

Compare Extra Services CHIP Medical Plans Offer in the El Paso Service Area (El Paso and Hudspeth counties)



Every CHIP medical plan offers basic CHIP benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its members. If you have questions about a plan's extra services, call the number under that plan's name.

A "blank" under a plan's name means that the plan does not offer the service listed.

	El Paso First Health Plans, Inc. CHIP	Superior HealthPlan
For questions or doctor information:	1-877-532-3778	1-800-783-5386
TTY line for people with a hearing or speech disability:	1-855-532-3740	1-800-735-2989
Help for mental health, drug, or alcohol problems:	1-877-377-6184	1-888-471-4357
For prescription or medicine information:	1-877-532-3778	1-800-783-5386
Health Plan Website:	www.epfirst.com	www.superiorhealthplan.com

Value-added Services	El Paso First Health Plans, Inc. CHIP	Superior HealthPlan
24-Hour Nurse Line		Yes
Extra Help with Getting a Ride	Help getting a ride to doctor visits or health classes for CHIP and CHIP Perinate members.	
Dental Services	Extra dental services up to \$295 above the CHIP benefit (initial checkup, X-rays, and cleaning) once every 12 months for CHIP members.	
Extra Vision Services		\$150 for choice of upgraded eyeglass frames and lenses or contact lenses every year for CHIP members.
Sports and School Physicals		One sports physical each year for CHIP members ages 4 to 18.
Help for Members with Asthma		Superior will provide one spacer and peak flow meter as part of the CHIP member's introductory mailing when enrolled into Superior's asthma disease management program.
Temporary Phone Help		<ul style="list-style-type: none"> Up to 750 additional minutes per month for members using Safelink phones and enrolled in a case management program. Connections Plus Phone and monthly minutes for members who don't qualify for a Safelink phone and are enrolled in a case management program.

Value-added Services	El Paso First Health Plans, Inc. CHIP	Superior HealthPlan
Extra Help for Pregnant Women	1 free car seat for pregnant CHIP perinatal members who complete a pregnancy class at El Paso First Health Plans.	<ul style="list-style-type: none"> • Start Smart® Baby Shower program for pregnant members. Baby shower includes a diaper bag and starter supply of diapers and other nominal items. • Members can receive a convertible car seat, after attending a baby shower and completing one prenatal visit during the first trimester or within 42 days of enrollment with Superior. • Pregnant members can receive gift cards for completing prenatal visits, following confirmation of the visit: <ul style="list-style-type: none"> ○ \$20 for prenatal visit in first trimester or within 42 days of enrollment. ○ \$20 for 3rd prenatal visit. ○ \$20 for 6th prenatal visit. ○ \$20 for 9th prenatal visit. ○ \$20 for flu shot during pregnancy. ○ \$20 for timely postpartum visit within 21-56 days of delivery. ○ \$30 for agreeing to receive pregnancy related text messages (\$5/month for 6 mos).
Home Visits	Disease managers or case managers will provide home or hospital visits for members with complex conditions to include, high-risk pregnancies, behavioral, or medical conditions that require special attention.	Home visit for high-risk CHIP members in the asthma disease management program or members in case management for high risk pregnancy.
Health and Wellness Services	4 extra nutritional counseling services, above the CHIP benefit, for CHIP members 18 and younger.	<ul style="list-style-type: none"> • Online consumer directed mental health resources for members. • Parenting education classes. • Puff-Free Pregnancy for CHIP members: telephonic outreach, education and support services to reduce the health risks associated with smoking during pregnancy. Program includes individualized cessation plan, health kit to support smoking abstinence and materials that enhance understanding and compliance. Participants in the program receive a carrying bag filled with mints, baby bib and bottle, stress ball and magnet.
Healthy Play and Exercise Programs		Water safety class offered quarterly. Courses will cover basic water safety in and out of the water, focusing on floating on back, getting to the side, reach or throw, how to call for help, how to choose and put on a life jacket. Limited to children ages 4 to 10.

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Gift Programs	\$15 Wal-Mart gift card for members age 3 to 6 and members age 12 to 19 who are due a who get a check up on time.	<p>Start Smart® program offers gift cards for completion of certain healthy activities related to your pregnancy and delivery. The program offers the following cash awards:</p> <ul style="list-style-type: none"> • \$20 for prenatal visit within first trimester or 42 days of enrollment with Superior. • \$20 for flu shot during pregnancy. • \$20 for 3rd prenatal visit. • \$20 for 6th prenatal visit. • \$20 for 9th prenatal visit. • \$20 for postpartum visit within 21-56 days of delivery. • \$5 per month upon enrollment in our texting education program up to 6 months.

Additional Behavioral Health Benefits	El Paso First Health Plans, Inc. CHIP	Superior HealthPlan
Inpatient Follow-up Incentive Program		<p>Gifts for members 20 years and younger who go to a follow-up doctor visit within 7 days of one hospital stay per year. Gifts include a stuffed bear, a book and a \$10 gift card.</p>