

Compare or Extra Services STAR+PLUS Medical Plans Offer in the El Paso Service Area (El Paso and Hudspeth counties)



STAR+PLUS Program Services for Dual Eligible Members:

If you are covered by both Medicaid and Medicare, most of your basic health services and medicines your doctor orders (prescriptions) are covered by Medicare. Through STAR+PLUS you will get long-term services and help getting other services you need. The STAR+PLUS plan you pick will pay for Medicaid-approved medicines and services you get that are not covered by Medicare. These include long-term services such as:

- Adult day care
- Adult foster care
- Nursing
- Emergency response services
- Short-term help for caregivers
- Medical supplies
- Assisted living / home care
- Personal assistance (help with dressing, eating, and bathing)
- Adaptive aids (things like walkers and canes)
- Home modifications (things like wheelchair ramps and grab bars)
- Speech therapy (helping you learn to speak again or speak better)
- Occupational therapy (helping you learn to do everyday activities)
- Physical therapy (helping you learn to move around better or become stronger)

Extra Services:

In addition to the services listed above, the STAR+PLUS medical plans in your area also offer extra services. These extra services cannot be used in place of services provided by Medicaid, including those provided by the following programs: Intermediate Care Facilities for Individuals with Intellectual Disabilities or Related Conditions (ICF-IID), Home and Community-based Services (HCS), Community Living Assistance and Support Services (CLASS), Deaf Blind with Multiple Disabilities (DBMD), and Texas Home Living (TxHmL).

Use this chart to compare the extra services each plan offers its members. If you have questions about a plan's extra services, call the number under that plan's name.

A "blank" under a plan's name means that the plan does not offer the service listed.

	Amerigroup	Molina Healthcare of Texas
For questions or doctor information:	1-800-600-4441	1-866-449-6849
TTY line for people with a hearing or speech disability:	7-1-1 English and Spanish	1-800-735-2989 or 7-1-1
Help for mental health, drug, or alcohol problems:	1-800-600-4441	
For prescription or medicine information:	1-800-600-4441	
Health Plan Website:	www.myamerigroup.com	www.molinahealthcare.com

Value-added Services	Amerigroup	Molina Healthcare of Texas
24-Hour Nurse Line	Yes	Yes

Value-added Services	Amerigroup	Molina Healthcare of Texas
Extra Help with Getting a Ride	Help getting a ride to doctor visits.	\$25 gas card for doctor follow-up visit within 30 days of leaving the hospital.
Dental Services		Up to \$250 per year for dental checkups, x-rays and cleaning for members 21 and older.
Health and Wellness Services	Coaching, written and online education and nicotine replacement therapy products including over-the-counter patches, gum or lozenges, for members 18 and older, delivered to the member's home.	<ul style="list-style-type: none"> • Weight Watchers program meeting vouchers for members 15 and older with BMI of 30 or more and diabetic members with A1c of 8 or more. • Body weigh scale once yearly for STAR+PLUS members with congestive heart failure. • Free membership in National Stop-Smoking program for members 18 and older and pregnant women of any age. • Up to 10 home-delivered meals each year after getting out of hospital or nursing facility for non-STAR+PLUS waiver members 21 and older. • Home blood pressure monitoring kit for members with cardiovascular disease. • Home exercise kit (includes jump rope, tubing with handles, flat resistance band, pedometer, reflective arm band, Get Started guide, Exercise Flip Cards, 6 week fitness and nutrition plans, articles, recipes, advice, and online exercise library) for members 15 and older with BMI of 30 or more and diabetic members with A1c of 8 or more.

Value-added Services	Amerigroup	Molina Healthcare of Texas
Gift Programs	Free first aid kit to all members after completing a personal disaster plan online.	<ul style="list-style-type: none"> • STAR+PLUS members with major depression and currently taking an antidepressant medication, who remain on their medication for 84 days would receive a \$20 gift card and an additional \$20 gift card for remaining on medication for 180 days. • \$20 gift card for STAR+PLUS members who complete an office visit with their primary care provider or behavioral health specialist within 7 days of hospitalization for a mental health condition and an additional \$20 gift card for completing an office visit within 30 days of hospitalization for a mental health condition. • One \$20 gift card each year for current female members between the ages of 50 to 74 at average risk, who complete a recommended mammogram. • \$20 gift card twice yearly for STAR+PLUS members who are diabetic who complete 2 visits with a registered dietitian. • \$10 gift card every six months for STAR+PLUS members with diabetes or high blood pressure who attend all of their Weight Watchers meetings and lose weight or maintain their weight loss. • \$10 Gift Card for STAR+PLUS members who complete a follow-up doctor visit within 30 days of getting out of the hospital. • \$10 Gift Card for STAR+PLUS Hidalgo members that complete a follow-up primary care provider visit within 3 weeks of being in the emergency room. • Free accessory tote bag for STAR+PLUS members. Available one time only.
Temporary Phone Help	One free cell phone with up to 350 monthly minutes from Safelink. Amerigroup includes extra minutes and unlimited inbound text messages when enrolled with Amerigroup healthy text program.	Safelink will provide a free cell phone with up to 350 monthly minutes. Molina members will receive free, unlimited calls to Molina Member Services and unlimited free texting. Available to all members that qualify for the federal lifeline program.
Home Visits	Up to an extra 8 hours respite services, annually, for non-STAR+PLUS Waiver (SPW) members age 21 and older	Up to an extra 8 hours respite services per calendar year for non-STAR+PLUS waiver members age 21 and older.

Value-added Services	Amerigroup	Molina Healthcare of Texas
Pest Control	Once every 3 months to eliminate rodents, roaches, and other unsafe pests.	Pest Control Services every three months for STAR+PLUS members in Bexar, El Paso, Harris, and Jefferson only that complete the Asthma Disease Management "Breathe with Ease®" Program.
Emergency Response Services (ERS)		Emergency response services for non-STAR+PLUS Waiver (non-SPW) members 21 and older.