

# Compare Extra Services STAR Medical Plans Offer in the Hidalgo Service Area (Cameron, Duval, Hidalgo, Jim Hogg, Maverick, McMullen, Starr, Webb, Willacy, and Zapata counties)



## Medicaid Health Care Services:

All people in managed care receive the same traditional Medicaid services. Some of those services are things such as:

- Doctor and clinic visits
- 24-hour emergency care
- Hospital care
- Surgery
- Ambulance service
- Lab and X-ray services
- Major organ transplants
- Help getting a ride to the doctor
- Hearing tests and aids
- Home health services
- Chiropractors (neck and back doctors)
- Podiatrists (foot doctors)
- Help for drug or alcohol problems
- Dialysis for kidney problems
- Family planning services
- Eye checkups, glasses, and contact lenses
- Shots for children age 20 and younger
- Texas Health Steps medical and dental checkups
- No limit on medicines for children age 20 and younger
- Mental health services (such as counseling)
- Yearly adult checkup

## STAR Program Services:

In addition to the traditional Medicaid health care services, the STAR Program offers more services, such as:

- Health Education classes
- No limit on medicines for adults
- No limit on needed days in a hospital for adults

## Value-added Services:

Every STAR medical plan offers basic Medicaid benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its Members. If you have questions about a plan’s extra services, call the number under that plan’s name.

A “blank” under a plan’s name means that the plan does not offer the service listed.

	Driscoll Health Plan	Molina Healthcare of Texas	Superior HealthPlan	UnitedHealthcare Community Plan
<b>For questions or doctor information:</b>	1-877-451-5598	1-866-449-6849	1-800-783-5386	1-888-887-9003
<b>TTY line for people with a hearing or speech disability:</b>	1-800-855-2880	1-800-735-2989 or 7-1-1 English	1-800-735-2989	7-1-1
<b>Help for mental health, drug, or alcohol problems:</b>	1-888-423-0264	1-888-800-6799	1-800-716-5650	1-866-302-3996
<b>For prescription or medicine information:</b>	1-855-425-3247	1-866-449-6849	1-800-783-5386	1-888-887-9003
<b>Health Plan website:</b>	www.driscollhealthplan.com	www.molinahealthcare.com	www.superiorhealthplan.com	www.uhccommunityplan.com

<b>Value-added Services</b>	<b>Driscoll Health Plan</b>	<b>Molina Healthcare of Texas</b>	<b>Superior HealthPlan</b>	<b>UnitedHealthcare Community Plan</b>
24-Hour Nurse Line		Yes	Yes	Yes
Extra Help with Getting a Ride	Help with getting a ride to a health related appointment.	<ul style="list-style-type: none"> <li>• \$25 gas card for STAR members in all regions for a confirmed early prenatal appointment within 42 days of enrollment or for existing members within the first trimester and/or for a confirmed postpartum appointment within 21-56 days of delivery.</li> <li>• One \$25 gas card each year for members with a confirmed appointment for a Texas Health Steps checkup.</li> </ul>	Help getting a ride to behavioral health doctor visits and community supports and services for members age 21 to 99.	Help getting a ride for doctor visits.
Dental Services	Up to \$500 in dental services for pregnant members. Includes one dental exam, x-rays, two teeth cleanings, and additional gum treatment per year.	Up to \$250 per year for dental checkups, x-rays and cleaning for members 21 and over.	Pregnant members 21 and older may receive up to \$500 annually for dental services, including \$250 for exams, x-rays and cleanings, and \$250 for fillings and extractions.	Up to \$500 for cleaning, scaling, and oral check-up for members 21 and older.
Extra Vision Services	\$150 allowance for frames and lenses every two years for ages 2 and older.		\$150 for choice of upgraded eyeglass frames and lenses or contact lenses every 24 months.	Up to \$105 every 2 years for extra choice of frames and lenses or contact lenses, or for loss or damage.
Discount Pharmacy / Over-the-Counter Benefits		\$10 gift card for over-the-counter medicines every three months, upon request.	\$25 allowance for over-the-counter medicines through the mail every quarter.	
Sports and school physicals	One sports/school physical each year for STAR members ages 5 to 19.	1 each year for members ages 5 to 19.	One sports physical each year for members ages 4 to 18.	Members ages 4 to 19.

Value-added Services	Driscoll Health Plan	Molina Healthcare of Texas	Superior HealthPlan	UnitedHealthcare Community Plan
Temporary Phone Help	Members will receive 250 extra cell phone minutes per month for up to 26 phone carriers and health education text messages.	Safelink will provide a free cell phone with up to 350 monthly minutes. Molina members will receive free, unlimited calls to Molina Member Services, healthy text messages and unlimited free texting. Available to all members that qualify for the federal lifeline program.	<ul style="list-style-type: none"> <li>• Up to 750 additional minutes per month for members using Safelink phones and enrolled in a case management program.</li> <li>• Connections Plus Phone and monthly minutes for members who don't qualify for a Safelink phone and are enrolled in a case management program.</li> </ul>	
Help for Members with Asthma	<ul style="list-style-type: none"> <li>• One \$20 gift card for members who refill five months of asthma controller medicines. Refills must be continuous.</li> <li>• One time sponsorship to asthma summer camp for members ages 7 to 14 who have asthma.</li> </ul>	Allergy-free mattress cover and pillow case for members with asthma that complete the 3-month Asthma Disease Management Breathe with Ease® Program.	Superior will provide one spacer and peak flow meter as part of the member's introductory mailing when enrolled into Superior's asthma disease management program.	Allergy-free mattress cover and pillowcase.

Value-added Services	Driscoll Health Plan	Molina Healthcare of Texas	Superior HealthPlan	UnitedHealthcare Community Plan
<p>Extra Help for Pregnant Women</p>	<ul style="list-style-type: none"> <li>• Prenatal education sessions - Cadena de Madres hosts three baby showers for new moms. Showers teach about each pregnancy trimester. New moms can learn what to expect and how to stay healthy.</li> <li>• Car seat and up to \$40 in gift cards for pregnant members who attend all 3 free prenatal educational baby showers.</li> <li>• Breast feeding and nutritional counseling for pregnant members.</li> <li>• Members learn about nutrition including weight gain, diabetes, and other needs.</li> <li>• Birthing classes for pregnant members at certain sites.</li> </ul>	<ul style="list-style-type: none"> <li>• \$30 gift card for newly enrolled members who complete an early prenatal exam within 42 days of enrollment or existing members who complete an early prenatal exam in the first trimester</li> <li>• \$30 gift card for members who complete a postpartum exam within 21-56 days of delivery</li> </ul>	<ul style="list-style-type: none"> <li>• Start Smart® Baby Shower program for pregnant members. Baby shower includes a diaper bag and starter supply of diapers and other nominal items.</li> <li>• Members can receive a convertible car seat, after attending a baby shower and completing one prenatal visit during the first trimester or within 42 days of enrollment with Superior.</li> <li>• Pregnant members can receive gift cards for completing prenatal visits, following confirmation of the visit: <ul style="list-style-type: none"> <li>○ \$20 for prenatal visit in first trimester or within 42 days of enrollment;</li> <li>○ \$20 for 3rd prenatal visit;</li> <li>○ \$20 for 6th prenatal visit;</li> <li>○ \$20 for 9th prenatal visit;</li> <li>○ \$20 for flu shot during pregnancy;</li> <li>○ \$20 for timely postpartum visit within 21-56 days of delivery;</li> <li>○ \$30 for agreeing to receive pregnancy related text messages (\$5/month for 6 mos).</li> </ul> </li> </ul>	<p>Infant care book for pregnant members.</p>

Value-added Services	Driscoll Health Plan	Molina Healthcare of Texas	Superior HealthPlan	UnitedHealthcare Community Plan
Home Visits	New moms who participate in a Cadena home visit within 3 to 10 days after delivery will receive a \$20 gift card.		Home visit for high-risk STAR members in the asthma disease management program or members in case management for high risk pregnancy.	Home health visits for new moms.
Health and Wellness Services		<ul style="list-style-type: none"> <li>• Weight Watcher program meeting vouchers for members 15 and older with BMI of 30 or more and diabetic members with A1c of 8 or more.</li> <li>• Free membership in National Stop-Smoking program for members 18 and older and pregnant women of any age.</li> </ul>	<ul style="list-style-type: none"> <li>• Online consumer directed mental health resources for members.</li> <li>• Phone outreach, education and support services to reduce the health risks associated with smoking during pregnancy. Program includes individual plan to quit, health kit to support not smoking and materials to help you quit. Participants in the program receive a carrying bag filled with mints, baby bib and bottle, stress ball and magnet.</li> </ul>	<ul style="list-style-type: none"> <li>• Passes to attend Weight Watchers meetings.</li> <li>• JOIN for ME childhood obesity program for members ages 6 to 17. Finish the program and earn a gift card.</li> <li>• Pack of name bands for members 20 and younger with IDD.</li> <li>• Mental health services provided in-home or off-site.</li> </ul>
Healthy Play and Exercise	Free Boys & Girls Club memberships at select locations.	Boys & Girls Club membership, where available, for members age 6 to 18.	Water safety class offered quarterly. Courses will cover basic water safety in and out of the water, focusing on floating on back, getting to the side, reach or throw, how to call for help, how to choose and put on a life jacket. Limited to children ages 4 to 10.	Boys & Girls Club or Neighborhood Center, Inc. basic membership for members 18 and younger.

Value-added Services	Driscoll Health Plan	Molina Healthcare of Texas	Superior HealthPlan	UnitedHealthcare Community Plan
<p style="text-align: center;">Gift Programs</p>	<ul style="list-style-type: none"> <li>• One \$20 gift card for pregnant members who get a prenatal checkup on time. Visit must take place within 42 days of joining DHP or first trimester.</li> <li>• One \$20 gift card for pregnant members who get a post-partum checkup on time. Visit must take place 21 to 56 days after delivery.</li> <li>• One \$20 gift card for members who get four on-time newborn Texas Health Steps checkups.</li> <li>• One \$20 gift card for getting two of three Texas Health Steps checkups (12-month, 15-month, and 18-month) on time for members.</li> <li>• One \$20 gift card for getting a Texas Health Steps checkup each year for members ages 2 through 20.</li> <li>• One \$20 gift card for members who just had a baby and go to a parenting class within 60 days and are living in Aransas, Bee, Jim Wells, Kleberg, Nueces, San Patricio, Victoria, Cameron, Hidalgo, Jim Hog, Starr, Willacy, Webb and Zapata counties.</li> <li>• \$50 gift card for members who join a health and wellness or sports program.</li> <li>• One first-aid kit per family for new members 5 and younger.</li> </ul>	<ul style="list-style-type: none"> <li>• \$20 gift card for getting a Texas Health Steps checkup each year for STAR members age 15 months through 20 years.</li> <li>• \$20 gift card for getting all annual scheduled vaccines on time for STAR members age 18 months through 20 years.</li> <li>• \$15 iTunes gift card for STAR members ages 12 through 20 who complete an annual adolescent checkups.</li> <li>• \$20 gift card for members who complete all of their child’s scheduled Texas Health Steps checkups by 15 months of age.</li> <li>• \$20 gift card for Members who complete all of their child’s scheduled childhood vaccines before 18 months of age.</li> <li>• \$20 gift card for STAR members who complete an office visit with their primary care provider or behavioral health specialist within 7 days of hospitalization for a mental health condition and an additional \$20 gift card for completing an office visit within 30 days of hospitalization for a mental health condition.</li> <li>• One \$20 gift card each year for current female members between the ages of 50 to 74 at average risk, who complete a recommended mammogram.</li> <li>• One infant car seat for members in the third trimester of pregnancy through six months following delivery.</li> <li>• One baby blanket for members in the third trimester through six months following delivery.</li> </ul>	<p>Start Smart® program offers gift cards for completion of certain healthy activities related to your pregnancy and delivery. The program offers the following cash awards:</p> <ul style="list-style-type: none"> <li>• \$20 for prenatal visit within first trimester or 42 days of enrollment with Superior;\$20 for flu shot during pregnancy.</li> <li>• \$20 for 3rd prenatal visit.</li> <li>• \$20 for 6th prenatal visit.</li> <li>• \$20 for 9th prenatal visit.</li> <li>• \$20 for postpartum visit within 21-56 days of delivery.</li> <li>• \$5 per month upon enrollment in our texting education program up to 6 months.</li> </ul>	<ul style="list-style-type: none"> <li>• Gifts for pregnant members who attend a baby shower.</li> <li>• Free diapers, wipes or other items for members who get postpartum visit and 4 newborn well-child check-ups on time.</li> <li>• Gift card for work-out clothes for members who finish Weight Watchers or JOIN for ME program.</li> <li>• Gift card for members who complete their annual exam or Texas Health Steps checkup.</li> <li>• “Mikey’s Guide to Summer Camps and Activities for Children with Disabilities” per family each year.</li> </ul>

<b>Additional Behavioral Health Benefits</b>	<b>Driscoll Health Plan</b>	<b>Molina Healthcare of Texas</b>	<b>Superior HealthPlan</b>	<b>UnitedHealthcare Community Plan</b>
Inpatient Follow-up Incentive Program			Gifts for members 20 years and younger who go to a follow-up doctor visit within 7 days of one hospital stay per year. Gifts include a stuffed bear, a book and a \$10 gift card.	