

Texas Department of Aging and Disability Services Access & Intake/Area Agencies on Aging

Instructions for Completing the AAA Consumer Needs Evaluation

Background

Area Agencies on Aging (AAAs) have completed the Consumer Needs Assessment Questionnaire (Form 2060) to assess the needs of consumers for specific services for many years. Whether through a minimum score or the results assessed through the Form 2060 Activities of Daily Living (ADLs) or Instrumental Activities of Daily Living (IADLs), AAAs have been able to document a consumer need for a requested service.

The Form 2060 has also provided a method for AAAs and the Department of Aging and Disability Services (DADS) to report the number of ADLs and IADLs, by age group, for consumers receiving certain services funded by the Older Americans Act (OAA). These data have been reported through the National Aging Program Information System (NAPIS) on an annual basis as required by the Administration on Aging (AoA), based on ADLs and IADLs as defined by Texas' Form 2060.

With the implementation of a statewide client information system, AAAs and DADS will have the capability to report ADLs and IADLs as defined by AoA, using the AAA Consumer Needs Evaluation (CNE). The CNE is designed to capture both Texas' scoring methodology for documentation of a consumer's impairment and need for services, and the number of ADLs and IADLs as required by AoA through NAPIS.

Requirements

AAAs and providers are required to enter the results of the CNE into the SAMS system using the assessment form. The ADLs and IADLs required for NAPIS is automatically populated to the consumer record for federal reporting.

The AAA Consumer Needs Evaluation is used to:

- collect and document essential information related to service planning issues for AAA consumers;
- determine if the applicant or consumer meets the eligibility requirement or has the need for the AAA service requested;
- provide an instrument for assessing the consumer's needs, functional impairments and ability to perform activities of daily living; and
- collect data for NAPIS reporting as related to ADLs and IADLs.

The AAA Consumer Needs Evaluation must be completed for the following services:

- Adult Day Care. NAPIS requires unduplicated persons as well as functional impairment by specific age groups for Adult Day Care. Assessment must be completed prior to initiation of service and updated at least once per year. When the consumer requests a different service and the score for the task substantiating the need for the new service is zero, the CNE must be updated or a new assessment completed.
- Care Coordination. NAPIS requires unduplicated persons as well as functional impairment by specific age groups for Care Coordination. Assessment must be completed for all consumers receiving services under 40 TAC §83.3(o)(B)(i) related to service authorization requiring an assessment, and 40 TAC §83.3(o)(C) relating to Care Management. Single purchase of service under Care Coordination does not require completion of the CNE.
- Respite Care. NAPIS requires unduplicated persons and OAA requires care recipient to be unable to perform a minimum of two activities of daily living or due to a cognitive or other mental impairment, requires substantial supervision because the older individual behaves in a manner that poses a serious health or safety hazard to self or to another individual. The CNE is required to assess and determine an older individual meets either of these criteria. Assessment is required for service provided in-home, in an institution or non-residential setting or through a voucher.
- Chore Maintenance. NAPIS requires unduplicated persons as well as functional impairment by specific age groups for Chore Maintenance.
- Home Delivered Meals. NAPIS requires unduplicated persons as well as functional impairment by specific age groups for Home Delivered Meals. As a traditionally ongoing service, the CNE must be completed annually. A consumer must score a minimum of 20 (moderate impairment) to be eligible for home delivered meals.
- Homemaker. NAPIS requires unduplicated persons as well as functional impairment by specific age groups for Homemaker services. Functional impairment must be assessed whether the service is purchased through a vendor or a voucher.
- Personal Assistance. NAPIS requires unduplicated persons as well as functional impairment by specific age groups for Personal Assistance services.

Completing the Paper Form

The CNE is required to be completed initially, prior to service authorization or service provision, for the services referenced above. The Assessment documents the consumer's need for the requested service. Reassessment must be conducted as needed based on changes in consumer's status and provider effectiveness, usually more frequently than annually. Home delivered meals consumers must be assessed annually.

When the Assessment is revised or updated, the consumer must be asked each question and the score for each item must reflect the consumer's status before changing the total score. The Assessment information must be maintained electronically or in the consumer's record for three years after the consumer's death or denial of service.

AAA staff may complete this form during a face-to-face interview or by telephone, unless a service requires an in-home visit.

1. Enter the consumer's name, consumer's identification number (if known) and the date of assessment. **The consumer's Social Security Number should not be used for the consumer identification number.**
2. Complete the assessment during a face-to-face or telephone interview with the consumer. To determine the Texas assessment level, total the impairment scores for questions 1-2, 4-9, 11-18, 21 and 26-28. Enter the score under the "Texas Score" on page 3 of the document.

Score the consumer according to the following scale:

- 0 = None.** No functional impairment. The individual is able to conduct activities without difficulty and has no need for assistance.
- 1 = Mild.** Minimal or mild functional impairment. The individual is able to conduct activities with minimal difficulty and needs minimal assistance.
- 2 = Severe.** Extensive and severe functional impairment. The individual has extensive difficulty carrying out activities and needs extensive assistance.
- 3 = Total Functional Impairment.** The individual is unable to carry out any part of the activity.

A person has impairment with respect to a particular activity if there is a limitation, either physical or mental, in the ability to carry out the activity.

Numbers "0" and "3" are absolutes in the sense they indicate no functional impairment or total dependency. **Example:** If a consumer can perform any of the dressing tasks, a "3" is not appropriate. If the consumer can perform the dressing task completely without difficulty, a "0" is appropriate.

The first time an item is addressed, use the wording of the question as written, and then explain or paraphrase, if necessary. Ask follow-up questions if there is a need to verify the first response. Enter a score for each question.

Remember the AAA Consumer Needs Evaluation is designed to assess a consumer's **capacity for self-care**. Score each item according to this capacity for self-care and not according to the consumer's access to a resource to assist with the task. In scoring each item, use the consumer's response, plus any observations or knowledge of the consumer from other sources.

Use the following examples for each item to help differentiate between scores of “1” and “2.”

Question # On CNE	Activity	Score = 1 Minimal or Mild Impairment	Score = 2 Extensive or Severe Impairment
1	Bathing	<p>Consumer may set out supplies</p> <p>Consumer needs standby assistance for safety or reminding.</p> <p>Consumer may accomplish bathing by using a chair or other adaptive device for assistance.</p>	<p>Consumer needs help getting in and out of tub or shower or drawing and testing temperature of water, and needs help with actual bathing of body due to inability to reach or grasp.</p> <p>Consumer always needs adaptive devices or can only manage sponge baths due to disabilities.</p> <p>Consumer cannot haul or manage heating of water in a home without modern conveniences.</p>
2	Dressing	<p>Consumer needs <i>occasional</i> help with zippers, buttons or putting on shoes and socks.</p> <p>Consumer may need help laying out and selecting clothes.</p> <p>Consumer needs reminding or monitoring for completion of dressing.</p>	<p>Consumer needs help with zippers, buttons or shoes and socks, and needs help getting into garments, that is, putting arms in sleeves, legs in pants or pulling up pants.</p> <p>Consumer may dress totally inappropriately without help or would not finish dressing without physical assistance.</p>
3	Feeding	<p>Consumer may need standby assistance but only occasional physical help.</p> <p>Consumer needs verbal reminders or encouragement.</p> <p>Consumer eats with adaptive devices but requires help with positioning.</p>	<p>Consumer usually needs extensive hands-on assistance with eating.</p> <p>Consumer may hold eating utensils but needs continuous assistance during meals, and would not complete meal without continual help. Spoon-feeding of most foods is required, but consumer can eat some finger foods.</p>
4	Grooming	<p>Consumer needs supplies laid out or handed to him; needs standby for safety and assistance with grooming tools.</p> <p>Consumer needs reminding to do tasks.</p> <p>Consumer needs assistance to comb or brush hair.</p>	<p>Consumer needs to have help with shaving or shampooing, etc., because of an inability to see well, to reach or successfully use equipment.</p> <p>Consumer needs someone to put lotion on body.</p>

Question # On CNE	Activity	Score = 1 Minimal or Mild Impairment	Score = 2 Extensive or Severe Impairment
5	Toileting	<p>Consumer has instances of urinary incontinence and needs help because of this from time to time. Fecal incontinence does not occur unless caused by a specific illness episode.</p> <p>Consumer may have catheter or colostomy bag, and occasionally needs assistance with management.</p>	<p>Consumer often is unable to get to the bathroom on time to urinate or has occasional episodes of fecal incontinence.</p> <p>Consumer may wear incontinence products to manage the problem and needs some assistance with them.</p> <p>Consumer usually needs assistance with catheter or colostomy bag.</p>
6	Toileting Hygiene	<p>Consumer can usually manage cleaning self after toileting except on occasional days when bending or moving is particularly difficult or when incontinence occurs.</p> <p>Consumer may have catheter or colostomy bag, and occasionally needs assistance with management.</p>	<p>Consumer often needs assistance with cleaning after toileting because of difficulty in reaching, or due to incontinence problems; clothes are sometimes soiled and odorous.</p> <p>Consumer usually needs assistance with catheter or colostomy bag.</p>
7	Transfer	<p>Consumer usually can get out of bed or chair with minimal or standby assistance.</p> <p>Consumer may accomplish transfer without help, but needs standby assistance for safety.</p>	<p>Consumer usually needs hands-on assistance when rising to a standing position or moving into a wheelchair to prevent losing balance or falling.</p> <p>Consumer is able to help with the transfer by holding on and supporting himself.</p>
<p>Note: The June 2009 revision of Texas Administrative Code §47.41 combined transfer with ambulation. The rule lists the following activities allowed under this category. The following activities should be considered when evaluating the consumer's level of need for transfer:</p> <ul style="list-style-type: none"> • non-ambulatory movement from one stationary position to another (transfer). This does not include carrying; • adjusting or changing the consumer's position in a bed or chair (positioning); and • assisting in rising from a sitting to a standing position. 			

Question # On CNE	Activity	Score = 1 Minimal or Mild Impairment	Score = 2 Extensive or Severe Impairment
8	Walking <i>(ambulation)</i>	<p>Consumer walks alone without assistance for only short distances.</p> <p>Consumer can walk with minimal difficulty using an assistive device or by holding onto walls or furniture.</p>	<p>Consumer has considerable difficulty walking even with an assistive device.</p> <p>Consumer can walk only with assistance from another person and never walks alone outdoors without assistance.</p> <p>Consumer may use a wheelchair periodically.</p>
<p>Note: The June 2009 revision of Texas Administrative Code §47.41 combined transfer with ambulation. The rule lists the following activities allowed under this category, which should be considered when evaluating the consumer's level of need for walking:</p> <ul style="list-style-type: none"> • assisting in positioning for use of a walking apparatus; • assisting with putting on and removing leg braces and prostheses for ambulation; • assisting with ambulation or using steps; • assisting with wheelchair ambulation; and • providing standby assistance. 			
9 & 10	Cleaning	<p>Consumer can do most tasks around the house, like picking up, dusting, washing dishes, sweeping, straightening the bed, carrying out trash, light vacuuming or cleaning sinks.</p> <p>Consumer cannot move heavy furniture nor do extensive scrubbing or mopping.</p>	<p>Consumer is able to do only very light housework like dusting, washing a few dishes or straightening up magazines/newspapers.</p> <p>Consumer cannot see well enough or does not have the strength or flexibility to sweep floors, change bed linens or carry heavy objects.</p>

Question # On CNE	Activity	Score = 1 Minimal or Mild Impairment	Score = 2 Extensive or Severe Impairment
11	Laundry	<p>Consumer does hand washing but has difficulty wringing and hanging heavy laundry to dry.</p> <p>Consumer may be able to put clothes in washing machine, sort clothes, fold them and put them away with only minimal difficulty; and can also assist in these ways if a Laundromat is used.</p> <p>Consumer may have strength but may not be able to see or turn washer dials, or may require supervision or instruction to use a washer.</p>	<p>Consumer may do light hand washing but cannot bend or lift or carry loads of clothes to manage most laundry; and cannot hang clothes out at all or get them off a line, but may fold them and help put them away.</p> <p>Consumer may not be able to wring out clothes without help. If a Laundromat is used, the consumer has considerable difficulty getting there.</p>
12	Meal Preparation	<p>Consumer can only fix meals that require simple preparation and can usually open cans and heat food, use microwave or oven, prepare some vegetables, cook eggs and small cuts of meat.</p> <p>Consumer may have difficulty with cutting meats or other foods.</p>	<p>Consumer can only prepare simple cold foods like sandwiches, purchased snacks, and cereal or warm up food prepared by others.</p> <p>Consumer has difficulty opening cans and preparing fresh foods for cooking.</p> <p>Consumer regularly has difficulty seeing or turning burners on and sometimes forgets to turn them off.</p>
13	Shopping	<p>If someone goes along to help, consumer decides what to buy and can shop.</p> <p>Consumer may shop by telephone because of difficulty carrying or storing groceries.</p>	<p>Consumer may still decide what to buy, but seldom, if ever, goes to a store.</p> <p>Consumer may not be able to shop by telephone because of communication difficulties and cannot regularly carry or store most of the purchases without help.</p>

Question # On CNE	Activity	Score = 1 Minimal or Mild Impairment	Score = 2 Extensive or Severe Impairment
14	Assistance with Medications	<p>Consumer can take own medicines but needs help occasionally with opening the bottles/containers and may need to be reminded to take medications.</p> <p>Consumer is able to recognize proper medication by name or sight.</p>	<p>Consumer has difficulty opening containers and may not be able to read labels.</p> <p>Consumer must be reminded and supervised to ensure that medications are taken as prescribed. This task may not be purchased if the functional score is higher than 2.</p>
15	Trim Nails	<p>Consumer can trim own fingernails but may have difficulty doing own toenails.</p>	<p>Consumer trims fingernails only when no one is available to help.</p> <p>Consumer is unable to reach and trim toe nails and has difficulty using scissors or clippers.</p>
		<p>Note: A diagnosis of diabetes does not automatically indicate a score of 3. Many individuals with diabetes can trim their nails.</p> <p>If a medical practitioner has instructed a consumer with diabetes not to trim their nails, score the task as 3.</p>	
16	Balance	<p>Consumer occasionally gets dizzy and/or needs to steady himself by holding onto furniture or a person and may need to hold someone's arm to go up and down stairs.</p> <p>Consumer may have experienced an occasional fall because of imbalance or the consumer's movement is restricted because of fear of falling.</p>	<p>Consumer usually experiences some imbalance and needs to hold onto a support when first standing up to steady himself.</p> <p>Consumer suffers from dizziness that affects balance and would likely fall if assistance was not available.</p>
17	Opening jar containers	<p>Consumer can open some containers but may have difficulty with very large jars, special medicine caps or containers that require special opening instructions or procedures.</p> <p>Consumer may use an assistive device.</p>	<p>Consumer cannot open large jars or new bottles/jars without help or an assistive device.</p> <p>Consumer may be able to open small jars and bottles that have been previously opened.</p>

Question # On CNE	Activity	Score = 1 Minimal or Mild Impairment	Score = 2 Extensive or Severe Impairment
18	Telephone	<p>Consumer can use telephone but may have difficulty hearing or getting to the telephone quickly when it rings.</p> <p>Consumer may need to go out of the home to use telephone but can do so without much difficulty.</p>	<p>Consumer may be able to answer or talk on the telephone but may not be able to dial the correct number.</p> <p>Consumer is sometimes not able to get to a telephone when necessary.</p>
19	Transportation	<p>Consumer can drive but limits driving for specific purposes within short distances.</p> <p>Consumer can use public transportation but can walk alone for only short distances.</p>	<p>Consumer requires others to transport and assist with ambulation. Uses assistive devices at destination.</p>
20	Money Management	<p>Consumer needs assistance sometimes and does with supervision, set-up, cueing or coaxing only.</p>	<p>Consumer needs assistance most of the time and does with hands-on / maximum assistance.</p>

Use the information below to answer questions 21 through 28 and the Assessment Scores section.

Question # On CNE	Area and Information
21 thru 25	<p>The individual conducting the assessment can use information other than the consumer's perception only if:</p> <ul style="list-style-type: none"> • the consumer provides inaccurate information because of a physical or mental impairment; • there are inconsistencies between the information the consumer is providing and the assessor's observation of the consumer; or • there is conflicting information provided by a family member present during the interview. <p>To properly score these questions, if the assessor is unsure of the information provided by the consumer, the assessor will:</p> <ul style="list-style-type: none"> • get as much information as possible from the consumer; and • contact a third party (family member, friend, etc.) who is aware of the consumer's cognitive abilities; or • use their own judgment to score the question if no one is available who knows the consumer's cognitive abilities.

Question # On CNE	Area and Information	
21	Mental Health Screening <i>(based on the consumer's own perception)</i>	<p>If the answer to question 21 is "No," enter "0" and go to question 26.</p> <p>If the answer to question 21 is "Yes," before entering any score, answer questions 22 through 25. Once questions 22 through 25 are answered return to question 21. Use the scoring information below to determine the correct score for each question.</p> <p>Final score for Questions 21:</p> <p>Score is "1" if the answer to question 21 is "Yes" and questions 22 through 25 are "No."</p> <p>Score is "2" if the answer to question 21 is "Yes," and at least one answer for questions 22 through 25 is "Yes."</p> <p>Score is "3" if the answer to question 21 is "Yes," and two or more answers for questions 22 through 25 is "Yes."</p> <p>Note: In SAMS, if question 21 is answered "Yes," questions 22 through 25 <u>must</u> be answered "No" or "Yes" for the system to derive a Texas score correctly.</p>
22 thru 25	Mental Health Assessment <i>(based on the consumer's own perception)</i>	<p><u>Questions 22 through 25</u> must be answered "No" or "Yes" for the system to derive a Texas score correctly.</p>
26	Self Evaluation <i>(During the last two weeks, on how many days have you had trouble concentrating or making decisions?)</i>	<p>0 = If the answer to the question is not at all.</p> <p>1 = If the answer to the question is occasionally, a couple times.</p> <p>2 = If the answer to the question is frequently, more than a couple times, but not every day.</p> <p>3 = If the answer to the question is every day.</p>

Question # On CNE	Area and Information	
27	<p>Third Party Observation</p> <p><i>Does the consumer have the ability to make decisions independently (based on someone's observation of the consumer)?</i></p>	<p>0 = If consumer makes consistent and reasonable decisions independently (example: pays bills, makes financial decisions, keeps medical appointments, maintains household).</p> <p>1 = If consumer makes simple decisions without assistance (example: what to eat, to buy at the grocery store, when to do household chores).</p> <p>2 = If consumer makes poor decisions and needs cues or supervision for most decisions.</p> <p>3 = If consumer is severely impaired and rarely makes own decisions.</p> <p>Note: Observer may be a family member, caregiver or the caller. Information from home health attendants or case manager observation may be used to score this question, but only as a last resort. The assessor must make every effort to contact a third party to provide the information. There should be documented attempts in the case record. If no other source is available and the assessor feels the information provided by an attendant is accurate, score the information based on the attendant's knowledge and observation.</p>
28	<p>Third Party Observation</p> <p><i>Does the consumer appear to have short-term memory impairment (based on someone's observation of the consumer)?</i></p>	<p>0 = If the answer to the question is "No."</p> <p>1 = If consumer has some short-term memory problems and can perform tasks for self with occasional reminders.</p> <p>2 = If consumer has memory lapses resulting in frequently not performing task even with reminders.</p> <p>3 = If consumer has memory lapses resulting in an inability to perform routine tasks on a daily basis.</p> <p>Note: Observer may be a family member, caregiver or the caller. Information from home health attendants or case manager observation may be used to score this question, but only as a last resort. The assessor must make every effort to contact a third party to provide the information. There should be documented attempts in the case record. If no other source is available and the assessor feels the information provided by an attendant is accurate, score the information based on the attendant's knowledge and observation.</p>
Assessment Scores	Total CNE Impairment Score	<ul style="list-style-type: none"> • Add the scores entered for questions 1-2, 4-9, 11-18, 21, and 26-28. • Enter total. • Check the appropriate box under "A. Total CNE Impairment Score." <p>Note: <u>A score of 20 (moderate impairment) or greater is required for home-delivered meals.</u></p>

Question # On CNE	Area and Information	
NAPIS	NAPIS ADLs	<ul style="list-style-type: none"> • Count the number of questions receiving a score “1” or higher for questions 1-3, 5, and 7-8. • Enter the total count of questions receiving a score of “1” or higher. <p>Note: Highest possible count is “6.” This count is <u>not</u> the sum of the assessment scores.</p>
	NAPIS IADLs	<ul style="list-style-type: none"> • Count the number of questions receiving a score “1” or higher for questions 9-10, 12-14, and 18-20 • Enter the total count of questions receiving a score of “1” or higher. <p>Note: Highest possible count is “8.” This count is <u>not</u> the sum of the assessment scores.</p>
SAMS	<p>Enter the responses into the SAMS assessment form for each response. Entering this data into the SAMS assessment form is required by DADS AAA/A&I Section.</p> <p>Note: The system will automatically sum the Texas AAA Consumer Needs Evaluation score and will automatically indicate the number of NAPIS ADLs and IADLs in which the consumer has scored higher than zero.</p>	

Texas Department of Aging and Disability Services
Area Agency on Aging
AAA Consumer Needs Evaluation



Consumer Name: _____

Consumer Number: _____

Assessment Date: _____

Service Arrangement
 C = Caregiver
 P = Service will be purchased by AAA.
 A = Other agency—non AAA vendor is providing the service.
 N = Not applicable to this consumer.
 S = Self

	Texas Score	NAPIS ADL/IADL	NAPIS Count	Scoring/Service Arrangement
I. Daily Living Impairment Assessment I. ADLs, IADL & Other*	ADL – Activity of Daily Living IADL - Independent Activity of Daily Living			* Impairment Scoring 0 = None 1 = Mild 2 = Severe 3 = Total Impairment
1. Do you have any problems taking a bath or shower?		ADL		
2. Can you dress yourself?		ADL		
3. Can you feed yourself?		ADL		
4. Can you groom yourself (shave, brush your teeth, shampoo and comb your hair)?				
5. Do you have problems getting to the bathroom and using the toilet?		ADL		
6. Do you have trouble cleaning yourself after using the bathroom?				
7. Can you get in and out of your bed or chair?		ADL		
8. Are you able to walk without help?		ADL		
9. Can you clean your house (sweep, dust, wash dishes, vacuum)?		IADL		
10. Can you do heavy housework (scrub floors, yard work, shovel snow, take out garbage)?		IADL		
11. Can you do your own laundry?				
12. Can you fix your meals?		IADL		
13. Can you do your own shopping?		IADL		
14. Can you take your own medicine?		IADL		
15. Can you trim your nails?				
16. Do you have any problems keeping your balance?				
17. Can you open jars, cans, bottles?				
18. Can you use the telephone?		IADL		
19. Are you able to perform transportation on your own?		IADL		
20. Do you have any trouble managing your money?		IADL		

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AAA Consumer Needs Evaluation - Page 2



Consumer Name: _____

Consumer Number: _____

Assessment Date: _____

<p align="center">Service Arrangement</p> <p>C = Caregiver P = Service-will be purchased by AAA. A = Other agency-non AA vendor is providing the service. N = Not applicable to this consumer. S = Self</p>
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	Texas Score	NAPIS ADL/IADL	NAPIS Count	Scoring/Service Arrangement
II. Mental Health Screening				
21. During the last month, have you been bothered by having little interest or pleasure in doing things, or have you often felt down, depressed, or hopeless?				Scoring for question 21: 0 = If the answer is "No" to question 21. 1 = If the answer is "Yes" to 21 and "No" to questions 22-25. 2 = If the answer is "Yes" to 21 and "Yes" to at least one of questions 22-25.. 3 = If the answer is "Yes" to 21 and "Yes" to two or more of questions 22-25.
III. Mental Health Assessment – If the answer is YES to Question 21, continue. Otherwise, SKIP to Section IV.				
In the last two weeks, most of the day, nearly every day:				Based on Consumer's perception of self:
22. ... have you had problems sleeping?				Answer "No" or "Yes" for this question.
23. ... have you lost the ability to enjoy things that once were fun?				Answer "No" or "Yes" for this question.
24. ... do you feel that you have little value as a person?				Answer "No" or "Yes" for this question.
25. ... have you had a significant change in your appetite?				Answer "No" or "Yes" for this question.
Mental Health Assessment Score (II & III)				
IV. Cognition				
A. Self Evaluation				
26. During the last 2 weeks, on how many days have you had trouble concentrating or making decisions? (Based on Consumer's perception of self.)				0= Not at all. 1= Occasionally, a couple of times. 2= Frequently, more than a couple of times, but not every day. 3= Every day.
B. Third Party Observation				
27. Does the consumer have the ability to make decisions independently? (Based on someone's observation of the Consumer.)				0= Makes consistent and reasonable decisions independently. 1= Makes simple decisions without assistance. 2= Makes poor decisions, needs cues/supervision for most decisions. 3= Severely impaired, rarely makes own decisions.
28. Does the consumer appear to have short-term memory impairment? (Based on someone's observation of the Consumer.)				0= No 1= Has some short-term memory problems & can perform task for self with occasional reminders. 2= Has lapses resulting in frequently not performing task even with reminders. 3= Has memory lapses resulting in inability to perform routine tasks on a daily basis.

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AAA Consumer Needs Evaluation - Page 3**



Consumer Name: _____

Consumer Number: _____

Assessment Date: _____

<p>Service Arrangement C = Caregiver P = Service-will be purchased by AAA. A = Other agency-non AAA vendor is providing the service. N = Not applicable to this consumer. S = Self</p>
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	Texas Score	NAPIS ADL / IADL	NAPIS Count	Scoring / Service Arrangement
V. Assessment Scores				
A. Total CNE Impairment Score (out of 60) <input type="checkbox"/> Low (Score 0-19) <input type="checkbox"/> Moderate (Score 20-39)* <input type="checkbox"/> Severe (Score 40 and above)				
B. NAPIS ADL COUNT (Score 0-6)				
C. NAPIS IADL COUNT (Score 0-8)				

*A score of 20 (moderate impairment) or greater is required for home-delivered meals.

Signature of AAA/Provider Staff Assessor

Date

SCORING THE CNE & NAPIS – ADL’S & IADL’S Rate the Consumer according to the following scale:

0	None	Able to conduct activities without difficulty and has no need for assistance.
1	Minimal/Mild	Able to conduct activities with minimal difficulty and needs minimal assistance.
2	Extensive/Severe	Has extreme difficulty carrying out activities of daily living and needs extensive assistance.
3	Total	Completely unable to carry out any part of the activity.

The AAA Consumer Needs Evaluation must be completed for the following services: Adult Day Care; Care Coordination (Care Management); Chore Maintenance; Home Delivered Meals; Homemaker; Personal Assistance; and Respite Care. Residential Repair requires service appropriate assessment, which may include the AAA Consumer Needs Evaluation.