

Compare Extra Services CHIP Medical Plans Offer in the Lubbock Service Area



(Carson, Crosby, Deaf Smith, Floyd, Garza, Hale, Hockley, Hutchinson, Lamb, Lubbock, Lynn, Potter, Randall, Swisher, and Terry counties)

Every CHIP medical plan offers basic CHIP benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its members. If you have questions about a plan’s extra services, call the number under that plan’s name.

A “blank” under a plan’s name means that the plan does not offer the service listed.

	FirstCare CHIP	Superior HealthPlan
For questions or doctor information:	1-877-639-2447	1-800-783-5386
TTY line for people with a hearing or speech disability:	1-800-562-5259	1-800-735-2989
Help for mental health, drug, or alcohol problems:	1-877-639-2447	1-888-471-4357
For prescription or medicine information:	1-877-639-2447	1-800-783-5386
Health Plan Website:	www.firstcare.com/CHIP	www.superiorhealthplan.com

Value-added Services	FirstCare CHIP	Superior HealthPlan
24-Hour Nurse Line		Yes
Extra Vision Services		\$150 for choice of upgraded eyeglass frames and lenses or contact lenses every year for CHIP members.
Sports and School Physicals		One sports physical each year for CHIP members ages 4 to 18.
Temporary Phone Help		<ul style="list-style-type: none"> • Up to 750 additional minutes per month for members using Safelink phones and enrolled in a case management program. • Connections Plus Phone and monthly minutes for members who don't qualify for a Safelink phone and are enrolled in a case management program.
Help for Members with Asthma	\$25 gift card.	Superior will provide one spacer and peak flow meter as part of the CHIP member’s introductory mailing when enrolled into Superior’s asthma disease management program.

Value-added Services	FirstCare CHIP	Superior HealthPlan
<p style="text-align: center;">Health and Wellness Services</p>		<ul style="list-style-type: none"> • Online consumer directed mental health resources for members. • Puff-Free Pregnancy for CHIP members: telephonic outreach, education and support services to reduce the health risks associated with smoking during pregnancy. Program includes individualized cessation plan, health kit to support smoking abstinence and materials that enhance understanding and compliance. Participants in the program receive a carrying bag filled with mints, baby bib and bottle, stress ball and magnet.
<p style="text-align: center;">Extra Help for Pregnant Women</p>	<ul style="list-style-type: none"> • "Expecting The Best" pregnancy management program. • \$75 gift card for newborn supplies. • Pregnancy gift program - \$25 gift card for timely postpartum checkup. 	<ul style="list-style-type: none"> • Start Smart® Baby Shower program for pregnant members. Baby shower includes a diaper bag and starter supply of diapers and other nominal items. • Members can receive a convertible car seat, after attending a baby shower and completing one prenatal visit during the first trimester or within 42 days of enrollment with Superior. • Pregnant members can receive gift cards for completing prenatal visits, following confirmation of the visit: <ul style="list-style-type: none"> ○ \$20 for prenatal visit in first trimester or within 42 days of enrollment. ○ \$20 for 3rd prenatal visit. ○ \$20 for 6th prenatal visit. ○ \$20 for 9th prenatal visit. ○ \$20 for flu shot during pregnancy. ○ \$20 for timely postpartum visit within 21-56 days of delivery. ○ \$30 for agreeing to receive pregnancy related text messages (\$5/month for 6 mos).

Value-added Services	FirstCare CHIP	Superior HealthPlan
Gift Programs	\$15 gift card for having a Texas Health Steps checkup on time.	<ul style="list-style-type: none"> • Start Smart® program offers gift cards for completion of certain healthy activities related to your pregnancy and delivery. The program offers the following cash awards: <ul style="list-style-type: none"> ○ \$20 for prenatal visit within first trimester or 42 days of enrollment with Superior. ○ \$20 for flu shot during pregnancy. ○ \$20 for 3rd prenatal visit. ○ \$20 for 6th prenatal visit. ○ \$20 for 9th prenatal visit. ○ \$20 for postpartum visit within 21-56 days of delivery. ○ \$5 per month upon enrollment in our texting education program up to 6 months.
Home Visits		Home visit for high-risk CHIP members in the asthma disease management program or members in case management for high risk pregnancy.

Additional Behavioral Health Benefits	FirstCare CHIP	Superior HealthPlan
Inpatient Follow-up Incentive Program	\$20 gift card for timely followup after discharge from a behavioral health admission.	Gifts for members 20 and younger who go to a follow-up doctor visit within 7 days of one hospital stay per year. Gifts include a stuffed bear, a book and a \$10 gift card.