

# Compare Extra Services CHIP Medical Plans Offer in the Tarrant Service Area



(Denton, Hood, Johnson, Parker, Tarrant, and Wise counties)

Every CHIP medical plan offers basic CHIP benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its members. If you have questions about a plan’s extra services, call the number under that plan’s name.

A “blank” under a plan’s name means that the plan does not offer the service listed.

	Aetna Better Health	Amerigroup	Cook Children’s Health Plan
For questions or doctor information:	1-800-245-5380	1-800-600-4441	1-800-964-2247
TTY line for people with a hearing or speech disability:	1-800-735-2989	7-1-1 English and Spanish	682-885-2138
Help for mental health, drug, or alcohol problems:	1-800-245-5380	1-800-600-4441	1-855-481-7045
For prescription or medicine information:	1-800-245-5380	1-800-600-4441	1-877-908-6023 For Providers 1-800-964-2247 For Members
Health Plan Website:	www.aetnamedicaid.com	www.myamerigroup.com	www.cookchp.org

Value-added Services	Aetna Better Health	Amerigroup	Cook Children’s Health Plan
24-Hour Nurse Line	Yes	Yes	Yes
Extra Help with Getting a Ride	Bus tokens for doctor visits or health classes.	Help getting a ride to doctor visits for CHIP members with chronic illnesses.	
Disease Management		<ul style="list-style-type: none"> <li>Educational pregnancy books for members pregnant in their first trimester.</li> <li>Educational book about taking care of your baby for receiving post-partum visit 21 to 56 days after giving birth.</li> </ul>	
Dental Services			Up to \$250 for basic and major dental services for CHIP Perinate members enrolled in the Cook Children’s Health Plan Baby Steps program.
Extra Vision Services	Fitting checkup and 20% off certain contact lenses, up to \$100 each year, for members 12 and older.		\$125 for eyeglass frames/lenses or \$75 for contact lenses/fitting fees.

Value-added Services	Aetna Better Health	Amerigroup	Cook Children's Health Plan
Discount Pharmacy / Over-the-Counter Benefits	Discount drug store services.		\$25 coupon for FDA approved over-the-counter medicines for each member once a year.
Sports and School Physicals	Annual sports physical for members 19 and younger.	1 each year for CHIP members ages 6 to 18.	One physical per year for CHIP members ages 3 to 18.
Temporary Phone Help	Unlimited text messaging for members enrolled in the Federal Lifeline Program through Safelink, including free health education messages from Text4Babies, Text4Kids, and Text4Health.	One free cell phone with up to 350 monthly minutes from Safelink. Amerigroup includes extra minutes and unlimited inbound text messages when enrolled with Amerigroup healthy text program.	One time 500 phone-use minutes per pregnancy for pregnant members enrolled in Cook Children's Health Plan case management.
Help for Members with Asthma	<ul style="list-style-type: none"> <li>• 1 allergy protector pillow cover and 1 peak flow meter and OptiChamber per year for each member with asthma.</li> <li>• \$10 gift card for certain members with asthma who visit their primary care provider.</li> </ul>	1 allergy-free pillow cover each year for certain CHIP members 18 and younger who have asthma and are in a disease management program.	
Extra Help for Pregnant Women	Pregnancy handbook for pregnant members in case management.	<ul style="list-style-type: none"> <li>• \$25 debit card for receiving prenatal checkup in the 1st trimester or within 42 days of enrollment with the health plan in any trimester.</li> <li>• \$50 debit card receiving post-partum checkup 21 to 56 days after giving birth.</li> </ul>	Up to \$100 per program per pregnancy for prepared childbirth, Lamaze and breastfeeding classes.
Health and Wellness Services	<ul style="list-style-type: none"> <li>• Stop-smoking counseling for non-pregnant members 12 and older and stop-smoking products for members 18 and older, up to \$200 each year.</li> <li>• Weight loss program including family counseling with a nutritionist / dietician for non-pregnant members ages 12 to 19; with a body mass index (BMI) higher than 85th percentile. Precertification required.</li> </ul>	Coaching, written and online education and nicotine replacement therapy products including over-the-counter patches, gum or lozenges, for members 18 and older, delivered to the member's home.	<ul style="list-style-type: none"> <li>• Health and wellness program for members 10 and older.</li> <li>• Glucometers, test strips and lancets will be provided to CHIP Perinate members who have diabetes.</li> </ul>

Value-added Services	Aetna Better Health	Amerigroup	Cook Children's Health Plan
Healthy Play and Exercise Programs		Up to \$50 per school semester for Boys and Girls Club basic membership for CHIP members ages 6 to 18, where available.	Boys and Girls Club basic membership per family where available for members ages 6 to 18.
Gift Programs	<ul style="list-style-type: none"> <li>• Free bicycle helmet for CHIP members ages 3 to 6 after completion of a checkup.</li> <li>• \$50 worth of diapers, baby wipes and a gift bag for pregnant members who complete 10 prenatal visits and 1 postpartum visit.</li> <li>• Free \$10 gift card for CHIP members ages 12 to 18 after completion of a checkup.</li> </ul>	<ul style="list-style-type: none"> <li>• \$120 debit card for members 15 months and younger who get all 6 well-child checkups on schedule.</li> <li>• Up to a total \$60 debit card for members who get each well-child checkups at 18, 24 and 30 months (\$20 each) on schedule.</li> <li>• \$20 debit card per checkup for members ages 3 to 18 who get their well-child checkups on schedule each year.</li> <li>• \$20 debit card for getting the full series of the rotavirus vaccine across different days 42 days after birth through 2 years.</li> <li>• \$20 debit card to members 6 months through 2 years for getting the full series of the flu vaccine.</li> <li>• Free first aid kit to members who complete an online personal disaster kit.</li> </ul>	<ul style="list-style-type: none"> <li>• One \$50 Walmart gift card for diapers per pregnancy for members who have a prenatal visit with an approved provider during the first trimester of pregnancy or within 42 days of enrollment in CCHP.</li> <li>• One \$50 Walmart gift card for diapers for pregnant members who have a postpartum visit with an approved provider 21 to 56 days after delivery.</li> <li>• One Baby Basics book for all pregnant members enrolled in the CCHP Baby Steps program.</li> <li>• One \$15 Walmart gift card for members ages 2 to 19 who have an annual checkup for their child.</li> <li>• One \$25 Walmart gift card after each inpatient mental health stay for which a 7-day follow-up visit occurred.</li> <li>• One \$15 Walmart gift card for members who complete a well exam checkup at 2 weeks, 2 months, 4 months, 6 months, 9 months,...</li> </ul>

Additional Behavioral Health Benefits	Aetna Better Health	Amerigroup	Cook Children's Health Plan
Inpatient Follow-up Incentive Program	Free \$10 gift card for CHIP members who complete a follow-up visit with their doctor within 7 days of leaving the hospital.		