

Compare Extra Services STAR+PLUS Medical Plans Offer in the Lubbock Service Area

(Carson, Crosby, Deaf Smith, Floyd, Garza, Hale, Hockley, Hutchinson, Lamb, Lubbock, Lynn, Potter, Randall, Swisher, and Terry counties)

STAR+PLUS Program Services for Members with Medicaid Only:

Every STAR+PLUS medical plan offers the same basic set of health services you’ve been getting through traditional Medicaid. In addition to those services, STAR+PLUS program offers more, such as:

- Health education classes
- Service coordination (helping you get the services you need)
- No limit on medicines ordered by your doctor (prescriptions)

Through STAR+PLUS you also get long-term services such as:

- Adult day care
- Adult foster care
- Nursing
- Medical supplies
- Assisted living/ home care
- Emergency response services
- Short-term help for caregivers
- Adaptive aids (things like walkers and canes)
- Personal assistance (help with dressing, eating, and bathing)
- Home modifications (things like wheelchair ramps and grab bars)
- Speech therapy (helping you learn to speak again or speak better)
- Occupational therapy (helping you learn to do everyday activities)
- Physical therapy (helping you learn to move around better or become stronger)

Extra Services:

In addition to the services listed above, STAR+PLUS medical plans in your area also offer extra services. These extra services cannot be used in place of services provided by Medicaid, including those provided by the following programs: Intermediate Care Facilities for Individuals with Intellectual Disabilities or Related Conditions (ICF-IID), Home and Community-based Services (HCS), Community Living Assistance and Support Services (CLASS), Deaf Blind with Multiple Disabilities (DBMD), and Texas Home Living (TxHmL).

Use this chart to compare the extra services each plan offers its members. If you have questions about a plan’s extra services, call the number under that plan’s name.

A “blank” under a plan’s name means that the plan does not offer the service listed.

	Amerigroup	Superior HealthPlan
For questions or doctor information:	1-800-600-4441	1-866-516-4501
TTY line for people with a hearing or speech disability:	7-1-1 English and Spanish	1-800-735-2989
Help for mental health, drug, or alcohol problems:	1-800-600-4441	1-800-466-4089
For prescription or medicine information:	1-800-600-4441	1-866-516-4501
Health Plan Website:	www.myamerigroup.com	www.superiorhealthplan.com

Value-added Services	Amerigroup	Superior HealthPlan
24-Hour Nurse Line	Yes	Yes

Value-added Services	Amerigroup	Superior HealthPlan
Extra Help with Getting a Ride	Help getting a ride to doctor visits.	
Disease Management	<ul style="list-style-type: none"> • Educational pregnancy books for members pregnant in their first trimester. • Educational book about taking care of your baby for receiving post-partum visit 21 to 56 days after giving birth. 	
Dental Services	Dental kit to keep teeth clean and healthy for members 21 and older.	Members 21 and older may receive up to \$250 annually for exams, x-rays, cleanings and fluoride treatments.
Extra Vision Services	Certain plastic lenses above the basic benefit for members 21 and older.	\$100 for choice of upgraded eyeglass frames and lenses or contact lenses every year.
Discount Pharmacy / Over-the-Counter Benefits		\$30 allowance for over-the-counter medicines through the mail every calendar quarter
Temporary Phone Help	One free cell phone with up to 350 monthly minutes from Safelink. Amerigroup includes extra minutes and unlimited inbound text messages when enrolled with Amerigroup healthy text program.	<ul style="list-style-type: none"> • Up to 750 additional minutes per month for members using Safelink phones and enrolled in a case management program. • Connections Plus Phone and monthly minutes for members who don't qualify for a Safelink phone and are enrolled in a case management program.
Help for Members with Asthma		Superior will provide one spacer and peak flow meter as part of the member's introductory mailing when enrolled into Superior's asthma disease management program.

Value-added Services	Amerigroup	Superior HealthPlan
<p>Extra Help for Pregnant Women</p>	<ul style="list-style-type: none"> • \$25 debit card for receiving prenatal checkup in the 1st trimester or within 42 days of enrollment with the health plan in any trimester. • \$50 debit card receiving post-partum checkup 21 to 56 days after giving birth. 	<ul style="list-style-type: none"> • Start Smart® Baby Shower program for pregnant members. Baby shower includes a diaper bag and starter supply of diapers and other nominal items. • Members can receive a convertible car seat, after attending a baby shower and completing one prenatal visit during the first trimester or within 42 days of enrollment with Superior. • Pregnant members can receive gift cards for completing prenatal visits, following confirmation of the visit: <ul style="list-style-type: none"> ○ \$20 for prenatal visit in first trimester or within 42 days of enrollment. ○ \$20 for 3rd prenatal visit. ○ \$20 for 6th prenatal visit. ○ \$20 for 9th prenatal visit. ○ \$20 for flu shot during pregnancy. ○ \$20 for timely postpartum visit within 21-56 days of delivery. ○ \$30 for agreeing to receive pregnancy related text messages (\$5/month for 6 mos).
<p>Home Visits</p>	<p>Up to an extra 8 hours respite services, annually, for non-STAR+PLUS Waiver (SPW) members 21 and older</p>	<ul style="list-style-type: none"> • Home visit for high-risk STAR+PLUS members in the asthma disease management program or members in case management for high risk pregnancy. • 10 home-delivered meals per year after getting out of acute inpatient hospital or nursing facility for non-STAR+PLUS waiver members 21 and older. • Non-STAR+PLUS waiver members ages 21 to 99 will have access to 8 hours of in-home respite care services.
<p>Healthy Play and Exercise Programs</p>	<p>Exercise kit, which may include a towel, weights, water bottle, and ball for members 21 and older.</p>	

Value-added Services	Amerigroup	Superior HealthPlan
<p style="text-align: center;">Gift Programs</p>	<ul style="list-style-type: none"> • \$120 debit card for members 15 months and younger who get all 6 Texas Health Steps checkups on schedule. • Up to a total \$60 debit card for members who get each Texas Health Steps checkups at 18, 24 and 30 months (\$20 each) on schedule. • \$20 debit card per checkup for members ages 3 to 20 who get Texas Health Steps checkups on schedule. • \$20 debit card for receiving the full series of the rotavirus vaccine across different days 42 days after birth to 2 years. • \$20 debit card to member's ages 6 months to 2 years for receiving the full series of the flu vaccine. • \$20 debit card to members 18 and older for getting a flu vaccine annually. • \$20 debit card for members ages 18 to 75 who are diabetic after completing a diabetic eye exam. • \$20 debit card for members who are diabetic 18 and older after completing an HbA1c blood test once every 6 months. • \$20 debit card for members 18 and older with diabetes mellitus achieving HbA1c blood test results less than 8 once every 6 months. • \$20 debit card for members 21 and older with cardiovascular disease after completing a cholesterol blood test. • Free first aid kit after completing a personal disaster plan online to all members. 	<ul style="list-style-type: none"> • Start Smart® program offers gift cards for completion of certain healthy activities related to your pregnancy and delivery. The program offers the following cash awards: <ul style="list-style-type: none"> ○ \$20 for prenatal visit within first trimester or 42 days of enrollment with Superior. ○ \$20 for flu shot during pregnancy ○ \$20 for 3rd prenatal visit. ○ \$20 for 6th prenatal visit. ○ \$20 for 9th prenatal visit. ○ \$20 for postpartum visit within 21-56 days of delivery. ○ \$5 per month upon enrollment in our texting education program up to 6 months.

Value-added Services	Amerigroup	Superior HealthPlan
Health and Wellness Services	<ul style="list-style-type: none"> • Coaching, written and online education and nicotine replacement therapy products including over-the-counter patches, gum or lozenges, for members 18 and older, delivered to the member's home. • One month of home-delivered meals each year after getting out of hospital or nursing facility for non-STAR+PLUS waiver members 21 and older. 	<ul style="list-style-type: none"> • Online consumer directed mental health resources for members. • Parenting education class. Bexar only. • Phone outreach, education and support services to reduce the health risks associated with smoking during pregnancy. Program includes plan to quit, health kit to support not smoking and materials to help you quit. Participants in the program receive a carrying bag filled with mints, baby bib and bottle, stress ball and magnet.
Extra Foot Doctor (Podiatry) Services		Yes
Pest Control	Once every 3 months to eliminate rodents, roaches, and other unsafe pests.	
Emergency Response Services (ERS)		Round-the-clock emergency response services for non-STAR+PLUS HCBS waiver adult members.

Additional Behavioral Health Benefits	Amerigroup	Superior HealthPlan
Inpatient Follow-up Incentive Program	<ul style="list-style-type: none"> • \$20 debit card for newly diagnosed members 18 and older with major depression who take medication for 12 weeks. • \$20 debit card for newly diagnosed members 18 and older with major depression who take medication for 6 months 	Gifts for members 20 and younger who go to a follow-up doctor visit within 7 days of one hospital stay per year. Gifts include a stuffed bear, a book and a \$10 gift card.