

Volunteer Organizations Active in Disasters (VOAD)

National Voluntary Organizations Active in Disaster (VOAD), which was formed after Hurricane Camille, is a national, nonprofit, nonpartisan forum where organizations share knowledge and resources throughout the disaster cycle—preparation, response, and recovery—to help disaster survivors and their communities. National VOAD has 50 national member organizations and 55 State and Territory equivalents. The Board of Directors is elected from the membership and includes nine representatives from the national members and three representatives from the State and Territory.

A thirteen-member board of directors meets at least four times each year to provide guidance for the achievement of National VOAD goals with board representatives from the national membership and three representatives from state or U.S. Territory VOADs. Affiliate members include the Federal Emergency Management Agency (FEMA), the Corporation for National and Community Service (NCS), and the National Citizen Corps (NCC).

Additional detail about this organization is available on the VOAD Website:
<http://www.nvoad.org/>

To identify/contact the State Representative for your area, please see:
<http://www.nvoad.org/Members/StateVOADs/tabid/76/Default.aspx>

See next page for more detail about member organizations.

National VOAD Members Resource Directory

The following lists each National VOAD member organizations and the types of services provided during emergencies and disasters. This is not a guarantee of services nor does it list every possible service provided. Much is dependent upon the type of disaster, services provided by other coordinating nonprofits, and local resources.

Agency	Function
National Voluntary Organizations Active in Disaster	<ul style="list-style-type: none"> • Facilitates and encourage collaboration, communication, cooperation, and coordination, and builds relationships among members while groups plan and prepare for emergencies and disaster incidents. • Assists in communicating to the government and the public the services provided by its national member organizations. • Facilitates information sharing during planning, and preparedness, response, and recovery after a disaster incident. • Provides members with information pertaining to the severity of the disaster, needs identified, and actions of volunteers throughout the response, relief, and recovery process.
Adventist Community Services (ACS)	<ul style="list-style-type: none"> • Distributes relief items such as: drinking water, groceries, clothing and more. • Provides warehousing & other donation coordination services such as Points of Distribution centers (PODs). • Operates volunteer centers where community members can volunteer during disaster response. • Provides victims with Emotional & Spiritual counseling.
American Baptist Men/USA	<ul style="list-style-type: none"> • Provides cleanup, repair and initial rebuilding. Short-term volunteers work cooperatively with Church World Service. • Provides financial assistance to victims during both the relief & recovery stages. • Operates volunteer centers to serve as clearing houses for relief teams.
American Radio Relay League (ARRL) – Amateur Radio Emergency Services (ARES)	<ul style="list-style-type: none"> • Operators setup and run organized communication networks locally for governmental and emergency officials, as well as non-commercial communication for private citizens affected by the disaster. They activate after disasters damage regular lines of communications due to power outages and destruction of telephone, cellular and other infrastructure-dependent systems. • ARRL volunteers act as communications volunteers with local public safety organizations. In addition, in some disasters, radio frequencies are not coordinated among relief officials and Amateur Radio operators step in to coordinate communication when radio towers and other elements in the communication infrastructure are damaged. • At the local level, Hams may participate in local emergency organizations, or organize local "traffic nets."

Agency	Function
American Red Cross	<ul style="list-style-type: none"> • Provides Mass Care operations such as: shelter, fixed and mobile feeding services for disaster victims and emergency workers in the affected area, and the distribution of supplies and commodities. • Provides emergency and preventive health services to people affected by disaster. • Provides individual assistance at service delivery sites and through outreach, by referral to government and/or voluntary agencies through distribution or financial assistance. • Provides services leading to reunification of family members in the affected area. • Performs damage assessments. • Provides emergency and preventive mental health services.
Ananda Marga Universal Relief Team (AMURT)	<ul style="list-style-type: none"> • Provides food and clothing, shelters, counseling; it also renders emergency medical services, sanitation, short-term case management.
Billy Graham Rapid Response Team	<ul style="list-style-type: none"> • Provides emotional and spiritual care • National database of more than 3,200 crisis trained chaplains and ministry volunteers
Brethren Disaster Ministries	<ul style="list-style-type: none"> • Engages a network of volunteers to repair or rebuild homes for disaster survivors who lack sufficient resources to hire paid labor, focusing on vulnerable communities. • Trained, skilled project leaders supervise volunteers. • BDM cooperates with the local disaster recovery organization to enhance the long-term recovery of the community. • Provides Maryland-based warehousing & distribution services through the Church of the Brethren's Material Resources center. • Children's Disaster Services (CDS) alleviates disaster-related anxiety in children through specially trained and certified volunteers. • Provides children a safe, secure and comforting environment in shelters and assistance centers. • Offers specialized care for children experiencing grief and trauma. • Educates parents and caregivers on how to help children cope.
Catholic Charities, USA	<ul style="list-style-type: none"> • Provides assistance including direct financial assistance to communities in addressing the crisis and recovery needs of local families. • Performs initial damage assessments. • Provides ongoing and long-term recovery services for individuals and families, including temporary & permanent housing assistance for low income families, counseling programs for children and the elderly, and special counseling for disaster relief workers. • Provides relief stage services including shelter and emergency food.

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Christian Reformed World Relief Committee (CRWRC)	<ul style="list-style-type: none"> • Fully equipped & trained Rapid Response teams for clean up, chain saw & mucking out • Trained volunteer managers assist local community in the formation and operation of long term recovery organizations. • Provides community wide Unmet needs assessments for long term recovery organizations • Provide construction estimating services using skilled volunteers • Provide accounting services for long term recovery and VOAD organizations using volunteer CPA's • Provide skilled teams for long term housing repair and construction. • Chaplaincy services • Community Development consultants after the recovery.
Churches of Scientology Disaster Response	<ul style="list-style-type: none"> • Assists relief crews in providing food and water. • Emotional and Spiritual Care.
Church World Service	<ul style="list-style-type: none"> • Provides advocacy services for survivors. • Provides case management for low income & marginalized groups. • Provides emotional and spiritual care as well as physical rebuilding programs. • Assists in long-term recovery of those in need. • Restores and build community relationships.
City Team Ministries	<ul style="list-style-type: none"> • Supports first responders during rescue phase. • Provides food, water & shelter during the relief phase. • Provides emotional & spiritual care and case management to assess the needs of victims. • Is committed to the effort of rebuilding homes and communities.
Convoy of Hope	<ul style="list-style-type: none"> • Facilitates relief efforts between churches and other organizations to help best serve the needs of survivors. With our fleet of trucks, 300,000 square foot warehouse, Mobile Command Center, and utilizing the first response P.O.D. (Points of Distribution) model, USDR has become an active and efficient disaster relief organization, providing resources and help to victims in the first days of a disaster.

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Episcopal Relief and Development	<ul style="list-style-type: none"> • Sends immediate relief grants for such basics as food, water, medical assistance, and financial aid within the first 90 days following a disaster. • Provides on-going recovery activities through rehabilitation grants, which offer the means to rebuild, replant ruined crops, and counsel those in trauma. • Delivers relief kits and other emergency supplies and food to emergency shelters & camps. • Works primarily through Church World Service in providing its disaster-related services. • Does rebuilding for individual homes damaged during disasters. • Helps residents restore the social and economic fabric of their communities by providing economic and educational opportunities and improving access to legal services and home ownership. • Trains & equip local denominations to prepare for and respond to disasters that devastate their communities.
Feeding America	<ul style="list-style-type: none"> • Collects, transports, warehouses, and distributes donated food and grocery products for other agencies involved in both feeding operations and distribution of relief supplies through its national network of food banks. • Processes food products collected in food drives by communities wishing to help another disaster-affected community. • Develops, certifies, and supports their food banks. • Positions frequently used emergency food products and personal care items in strategic locations and regularly cycles inventories to ensure usage by survivors immediately following a disaster • Serves as a liaison between the food banks and the donors. • Educates the public about the problems and solutions of hunger. • Specializes in disaster training for its network, and continually improves standard operating procedures that enable member food banks to develop seamless, coordinated approaches to delivering disaster assistance.
Feed the Children	<ul style="list-style-type: none"> • Provides help to survivors of natural disasters occurring in the United States and around the world. • Provides food, water, blankets, cleaning supplies or other relief supplies to individuals and families affected. • Through a subsidiary, picks up in-kind contributions from corporate warehouses and individual donors, to any of its six regional distribution centers for either bulk distribution or directly to individual relief boxes for families.

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Habitat for Humanity International	<ul style="list-style-type: none"> • Conducts community housing assessments for long-term recovery. • Works with partner families to build or rehabilitate simple, decent, and affordable homes after a disaster. • Offers construction and development technical assistance to communities. • Facilitates community involvement and support during the long-term recovery process. • Introduces alternative construction technologies (modular, panelized/SIP housing, etc) to communities to speed up the delivery of permanent housing solutions.
HOPE Coalition America (Operation Hope)	<ul style="list-style-type: none"> • Supports disaster survivors by assisting with budgeting and developing financial recovery plans: <ul style="list-style-type: none"> ○ Pre-disaster preparedness seminars ○ Emergency budget counseling ○ Emergency Credit Management ○ Assistance with working with creditors ○ Referrals to government and private agencies ○ Assistance with obtaining copies of destroyed financial documents ○ Insurance claim assistance
Humane Society of the United States	<p>Provides assistance with animal rescue, handling and transport in a timely and humane way:</p> <ul style="list-style-type: none"> • Assessment of animal related needs. • Establishment & management of temporary emergency animal shelters. • Evacuation support. • Veterinary evaluation of animals. • Relocation and support of disaster affected animal facilities. • Transition of support to local resources during the recovery phase. • Donations & volunteer management including emergent volunteers. • Serves as resource for individuals, animal-related organizations, and others concerned about the urgent needs of animals before, during and after disasters.
International Critical Incident Stress Foundation	<p>Emotional and Spiritual Care:</p> <ul style="list-style-type: none"> • Pre & post-incident training. • Risk & Crisis Communication. • Crisis planning & intervention with communities& organizations. • Spiritual assessment and care.

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International Relief & Development	<ul style="list-style-type: none"> • Distributes food and critical relief supplies. • Helps communities develop effective social services through collaborative efforts to improve roads, renovate schools, rebuild utilities: water and sewage systems, and establish health facilities. • Collaborates with other organizations to provide shelter and necessary tools such as financial counseling to disaster victims. • Performs needs assessment and mapping.
International Relief Friendship Foundation	<ul style="list-style-type: none"> • Provides needs assessment, case management, distribution of designated relief supplies, and spiritual care and counseling.
Latter-Day Saint Charities	<ul style="list-style-type: none"> • Provides food and other emergency supplies & kits during response.
Lutheran Disaster Response	<ul style="list-style-type: none"> • Provides response efforts through a pre-selected group of Lutheran social service agencies with established standing in the affected communities. • Provides spiritual and emotional counseling for affected persons • Helps in coordinating volunteer teams for cleaning-up and rebuilding disaster affected homes. • Provides case management services for long-term recovery • Provides training and expertise on volunteer coordination, case management, long-term recovery, construction, and database management.
Mennonite Disaster Services	<ul style="list-style-type: none"> • Assists disaster victims by providing volunteer personnel to clean up and remove debris from damaged and destroyed homes and personal property. • Repairs or rebuilds under-insured primary residence homeowners with emphasis on assisting with the special needs of the vulnerable populations such as: elderly & people with disabilities.
Mercy Medical Airlift (Angel Flight)	<p>Services of the Homeland Security Emergency Air Transportation System (HSEATS):</p> <ul style="list-style-type: none"> • Transport into disaster response areas of small high-priority non-hazardous cargo (including blood) up to 300-400 pounds (boxed) when commercial ground or air not available. • Aerial reconnaissance of disaster area. • Air transport of disaster response personnel and evacuees into/from/within disaster area when commercial ground or air not available. • Relocation of special populations including special "surge services" using commercial air ambulance services (by pre-arranged MOU only) • Coordination of available corporate jet aircraft for disaster response in cooperation with NBAA. • Management of large-scale airline provided relocation movements in support of FEMA, Red Cross, etc.

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National Association of Jewish Chaplains (NAJC)	Provides spiritual crisis counseling, short term pastoral care and long term pastoral counseling through its board certified chaplains and professionally trained chaplains. <ul style="list-style-type: none"> • Provides education and training in disaster spiritual care. • Helps organize volunteer disaster chaplains, through its association with American Red Cross' Critical Response Team and other professional chaplaincy organizations, who wish to provide immediate disaster spiritual care services in the aftermath of disasters.
National Emergency Response Team (NERT)	<ul style="list-style-type: none"> • Provides coordinated emergency services with federal, state and local government agencies and non-profit agencies. • Transports food and other disaster goods through trailer units. • Provides communication services through trailers equipped with ham radios, scanners etc. • Provides direct financial aid to victims. • Home repair services for special needs group (elderly).
National Organization for Victim Assistance (NOVA)	<ul style="list-style-type: none"> • Provides social and mental health services for individuals and families, who experience major trauma after disaster, including: psychological first aid, crisis intervention, crime victim resources, crisis management consultation.
Nazarene Disaster Response (NDR)	<ul style="list-style-type: none"> • Provides clean-up and rebuilding assistance, especially to the elderly, persons with disabilities, the widowed, and those least able to help themselves. • Works in the recovery phase by assisting with the emotional needs of disaster victims.
Noah's Wish	The mission of Noah's Wish is to save animals during disasters by providing: <ul style="list-style-type: none"> ▪ Rapid deployment of disaster response teams ▪ Operation of temporary animal shelters ▪ Rescue and evacuation assistance ▪ Veterinary care for disaster related injuries or illness ▪ Short and long term foster care for animals ▪ Permanent placement for all unclaimed or surrendered animals ▪ Coordination and distribution of donated supplies and food
Operation Blessing	<ul style="list-style-type: none"> • Transports food and emergency supplies to disaster survivors. • Assists in disaster medical relief. • Provides direct financial assistance to victims.

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Points of Light Institute/Hands On Network	<ul style="list-style-type: none"> • Creates innovative, actionable models for citizen-centered problem solving, and direct, tangible tools and opportunities for people and organizations to apply their interests and passions to make a difference. • Serves 83% of the American population and 12 international communities in nine countries through hundreds of affiliates — places where people can get connected, get involved and make change happen in their communities. • Focus on helping people plug into volunteer opportunities in their local community, helping non-profits manage volunteer resources and developing the leadership capacity of volunteers.
Presbyterian Disaster Assistance (PDA)	<ul style="list-style-type: none"> • Works primarily through Church World Service in providing volunteers to serve as disaster consultants. • Funding for local recovery projects that meet certain guidelines. • Provides trained volunteers who participate in the Cooperative Disaster Child Care program. • Provide volunteer labor and material assistance at the local level. • Supports volunteer base camps for volunteer groups assisting with the rebuilding efforts.
REACT International	<ul style="list-style-type: none"> • Provides emergency communication facilities for other agencies through its national network of Citizen Band radio operators and volunteer teams.
The Salvation Army	<ul style="list-style-type: none"> • Provides emergency assistance including mass and mobile feeding, temporary shelter, counseling, missing person services, medical assistance. • Provides warehousing services including the distribution of donated goods including food, clothing, and household items. • Provides referrals to government and private agencies for special services. • Does individual & family counseling. • Recruits, trains, house, and transports volunteers. • Coordinates economic reconstruction efforts. • Provides financial assistance to victims through case management to include: housing needs, disaster related medical & funeral expenses. • Emotional & Spiritual care.
Samaritan's Purse	<ul style="list-style-type: none"> • Emotional and Spiritual Care. • Provides cleanup assistance. • Emergency home repairs.
Save the Children	<ul style="list-style-type: none"> • Provides disaster relief services for children in shelters including food, clothing, diapers, evacuation backpacks. • Also provides supervision in designated areas within shelters.

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Society of St. Vincent De Paul	<ul style="list-style-type: none"> • Provides social services to individuals and families, and collects and distributes donated goods. • Makes store merchandise available to disaster victims. Operates retail stores, homeless shelters, and feeding facilities that are similar to those run by the Salvation Army. • Provides warehousing facilities for storing and sorting donated merchandise during the emergency period.
Southern Baptist Disaster Relief/North American Mission Board	<ul style="list-style-type: none"> • Provides mobile feeding units staffed by volunteers who prepare and distribute thousands of meals a day. • Provide disaster childcare – mobile units transport equipment and supplies to a facility where trained workers provide safe and secure care for children. • Provide units and trained volunteers to assist with clean-up activities, temporary repairs, reconstruction, chaplains, command/communication, and bilingual services. • Provide water purification, shower and laundry units and trained volunteers for disaster responses.
Tzu Chi Foundation	<ul style="list-style-type: none"> • Emotional and Spiritual Care. • Provides Medical and Financial assistance.
United Church of Christ	<ul style="list-style-type: none"> • Coordinators help to organize volunteers for clean-up and rebuilding efforts; as well as participate in response and long term recovery efforts in communities affected by natural disasters.
United Jewish Communities (UJC)	<ul style="list-style-type: none"> • Organizes direct assistance, such as financial and social services, to Jewish and general communities in the U.S. following disaster. • Provides rebuilding services to neighborhoods and enters into long-term recovery partnerships with residents.
United Methodist Committee on Relief (UMCOR)	<ul style="list-style-type: none"> • Raises and distributes funds equitably to the most vulnerable populations in affected communities. • Provides case management services and related training for the long term recovery of victims. • Coordinates shipments of disaster relief supplies and kits, including cleanup supplies. • Provides spiritual and emotional care to disaster victims and long-term care of children impacted by disaster. • Offers training in support of volunteer activities in disaster recovery.
United Way of America	<ul style="list-style-type: none"> • Provides experience, expertise, and resources to local United Ways facing local, regional, state or national emergencies. • Gives direct grants to support disaster recovery, such as: home repairs, food vouchers, counseling. • Acts as a resource & information guide for survivors, through its 2-1-1 call centers.

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World Hope International (WHI)	<ul style="list-style-type: none"> • WHI has worked in 5 national disasters within the last 3 years. • As an organization we have the ability to initiate a strong volunteer response to our work through the partnership of 1500 Wesleyan Churches and their membership located within the United States. • Our volunteers have donated thousands of hours of time and are highly skilled. • Our leaders coordinate well with churches and pastors in the disaster areas to establish distribution sites and housing facilities for volunteers. • Our volunteers are willing and ready to do clean up, gut houses or rebuild homes. • WHI also has relief kits and tool resources available for disaster response.
World Vision	<ul style="list-style-type: none"> • Trains and mobilizes community-based volunteers in major response and recovery activities. • Provides consultant services to local unaffiliated churches and Christian charities involved in locally-designed recovery projects. • Collects, manages, and organizes community based distribution for donated goods.