

## STAR+PLUS Medicare-Medicaid Plans for Dual Eligible Members

### Compare “Value-Added” or extra services offered by plans in Harris County.

The plan you pick will provide basic health services and medications you've been getting through Medicare, plus long term services and supports through Medicaid.

Every plan will offer the same basic health services you've been getting through Medicare. These include:

- Doctor and clinic visits
- 24-hour emergency care
- Hospital care
- Surgery
- Ambulance service
- Lab and X-ray services
- Major organ transplants
- Family planning services
- Hearing tests and aids
- Home health services
- Chiropractors (neck and back doctors)
- Podiatrists (foot doctors)
- Dialysis for kidney problems
- Eye checkups, glasses, and contact lenses
- Mental health services (such as counseling)
- Yearly adult checkup
- Short term rehab in skilled nursing facility

In addition to the Medicare services, the plan you pick will include Medicaid long term services and supports such as:

- Adult day care
- Adult foster care
- Nursing
- Emergency response services
- Short-term help for caregivers
- Medical supplies
- Assisted living / home care
- Personal assistance (help with dressing, eating, and bathing)
- Adaptive aids (things like walkers and canes)
- Home modifications (things like wheelchair ramps and grab bars)
- Speech therapy (helping you learn to speak again or speak better)
- Occupational therapy (helping you learn to do everyday activities)
- Physical therapy (helping you learn to move around better or become stronger)
- Nursing home services, if you live in a nursing home

### Extra Services:

STAR+PLUS Medicare-Medicaid plans in your area also offer value-added services. These are extra services and cannot be used in place of your Medicare or Medicaid services.

Use this chart to compare the extra services each plan offers its members. If you have questions about a plan’s extra services, call the number under that plan’s name.

A “blank” under a plan’s name means that the plan does not offer the service listed.

	<b>Amerigroup Texas STAR+PLUS MMP</b>	<b>Molina Dual Options</b>	<b>UnitedHealthcare Connected</b>
To ask about services or doctors:	1-855-878-1784	1-855-895-9992	1-800-256-6533
TTY line for people with a hearing or speech disability:	TTY: 7-1-1	1-800-735-2989 or 7-1-1 English 1-800-662-4954 Spanish	7-1-1
Plan website:	<a href="http://www.myamerigroup.com/TXMMP">www.myamerigroup.com/TXMMP</a>	<a href="http://www.molinahealthcare.com">www.molinahealthcare.com</a>	<a href="http://www.uhccommunityplan.com">www.uhccommunityplan.com</a>

Extra Services for Members in a Nursing Facility	Amerigroup Texas STAR+PLUS MMP	Molina Dual Options	UnitedHealthcare Connected
Extra Help Getting a Ride (when state services are not available)	Twenty-four (24) one way trips to plan-approved locations every year via Taxi, Bus/Subway, or Van with prior authorization and referral required.		8 one-way trips to support any type of service or support needed.
Extra Dental Services for Adults (age 21 and older)	<ul style="list-style-type: none"> <li>• \$1700 each year or \$425 every three months. If the \$425 every quarter is unused, it carries over to the next quarter. The benefit resets to \$0, January 1<sup>st</sup> of each year. Prior authorization and referral required.</li> <li>• One preventive dental exam and one prophylaxis (cleaning) every six months plus one dental x-ray every year.</li> </ul>	Up to \$250 per year for dental checkups, x-rays and cleaning for Members age 21 and over.	Up to \$1,000 for 1 cleaning, scaling, and oral check-up each year for non-waiver Members ages 21 and older. Other services given at a discount.
Extra Vision Services	<ul style="list-style-type: none"> <li>• One (1) pair of frames, eyeglass lenses or contacts every year, not to exceed a combined maximum of \$100.</li> <li>• One routine eye exam every year.</li> </ul>	One routine eye exam each year.	Up to \$105 every two years for extra choice of frames and lenses or contact lenses; or for loss or damage.
Hearing Services	Up to \$1,500, for a hearing aid every 2 years. Prior authorization and referral required.		
Drug Store Services		\$20 per month coverage of approved over-the-counter (OTC) medicines and health care-related items.	
Extra Help with Part D Cost Sharing		Zero Dollar (\$) co-payment for Tier-One Generic Prescriptions and Tier-Two Brand Prescriptions.	
Acupuncture Therapy	Up to six (6) acupuncture visits per calendar year.		
Short-term Phone Help		Free cell phone with up to 350 monthly minutes, unlimited calls to Molina Member Services and unlimited texting when enrolled for healthy text messages, for Members in Federal Lifeline Program.	
Gift Programs	Free First Aid Kit after completing a Personal Disaster Plan online.		

Extra Services for Members in a Nursing Facility	Amerigroup Texas STAR+PLUS MMP	Molina Dual Options	UnitedHealthcare Connected
Healthy Play and Exercise Programs	Membership in Silver Sneakers health club/fitness classes.		
Extra Foot Doctor (Podiatry) Services	One (1) routine foot care visit every three (3) months.	Twelve (12) additional routine foot doctor (podiatry) visits each year.	
Gift Cards	<ul style="list-style-type: none"> <li>• \$25 gift card for over-the-counter (OTC) health care-related items for participating in Interdisciplinary Care Team meetings.</li> <li>• \$20 gift card for over-the-counter (OTC) health care-related items for diabetic Members after completing a retinopathy exam.</li> <li>• \$20 gift card for over-the-counter (OTC) health care-related items for Members with cardiovascular disease after completing a cholesterol blood test.</li> <li>• \$20 gift card for over-the-counter (OTC) health care-related items for Members with Diabetes achieving HbA1c blood test results less than 8 once every 6 months.</li> <li>• \$20 gift card for over-the-counter (OTC) health care-related items for diabetic Members after completing an HbA1c blood test once every 6 months.</li> </ul>	<ul style="list-style-type: none"> <li>• \$20 Gift Card for diabetic Members who complete a diabetic eye exam each year.</li> <li>• \$20 Gift Card for diabetic Members who complete an A1c blood test each year.</li> <li>• \$20 Gift Card Female Members, age 21 to 64, who complete a cervical cancer screening each year.</li> <li>• \$20 Gift Card Members with cardiovascular disease for completed cholesterol blood test each year.</li> <li>• \$20 Gift Card for Female Members age 50 to 74 and at average risk for breast cancer that complete a recommended Mammogram each year.</li> </ul>	
Health and Wellness Services	<ul style="list-style-type: none"> <li>• Personalized labels to identify personal belongings including clothing, shoes and personal items once every 2 years. Prior authorization and referral required.</li> <li>• Stop-smoking products and behavioral support.</li> <li>• Twelve (12) additional visits for Cardiac Rehabilitation Services with prior authorization required.</li> </ul>	<ul style="list-style-type: none"> <li>• Free wheelchair or walker accessory within 30 days of confirmed enrollment.</li> <li>• Free Personal Grooming Kit within 30 days of confirmed enrollment.</li> <li>• Free Personal Blanket within 30 days of confirmed enrollment.</li> <li>• Free membership in National Stop-smoking program for Members age 18 and older.</li> </ul>	<ul style="list-style-type: none"> <li>• 10 passes to attend Weight Watchers in-person meetings.</li> <li>• Active Members will receive a Welcome Kit upon admission to an in-network facility.</li> </ul>
Alzheimer's Care	One memory album for photos for Members with memory loss to encourage memory retention. Prior authorization and referral required.		Alzheimer's Association Care planning session for Members with Alzheimer's disease.

Extra Services for Members in the Community	Amerigroup Texas STAR+PLUS MMP	Molina Dual Options	UnitedHealthcare Connected
Extra Help Getting a Ride (when state services are not available)	Twenty-four (24) one way trips to plan-approved locations every year via Taxi, Bus/Subway, or Van with prior authorization and referral required.		8 one-way trips to support any type of service or support needed.
Extra Vision Services	<ul style="list-style-type: none"> <li>• One (1) pair of frames, eyeglass lenses or contacts every year, not to exceed a combined maximum of \$100.</li> <li>• One routine eye exam every year.</li> </ul>	One routine eye exam each year.	Up to \$105 every two years for extra choice of frames and lenses or contact lenses; or for loss or damage.
Extra Dental Services for Adults (age 21 and older) and Pregnant Women	<ul style="list-style-type: none"> <li>• \$1700 each year or \$425 every three months. If the \$425 every quarter is unused, it carries over to the next quarter. The benefit resets to \$0, January 1<sup>st</sup> of each year. Prior authorization and referral required.</li> <li>• One preventive dental exam and one prophylaxis (cleaning) every six months plus one dental x-ray every year.</li> </ul>	Preventive and comprehensive care services up to a \$1000 annual limit for non- STAR+PLUS Waiver Members.	Up to \$1,000 for 1 cleaning, scaling, and oral check-up each year for non-waiver Members ages 21 and older. Other services given at a discount.
Hearing Services	Up to \$1,500, for a hearing aid every 2 years. Prior authorization and referral required.		
Drug Store Services		\$20 per month coverage of approved over-the-counter (OTC) medicines and health care-related items.	
Extra Help with Past D Cost Sharing		Zero Dollar (\$) co-payment for Tier-One Generic Prescriptions and Tier-Two Brand Prescriptions.	
Short-term Phone Help	Free cell phone, up to 250 monthly minutes, extra minutes when enrolled for healthy text messages, unlimited inbound text messages for Members in Federal Lifeline Program. Prior authorization and referral required.	Free cell phone with up to 350 monthly minutes, unlimited calls to Molina Member Services and unlimited texting when enrolled for healthy text messages, for Members in Federal Lifeline Program.	
Home Visits	Up to eight (8) hours of respite services for non-STAR+PLUS Waiver (SPW) Members. Prior authorization and referral required.	Up to 8 hours of respite services per calendar year for non-STAR PLUS waiver Members age 21 and over.	Two (2) home health visits for new mothers.
Extra Help for Pregnant Women			Infant care book for pregnant Members.

Extra Services for Members in the Community	Amerigroup Texas STAR+PLUS MMP	Molina Dual Options	UnitedHealthcare Connected
Help for Members with Asthma			Allergy-free mattress cover and pillowcase each year for eligible Members.
Healthy Play and Exercise Programs	Membership in Silver Sneakers health club/fitness classes.		
Health and Wellness Services	<ul style="list-style-type: none"> <li>• Stop-smoking products and behavioral support.</li> <li>• Twelve (12) additional visits for Cardiac Rehabilitation Services with prior authorization required.</li> </ul>	<ul style="list-style-type: none"> <li>• Free membership in National Stop-smoking program for Members age 18 and older.</li> <li>• Weight Watchers program meeting vouchers for Members 21 and older with a BMI of 30 or over.</li> <li>• Up to 32 home-delivered meals each year after getting out of hospital or nursing facility for non-STAR+PLUS Waiver Members.</li> </ul>	<ul style="list-style-type: none"> <li>• 10 passes to attend Weight Watchers in-person meetings.</li> <li>• Access to LiveandWorkWell.com, which provides articles, videos, legal resources, and provider searches.</li> </ul>
Gift Programs	Free First Aid Kit after completing a Personal Disaster Plan online.		
Gift Cards	<ul style="list-style-type: none"> <li>• \$25 gift card for over-the-counter (OTC) health care-related items for participating in Interdisciplinary Care Team meetings.</li> <li>• \$20 gift card for over-the-counter (OTC) health care-related items for diabetic Members after completing a retinopathy exam.</li> <li>• \$20 gift card for over-the-counter (OTC) health care-related items for Members with cardiovascular disease after completing a cholesterol blood test.</li> <li>• \$20 gift card for over-the-counter (OTC) health care-related items for Members with Diabetes achieving HbA1c blood test results less than 8 once every 6 months.</li> <li>• \$20 gift card for over-the-counter (OTC) health care-related items for diabetic Members after completing an HbA1c blood test once every 6 months.</li> </ul>	<ul style="list-style-type: none"> <li>• \$20 Gift Card for diabetic Members who complete a diabetic eye exam each year.</li> <li>• \$20 Gift Card for diabetic Members who complete an A1c blood test each year.</li> <li>• \$20 Gift Card Female Members, age 21 to 64, who complete a cervical cancer screening each year.</li> <li>• \$20 Gift Card Members with cardiovascular disease for completed cholesterol blood test each year.</li> <li>• \$20 Gift Card for Female Members age 50 to 74 and at average risk for breast cancer that complete a recommended Mammogram each year.</li> </ul>	
Acupuncture Therapy	Up to six (6) acupuncture visits per calendar year.		

<b>Extra Services for Members in the Community</b>	<b>Amerigroup Texas STAR+PLUS MMP</b>	<b>Molina Dual Options</b>	<b>UnitedHealthcare Connected</b>
Extra Foot Doctor (Podiatry) Services	One (1) routine foot care visit every three (3) months.	Twelve (12) additional routine foot doctor (podiatry) visits each year.	
Emergency Response Services (ERS)	Personal Emergency Response Service (PERS) monitoring system arranged by the plan for non-STAR+PLUS Waiver Members with prior authorization and referral required.	Emergency response services (ERS) for non- STAR+PLUS Waiver Members age 21 and older.	
Pest Control	Pest control services offered once (1x) every three (3) months to eliminate rodents, roaches, and other unsafe pests with prior authorization and referral required.		
Alzheimer's Care			Alzheimer's Association Care planning session for Members with Alzheimer's disease.