

**Compare “Value-Added” or Extra Services Offered by
STAR+PLUS Medical Plans in the Tarrant Service Area
(Denton, Hood, Johnson, Parker, Tarrant, and Wise counties)**



STAR+PLUS Program Services for Members with Medicaid Only in Nursing Facilities

STAR+PLUS medical plans in your area offer extra services.

Use this chart to compare the extra services each plan offers its members. If you have questions about a plan’s extra services, call the number under that plan’s name.

A “blank” under a plan’s name means that the plan does not offer the service listed.

	Amerigroup	Cigna-HealthSpring
To ask about services or doctors:	1-800-600-4441	1-877-653-0327
TTY line for people with a hearing or speech disability:	7-1-1 English and Spanish	7-1-1 English and Spanish
Help for mental health, drug, or alcohol problems:	1-800-600-4441	1-866-725-2539
To ask about prescriptions or medicines:	1-800-600-4441	1-877-653-0327
Plan website:	www.myamerigroup.com	http://starplus.mycignahealthspring.com

Extra Services	Amerigroup	Cigna-HealthSpring
Extra Dental Services for Adults (age 21 and older) and Pregnant Women	Dental kit each year to keep teeth clean and healthy for Members age 21 and older	Up to \$500 each year for checkups, x-rays, cleanings, fillings, and simple tooth extractions for Members age 21 and older
Extra Vision Services	Certain plastic lenses above the basic benefit for Members age 21 and older once every 36 months	One eye checkup and extra choice of frames up to \$100 above basic benefit each year for Members age 21 and older (does not include contact lenses)
Short-term Phone Help	Free cell phone, up to 250 monthly minutes, extra minutes when enrolled for healthy text messages, unlimited inbound text messages for Members in Federal Lifeline Program	
Health and Wellness Services	<ul style="list-style-type: none"> • Stop-smoking products and behavioral support once the Medicaid benefit has been exhausted • Safety products to prevent accidental falls such as rubber soled shoes or socks, rubber stick pads to put on the soles of shoes or socks, reacher-grabber stick, and extra-long shoe horn for Members 	
Healthy Play and Exercise Programs	Exercise kit, which may include weights, water bottle, and ball for Members age 21 and older	Choice of two Active&Fit Home Fitness Kits each year for Members

Extra Services	Amerigroup	Cigna-HealthSpring
Alzheimer's Care	Personal remembrance photo album for Members	
Gift Programs	<ul style="list-style-type: none"> • Free First Aid Kit after completing a Personal Disaster Plan online to all Members • \$20 gift card for diabetic Members after completing a retinopathy eye exam for ages 21 to 75 years • \$20 gift card for diabetic Members after completing an HbA1c blood test once every 6 months for ages 21 and older • \$20 gift card for Members with cardiovascular disease after completing a cholesterol blood test for ages 21 and older • \$20 gift card for diabetic Members 21 and older achieving HbA1c blood test results less than 8 once every 6 months • Personalized labels for Members to identify personal belongings including clothing, shoes and personal items once every 2 years 	<ul style="list-style-type: none"> • \$20 gift card for Members for getting an annual well visit or Texas Health Steps checkup and certain labs or immunizations • 1 box fan for Members each year • 1 bath mat for Members each year • One cold and flu kit per Member each year • One personal hygiene kit per Member each year • \$20 gift card for female Members that complete a recommended mammogram. • \$20 gift card for diabetic Members that complete a recommended HbA1c lab test