



OFFICE OF INSPECTOR GENERAL

TEXAS HEALTH & HUMAN SERVICES COMMISSION

DOUGLAS C. WILSON, CPA, CIG
INSPECTOR GENERAL

Date

Name

Case Number

Address Line 1

Address Line 2

City, State, Zip Code

Our records show you ordered 4 Lone Star Cards in the past year. Because this is unusual, we must closely watch your SNAP account.

If you order another card (a 5th card), the Office of Inspector General may investigate your SNAP case to make sure no laws have been broken. It is against the law for anyone to do or try to do any of the following:

- Trade, sell, or steal SNAP benefits or Lone Star Cards.
- Share their Lone Star Card PIN (password).
- Use Lone Star Cards that don't belong to them.
- Sell food they make with items bought with SNAP benefits.
- Buy items in refundable containers with SNAP benefits to get refunds and not use the items.
- Re-sell items bought with SNAP benefits.

Your Lone Star Card should last for years. You should use the same card every month as long as you get benefits.

Questions?

Your Texas Benefits: 2-1-1 or 1-877-541-7905. After you pick a language, press 2. Someone can talk with you Monday to Friday, 8 a.m. to 6 p.m. Central Time.