

Compare “Value-Added” or Extra Services Offered by STAR+PLUS Medical Plans in the El Paso Service Area (El Paso and Hudspeth counties)



STAR+PLUS Program Services for Members with Medicaid Only in Nursing Facilities

STAR+PLUS medical plans in your area offer extra services.

Use this chart to compare the extra services each plan offers its members. If you have questions about a plan’s extra services, call the number under that plan’s name.

A “blank” under a plan’s name means that the plan does not offer the service listed.

	Amerigroup	Molina Healthcare of Texas
To ask about services or doctors:	1-800-600-4441	1-866-449-6849
TTY line for people with a hearing or speech disability:	7-1-1 English and Spanish	1-800-735-2989 or 7-1-1 English 1-800-662-4954 Spanish
Help for mental health, drug, or alcohol problems:	1-800-600-4441	1-800-818-5837
To ask about prescriptions or medicines:	1-800-600-4441	1-866-449-6849
Plan website:	www.myamerigroup.com	www.molinahealthcare.com

Extra Services	Amerigroup	Molina Healthcare of Texas
24-hour Nurse Line		Yes
Extra Dental Services for Adults (age 21 and older) and Pregnant Women	Dental kit each year to keep teeth clean and healthy for Members age 21 and older	Up to \$250 per year for dental checkups, x-rays and cleaning for Members age 21 and older
Extra Vision Services	Certain plastic lenses above the basic benefit for Members age 21 and older once every 36 months	
Short-term Phone Help	Free cell phone, up to 250 monthly minutes, extra minutes when enrolled for healthy text messages, unlimited inbound text messages for Members in Federal Lifeline Program	Free cell phone with up to 250 monthly minutes for Members enrolled in the Federal Lifeline Program through Safelink, including free, unlimited calls to Molina Member Services and unlimited free texting when enrolled for healthy text messages
Health and Wellness Services	<ul style="list-style-type: none"> • Stop-smoking products and behavioral support once the Medicaid benefit has been exhausted • Safety products to prevent accidental falls such as rubber soled shoes or socks, rubber stick pads to put on the soles of shoes or socks, reacher-grabber stick, and extra-long shoe horn for Members 	Stop-smoking program for Members age 18 and older and pregnant women of any age
Alzheimer’s Care	Personal remembrance photo album for Members	

Extra Services	Amerigroup	Molina Healthcare of Texas
Healthy Play and Exercise Programs	Exercise kit, which may include weights, water bottle, and ball for Members age 21 and older	
Gift Programs	<ul style="list-style-type: none"> • Free First Aid Kit after completing a Personal Disaster Plan online to all Members • \$20 gift card for diabetic Members after completing a retinopathy eye exam for ages 21 to 75 years • \$20 gift card for diabetic Members after completing an HbA1c blood test once every 6 months for ages 21 and older • \$20 gift card for Members with cardiovascular disease after completing a cholesterol blood test for ages 21 and older • \$20 gift card for diabetic Members 21 and older achieving HbA1c blood test results less than 8 once every 6 months • Personalized labels for Members to identify personal belongings including clothing, shoes and personal items once every 2 years 	<ul style="list-style-type: none"> • \$20 gift card for diabetic Members after completing a diabetic eye exam each year • \$20 gift card for diabetic Members after completing an A1c blood test each year • \$20 gift card for Members with cardiovascular disease after completing a cholesterol blood test • Personal grooming kit one time for new Members within 30 days of confirmed enrollment • Personal blanket one time for new Members within 30 days of confirmed enrollment • Wheelchair or walker accessory one time for new Members within 30 days of confirmed enrollment