



COMMISSIONER
Chris Traylor

January 3, 2011

To: Medicaid Hospice Providers
Subject: Information Letter No. 11-01
Contacts for Information Related to the Texas Medicaid Hospice Program

This letter provides Department of Aging and Disability Services (DADS) and other agency contacts for hospice providers seeking information related to the Texas Medicaid Hospice program.

Topic	Contact Information
Claims Information (claim forms, claim submission, Remittance and Status Report)	Texas Medicaid and Healthcare Partnership (TMHP) 1 (800) 626-4117, Option 1
Contract Information (contract applications, reenrollments and reporting changes, such as provider address and phone number)	DADS Community Services Contracts (CSC) (512) 438-3550 or 438-2080 communityservicescontracts@dads.state.tx.us
Licensure Information (reporting changes, such as service area and medical director) Note: changes must be reported to licensing staff prior to reporting the change to Community Service Contracts.	DADS Licensure and Credentialing Unit (512) 438-2630
Service Authorizations (client hospice eligibility, fund code and rate key questions)	DADS Provider Claim Services (512) 438-2200, Option 1
Hospice Rates	Health and Human Services Commission Services Rate Analysis Department (512) 491-1376
Hospice Regulatory Requirements	Home and Community Support Services Unit (512) 438-3161
Hospice Policy (hospice policy and all other matters not listed above)	Program Support and Special Services Unit (512) 438-3519

If you have any questions or need additional information, please contact Pam Lovell, Hospice Program Consultant, at (512) 438-3519 or by email at pam.lovell@dads.state.tx.us

Sincerely,

[signature on file]

Carol Sloan
Section Manager
Community Services and Program Operations

CYS:lr