of enrollment;</li> <li>○ \$20 for 3rd prenatal visit;</li> <li>○ \$20 for 6th prenatal visit;</li> <li>○ \$20 for 9th prenatal visit;</li> <li>○ \$20 for flu shot during pregnancy;</li> <li>○ \$20 for timely postpartum visit within 21-56 days of delivery;</li> <li>○ \$30 for agreeing to receive pregnancy related text messages (\$5/month for 6 mos).</li> </ul> </li> </ul>
Home Visits			Home visit for high-risk STAR members in the asthma disease management program or members in case management for high risk pregnancy.

Value-added Services	Amerigroup	RightCare from Scott and White Health Plan	Superior HealthPlan
<p style="text-align: center;">Gift Programs</p>	<ul style="list-style-type: none"> <li>• \$120 debit card for members 15 months and younger who get all 6 Texas Health Steps checkups on schedule.</li> <li>• Up to a total \$60 debit card for members who get each timely Texas Health Steps checkups at 18, 24 and 30 months (\$20 each) on schedule.</li> <li>• \$20 debit card per checkup for members ages 3 to 20 who get Texas Health Steps checkups on schedule.</li> <li>• \$20 debit card for receiving the full series of the rotavirus vaccine across different days 42 days after birth to 2 years.</li> <li>• \$20 debit card to member's ages 6 months to 2 years for receiving the full series of the flu vaccine.</li> <li>• \$20 debit card to members 18 and older for getting a flu vaccine annually.</li> <li>• \$20 debit card for diabetic members after completing a retinopathy exam for ages 18 to 75.</li> <li>• \$20 debit card for diabetic members 18 and older after completing an HbA1c blood test once every 6 months for ages 18 and older.</li> <li>• \$20 debit card for members 18 and older with diabetes mellitus achieving HbA1c blood test results less than 8 once every 6 months.</li> <li>• \$20 debit card for members 21 and older with cardiovascular disease after completing a cholesterol blood test.</li> <li>• Free first aid kit after completing a personal disaster plan online to all members.</li> </ul>	<ul style="list-style-type: none"> <li>• Up to \$45 for a toddler car seat for members getting a 15, 18, or 24 month Texas Health Steps checkup and required vaccines on time.</li> <li>• Diabetes: HgA1C in the normal range (2 incentive payments per year based on twice yearly lab work).</li> <li>• Pregnancy: Completing 10 prenatal visits. (1 incentive payment per pregnancy. The first prenatal or OB intake visit should be completed within the 1st trimester or within 42 days of enrollment with RightCare.)</li> <li>• Asthma: No preventable ER or hospital admits for diagnosis of uncontrolled asthma. (1 incentive payment per year)</li> <li>• Obesity: Members with BMI over 25 who have a 2 point reduction. (1 incentive payment per year based on annual exam)</li> <li>• \$15 gift card, if all ACIP-recommended vaccines are complete by age 2, per child for members.</li> <li>• Up to \$40 for a booster car seat per lifetime for members getting a 3, 4, 5, 6, 7 or 8 year Texas Health Steps checkup and required vaccines on time.</li> <li>• One \$50 gift card each year for getting all behavioral or emotional health medication refills for members 5 and older.</li> <li>• \$100 gift card for pregnant members who go to five pregnancy-related doctor visits (1st, 3rd, 6th, 9th month prenatal visit and one timely postpartum visit).</li> </ul>	<ul style="list-style-type: none"> <li>• Start Smart® program offers gift cards for completion of certain healthy activities related to your pregnancy and delivery. The program offers the following cash awards: <ul style="list-style-type: none"> <li>○ \$20 for prenatal visit within first trimester or 42 days of enrollment with Superior;</li> <li>○ \$20 for flu shot during pregnancy;</li> <li>○ \$20 for 3rd prenatal visit;</li> <li>○ \$20 for 6th prenatal visit;</li> <li>○ \$20 for 9th prenatal visit;</li> <li>○ \$20 for postpartum visit within 21-56 days of delivery;</li> <li>○ \$5 per month upon enrollment in our texting education program up to 6 months.</li> </ul> </li> </ul>

Value-added Services	Amerigroup	RightCare from Scott and White Health Plan	Superior HealthPlan
Health and Wellness Services	Coaching, written and online education and nicotine replacement therapy products including over-the-counter patches, gum or lozenges, for members 18 and older, delivered to the member's home.	<ul style="list-style-type: none"> <li>• Free pedometer for each member actively participating in diabetic disease management or a weight management program.</li> <li>• Step Up Scale Down weight loss program when/and where available for members 18 and older.</li> </ul>	<ul style="list-style-type: none"> <li>• Online consumer directed mental health resources for members.</li> <li>• Phone outreach, education and support services to reduce the health risks associated with smoking during pregnancy. Program includes individual plan to quit, health kit to support not smoking and materials to help you quit. Participants in the program receive a carrying bag filled with mints, baby bib and bottle, stress ball and magnet.</li> </ul>
Help for Members with Asthma	1 allergy-free pillow cover each year for certain members 20 and younger with asthma and are in a disease management program.	<ul style="list-style-type: none"> <li>• Pocket chamber spacer for members with asthma who complete an asthma education course or are in case management.</li> <li>• Up to \$75 in gift cards every 2 years for members 5 to 64 years old who are prescribed a controller asthma medication and refill their medicine regularly. Gift cards may not be used for alcohol, tobacco, or firearms.</li> </ul>	Superior will provide one spacer and peak flow meter as part of the member's introductory mailing when enrolled into Superior's asthma disease management program.
Disease Management	<ul style="list-style-type: none"> <li>• Educational pregnancy books for members pregnant in their first trimester.</li> <li>• Educational book about taking care of your baby for receiving post-partum visit 21 to 56 days after giving birth.</li> </ul>		
Healthy Play and Exercise Programs	Up to \$50 per school semester for Boys and Girls Club basic membership for members ages 6 to 18, where available.		

<b>Additional Behavioral Health Benefits</b>	<b>Amerigroup</b>	<b>RightCare from Scott and White Health Plan</b>	<b>Superior HealthPlan</b>
Inpatient Follow-up Incentive Program		Up to \$35 in gift cards for members 5 and older who go to follow up appointments after leaving the hospital	Gifts for members 20 years and younger who go to a follow-up doctor visit within 7 days of one hospital stay per year. Gifts include a stuffed bear, a book and a \$10 gift card.