

## Getting help from doctors and the health plan:

Topic	Superior	UnitedHealthcare
<b>Getting timely care:</b> Did people get care right away when they needed it?	★☆☆ Below Average	★☆☆ Below Average
<b>Talking with doctors:</b> Did the doctor spend enough time with people? Listen to them? Explain things well?	★★★ Above Average	★★★☆☆ Average
<b>Main doctor:</b> How did people rate their main doctor?	★★★☆☆ Average	★★★☆☆ Average
<b>Getting needed care:</b> Did people get general and specialist care?	★★★☆☆ Average	★☆☆☆☆ Below Average
<b>Health plan:</b> How did people rate this health plan?	★★★☆☆ Average	★★★☆☆ Average

## Getting checkups:

Topic	Superior	UnitedHealthcare
<b>Checkups:</b> Were people able to get regular checkups? Did people see their doctors for checkups?	★★★ Above Average	★★★☆☆ Average
<b>Breast cancer screening:</b> Did women get mammograms?	★★★☆☆ Average	★★★☆☆ Average

## Getting help with health issues:

Topic	Superior	UnitedHealthcare
<b>COPD (Chronic Obstructive Pulmonary Disease):</b> How well does the health plan care for people with COPD?	★☆☆ Below Average	★☆☆ Below Average
<b>Depression:</b> How well does the health plan care for people with depression?	★☆☆ Below Average	★★★☆☆ Average
<b>Diabetes:</b> How well does the health plan care for people with diabetes?	★★★☆☆ Average	★★★☆☆ Average

## Getting services from the health plan:

Topic	Superior	UnitedHealthcare
<b>Performance rating:</b> How well does this health plan perform?	★★★☆☆ Average	★☆☆☆☆ Below Average

**If a plan shows “No rating”:** This is not a bad rating. It means that at the time of the study: (1) the plan was new to the area, or (2) the plan didn’t have enough members to get a rating.



# How do the health plans measure up?

## Report card for STAR+PLUS health plans

### Health plans in your area

Superior	1-866-516-4501
UnitedHealthcare	1-888-887-9003