



MEMORANDUM

24-025

To: WIC Regional Directors
WIC Local Agency Directors

From: Amanda Hovis, Director
Nutrition Education/Clinic Services Unit
Texas WIC

Date: April 16, 2024

Subject: **New trainings, updated schedule available for April, May and June**

Live Online Training Schedule

The attached training schedules for April, May and June are now available to view on the [HHSC WIC Training](#) Webpages under the Texas WIC Live Online Training Schedule header.

[Live Online Training Schedules](#)

[Calendar At-A-Glance](#)

If you have any questions, please contact Angela Gil at Angela.Gil@hhs.texas.gov.

New Recorded Trainings Available in the Texas WIC Training Catalog

How to Deliver Dynamic Cooking Demos



This recorded training is now available in the WIC Training Catalog under the Nutrition Hot Topic tag.

During this recorded session, Liz Wiess, MS, RDN will demonstrate how to organize and implement a dynamic cooking demonstration; assess audience, location, equipment, and recipe selection; and cook in front of an in-person or virtual crowd.

Register for [How to Deliver Dynamic Cooking Demos](#)

Shifting How Preeclampsia Education Happens: The Role of Engaged Community Partners



This recorded training is now available in the WIC Training Catalog under the Nutrition Hot Topic tag.

Cases of high blood pressure in pregnancy are on the rise in the US and can lead to illness and death for mothers and their babies. Join Preeclampsia Foundation Director of Communications and Engagement Laney Poye as she talks about what preeclampsia is, who might be at risk to develop it, how to educate clients on what signs and symptoms they need to know, and how WIC nutritionists can be a part of the team that empowers women to take charge of their heart health during and beyond pregnancy.

Register for [Shifting How Preeclampsia Education Happens](#)

Stress Management



This recorded training is now available in the WIC Training Catalog under the Staff Development tag and WIC Wellness tag.

Join Brian Brandt for this session as we focus on resiliency, recovery and stress reduction. In this session, we'll consider keys to identifying, addressing and reducing our stress so we're better equipped to focus on what matters most. This training will only be available until 07/31/24.

Register for [Stress Management](#)

New Live Online Trainings

Upcoming TXIN and myWIC Trainings and Open Office Hours

The following is a list of upcoming trainings the state agency offers, and open office hours hosted by Verdtek on the new features rolling out in May for TXIN and myWIC. These dates will also be added to the live training schedule soon.

Setting Up Master Data in TXIN for Methods – State Agency Training

Audience: Staff who will be making updates in TXIN on May 5 are recommended to attend one of these sessions.

- Monday, April 22, from 12-1 pm CST [Join Here](#)
- Thursday, April 25, from 2-3 pm CST [Join Here](#)
- Tuesday, April 30, from 12-1 pm CST [Join Here](#)

Guidance and Policy for Conducting Telephone and Video Visits with WIC Clients in myWIC and TXIN – State Agency Training

Audience: Staff who will conduct video and telephone visits.

- Tuesday, April 23, from 12-1 pm CST [Join Here](#)
- Thursday, April 25, from 10-11 am CST [Join Here](#)
- Monday, April 29, from 12-1 pm CST [Join Here](#)
- Thursday, May 2, from 10-11 am CST [Join Here](#)

Telehealth and Appointment Attendance Methods Open Office Hours – Verdtek Training

Audience: All staff who schedule appointments. Registration is required.

- Friday, May 3, from 10-11:30 am CST [Register Here](#)
- Monday, May 6, from 1-2:30 pm CST [Register Here](#)
- Tuesday, May 7, from 10-11:30 am CST [Register Here](#)

Recommended Appointments Open Office Hours – Verdtek Training

Audience: All staff who schedule appointments. Registration is required.

- Monday, April 29, from 11 am-12 pm CST - using the Louisiana environment: These open office hours will discuss myWIC recommended appointments that help guide clients to schedule the right appointment and how these are viewed in TXIN. The information in this session will be the same as the training for the Texas Environment but will be displayed in a different program's system. [Register Here](#)

- Monday, April 29, from 2-3 pm CST - using the Texas environment. These open office hours will discuss myWIC recommended appointments that help guide clients to schedule the right appointment and how these are viewed in TXIN. [Register Here](#)
- Wednesday, May 1, from 2-3 pm CST - using the New Mexico environment. These open office hours will discuss myWIC recommended appointments that help guide clients to schedule the right appointment and how these are viewed in TXIN. The information in this session will be the same as the training for the Texas Environment but will be displayed in a different program's system. [Register Here](#)

For any questions regarding these trainings please contact juliette.coronado@hhs.texas.gov and anita.ramos@hhs.texas.gov.

Registration Now Open

Designing Clear and Effective Health Messages



Join us for an exciting new training opportunity, Designing Clear and Effective Health Messages with Dr. Mackert of The University of Texas at Austin. During this training, Dr. Mackert will focus on health literacy and the design of more effective health messages to effectively engage with WIC clients. Effective health communication and using plain language, both oral and written, is essential for promoting health, improving healthcare outcomes, and delivering great WIC services. This training will help staff who write Nutrition Notes and design WIC materials, but all WIC staff are invited to attend.

Memorandum for the Executive Commissioner
April 16, 2024
Page 6

This session will be offered twice, and the same information will be presented at each session. This will also be recorded and added to the WIC LMS at a future date. Please register in advance.

Session 1

Date: Tuesday, May 21

Time: 1-2 pm CST

Please register in advance: [Designing Health Messages 05/21/24](#)

Session 2

Date: Thursday, June 20

Time: 12-1 pm CST

Please register in advance: [Designing Health Messages 06/20/24](#)

Speaker Bio:

Michael Mackert, Ph.D., is the Director of The University of Texas at Austin Center for Health Communication and Professor in the School of Advertising & Public Relations and Department of Population Health. His research focuses primarily on the strategies that can be used in traditional and new digital media to provide effective health communication to audiences with low health literacy. He leads projects on a variety of public health issues – including tobacco cessation, opioid overdose prevention, and men's role in prenatal health – that generate evidence-based health communication strategies and contribute to health communication scholarship.

Texas WIC Live Online Training Schedule

Updated: 4/15/24

Date	Time	Session Description	Target Audience	Training Link	Contact for Questions
April 2024					
04/02	1:00-2:00	<p>Lunch and Learn: Breastfeeding Basics: Common Concerns and How to Address Them</p> <p>This session will discuss the common concerns of engorgement, plugged ducts and low milk supply. We'll review general assessment strategies and treatment methods, as well as defining scope of practice as it applies to different job duties at WIC. Approved for 1.0 WCS CEC.</p>	WIC staff who counsel breastfeeding clients	Breastfeeding Basics 4.2.24	Kristina.Arrieta@hs.texas.gov
04/0	12:00-1:30	<p>WIC Leadership Series: Building Up Your Team - Improving Morale</p> <p>In this fast-paced session, we'll experience hands-on activities that can be applied in our own environments immediately. We'll evaluate our team's status and see how to move them forward. Be ready to gain principles for building others up and enhancing morale. Approved for 1.5 WCS CEC.</p> <p>Awarded 1.5 RD CPEU for live training only.</p>	WIC Directors, Supervisors, Team Leads	Building Up Your Team 04/03/24	Angela.gil@hhs.texas.gov
04/04	12:00-1:00	<p>Lunch and Learn: Managing Changes in Custody</p> <p>This webinar will review four changes in custody scenarios (Bio to Bio, Bio to Foster, Foster to Bio and Foster to Foster), how to determine if current month's benefits may be issued to the transferring participant, and how to issue them using the participant transfer process.</p>	LA Clinic staff with a good understanding of basic TXIN functionality.	Changes of Custody in TXIN 4.4.2024	doreen.laduca@hs.texas.gov
04/11	8:00-5:00	<p>Lactation Principles - Houston (in-person)</p> <p>This breastfeeding course addresses the fundamentals of breastfeeding, utilizing various case studies, activities and group discussions. Attendance for the entire day is required to receive a completion certificate or continuing education (CE) hours. No partial credit is awarded.</p>	Staff offering breastfeeding education	Please register in advance at www.TALWD.org.	Missy.Hammer@hs.texas.gov

Texas WIC Live Online Training Schedule

Updated: 4/15/24

Date	Time	Session Description	Target Audience	Training Link	Contact for Questions
		<p>CE hours awarded for several disciplines. See registration page for specific information.</p> <p>Registration fee is \$50. If your agency has a credit to use or are unsure, please contact Missy prior to registering.</p>			
04/11	12:00-1:00	<p>Lunch and Learn: Understanding Primary, Secondary and Perceived Low Milk Supply.</p> <p>This presentation will help WIC staff learn how to assess and manage low milk supply as well as concerns about low milk supply. Staff will learn the difference in perceived low supply, primary low supply and secondary low supply.</p> <p>Approved for 1.0 WCS CEC.</p>	WIC staff who counsel breastfeeding clients	Understanding Low Milk Supply 4/11/24	Asia.sartor@hhs.texas.gov
04/16	1:00-2:00	<p>New LA Approval Process for Clinic Renovations & Repairs</p> <p>This webinar will describe how to obtain state agency approval for the renovation or repair of WIC sites. The presentation will focus on the approval process requirements and expectations for renovations, briefly highlight the approval process for purchases in general, and review forms.</p>	LA director and designated staff who submit LA purchase requests.	New LA Approval Process for Clinic Renovations and Repairs 4.16.2024	doreen.laduca@hhs.texas.gov
04/16 04/18 04/23 04/25	23 hours of live virtual instruction over a 2-week period. See the Texas WIC Training Catalog for exact times.	<p>TXIN Application Virtual Training Day 1</p> <p>On Day 1, we provide a history of the TXIN application and explore navigation. During this session, we create a family record, add an endorser, add the participants to the family record, and document proof of residency.</p> <p>TXIN Application Training Day 2</p> <p>On Day 2 we certify a participant and sign the Rights and Responsibilities document. This session includes a special presentation on creating and managing Nutrition Notes, Risk Codes, and High-Risk Referrals in TXIN.</p> <p>TXIN Application Training Day 3</p> <p>In this session, we create a benefits issuance, and demonstrate how to verify and write WIC benefits to a</p>	New and/or existing TXIN users	April 2024 TXIN Virtual Training Registration is required.	debra.white1@hhs.texas.gov sandra.west@hhs.texas.gov

Texas WIC Live Online Training Schedule

Updated: 4/15/24

Date	Time	Session Description	Target Audience	Training Link	Contact for Questions
		<p>Texas WIC Card. Additionally, we discuss, Scheduling, completing the Daily Rider, performing recertifications, mid-certs & mid-reviews, transferring families, and VOCs. The session also includes a presentation on using the myWIC app & TXIN Sandbox.</p> <p>TXIN Application Training Day 4 This day is all about formula management! In this session we verify formula, replace & exchange formula, return formula, create and approve a prescription, create a drop ship order, and managing breast pumps in TXIN.</p>			
04/18	12:00-1:00	<p>Hardwiring Happiness So many of us have lost touch with the simple joys, the everyday magic, that makes life meaningful. In this workshop, Dr. Shauna Shapiro, PhD - an internationally recognized expert in mindfulness - will teach you powerful practices to live a happier, healthier, more meaningful life. She will share recent discoveries in neuroscience and show how we can all learn practices that can sculpt and strengthen our neural circuits and increase our happiness. You will learn science-based practices of mindfulness and gratitude, as well as how to recognize glimmers, micro-moments of goodness, where we feel safe and at ease. Dr. Shapiro offers a science-based roadmap for how we can re-architect the very structure of our brain for greater calm, clarity and joy. This training will be recorded and added to the LMS for a limited time. Please register in advance. Approved for 1.0 WCS CEC.</p>	All WIC Staff	<p>Please register in advance Hardwiring Happiness 04/18/24</p>	<p>Angela.gil@hhs.texas.gov</p>
04/22	12:00-1:00	<p>Setting Up Master Data in TXIN for Attendance Methods Local agency staff who are responsible for managing clinic scheduler in TXIN will learn how to update master data for adding In-Clinic, Curbside, Telephone and Video Visit attendance methods to specific appointment types and clinic resource lanes.</p>	Recommended staff who will be making updates in TXIN on May 5 to attend one of these sessions.	<p>Setting Up Master Data in TXIN for Attendance Methods 4.22.24</p>	<p>anita.ramos@hhs.texas.gov juliette.coronado@hhs.texas.gov</p>

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Date	Time	Session Description	Target Audience	Training Link	Contact for Questions
04/23	12:00-1:00	<p>Guidance and Policy for Conducting Telephone and Video Visits with WIC Clients in myWIC and TXIN Local agency staff who conduct telephone and video visits with clients will gather general guidance and tips for conducting video visits. In addition, staff will understand any WIC policies surrounding confidentiality and reporting when conducting telephone or video visits.</p>	Staff who will conduct video and telephone visits.	Guidance and Policy for Conducting Telephone and Video Visits with WIC Clients in myWIC and TXIN 4.23.24	juliette.coronado@hhs.texas.gov anita.ramos@hhs.texas.gov
04/23	1:00-2:00	<p>Lunch and Learn: Supporting Breastfeeding when Baby is Born Prematurely. This session will discuss the ways in which WIC staff can support breastfeeding among mothers whose babies are born prematurely. Topics such as maintaining lactation during maternal-infant separation and teaching hand expression and milk collection will be discussed. Approved for 1.0 WCS CEC.</p>	WIC staff who counsel breastfeeding clients	Supporting Breastfeeding when baby is Born Prematurely 4.23.24	Michelle.Poole@hhs.texas.gov
04/25	10:00-11:00	<p>Guidance and Policy for Conducting Telephone and Video Visits with WIC Clients in myWIC and TXIN Local agency staff who conduct telephone and video visits with clients will gather general guidance and tips for conducting video visits. In addition, staff will understand any WIC policies surrounding confidentiality and reporting when conducting telephone or video visits.</p>	Staff who will conduct video and telephone visits.	Guidance and Policy for Conducting Telephone and Video Visits with WIC Clients in myWIC and TXIN 4.25.24	juliette.coronado@hhs.texas.gov anita.ramos@hhs.texas.gov
04/25	12:00-1:00	<p>Lunch and Learn: GA:20.0 Staff Fraud and Abuse Policy Updates Local agencies must ensure that staff fraud and abuse is prevented and detected. Join us to learn about upcoming revisions to GA:20 and separation of duties criteria designed to assist local agencies with continuing to serve participants under circumstances that could create barriers to clinic efficiency.</p>	All WIC staff	GA:20.0 Staff Fraud and Abuse Policy Updates 4.25.24	doreen.laduca@hhs.texas.gov
04/25	2:00-3:00	<p>Setting Up Master Data in TXIN for Attendance Methods Local agency staff who are responsible for managing clinic scheduler in TXIN will learn how to update</p>	Recommended staff who will be making updates in	Setting Up Master Data in TXIN for Attendance Methods 4.25.24	anita.ramos@hhs.texas.gov juliette.coronado@hhs.texas.gov

Texas WIC Live Online Training Schedule

Updated: 4/15/24

Date	Time	Session Description	Target Audience	Training Link	Contact for Questions
		master data for adding In-Clinic, Curbside, Telephone and Video Visit attendance methods to specific appointment types and clinic resource lanes.	TXIN on May 5 to attend one of these sessions.		
04/29	11:00-12:00	<p>Open Office Hour Session: Recommended Appointments (Louisiana Environment) These open office hours will discuss myWIC recommended appointments that help guide clients to schedule the right appointment and how these are viewed in TXIN. <i>The information in this session will be the same as the training for the Texas Environment but will be displayed in a different program's system.</i></p>	All staff who schedule appointments	Open Office Hour Session: Recommended Appointments (Louisiana Environment) Registration is required.	juliette.coronado@hhs.texas.gov anita.ramos@hhs.texas.gov
04/29	12:00-1:00	<p>Guidance and Policy for Conducting Telephone and Video Visits with WIC Clients in myWIC and TXIN Local agency staff who conduct telephone and video visits with clients will gather general guidance and tips for conducting video visits. In addition, staff will understand any WIC policies surrounding confidentiality and reporting when conducting telephone or video visits.</p>	Staff who will conduct video and telephone visits.	Guidance and Policy for Conducting Telephone and Video Visits with WIC Clients in myWIC and TXIN 4.29.24	juliette.coronado@hhs.texas.gov anita.ramos@hhs.texas.gov
04/29	2:00-3:00	<p>Open Office Hour Session: Recommended Appointments (Texas Environment) These open office hours will discuss myWIC recommended appointments that help guide clients to schedule the right appointment and how these are viewed in TXIN.</p>	All staff who schedule appointments	Open Office Hour Session: Recommended Appointments (Texas Environment) Registration is required.	juliette.coronado@hhs.texas.gov anita.ramos@hhs.texas.gov
04/30	12:00-1:00	<p>Setting Up Master Data in TXIN for Attendance Methods Local agency staff who are responsible for managing clinic scheduler in TXIN will learn how to update master data for adding In-Clinic, Curbside, Telephone and Video Visit attendance methods to specific appointment types and clinic resource lanes.</p>	Recommended staff who will be making updates in TXIN on May 5 to attend one of these sessions.	Setting Up Master Data in TXIN for Attendance Methods 4.30.24	anita.ramos@hhs.texas.gov juliette.coronado@hhs.texas.gov
04/30	1:00-2:00	<p>High Risk RD Sharing Session</p>	WIC Registered Dietitians	HR RD Sharing Session 4 30 23	Stephanie.holland@hhs.texas.gov

Texas WIC Live Online Training Schedule

Updated: 4/15/24

Date	Time	Session Description	Target Audience	Training Link	Contact for Questions
May 2024					
05/01	2:00-3:00	<p>Open Office Hour Session: Recommended Appointments (New Mexico Environment) These open office hours will discuss myWIC recommended appointments that help guide clients to schedule the right appointment and how these are viewed in TXIN.</p> <p>The information in this session will be the same as the training for the Texas Environment but will be displayed in a different program's system.</p>	All staff who schedule appointments	Open Office Hour Session: Recommended Appointments (New Mexico Environment) Registration is required.	juliette.coronado@hhs.texas.gov anita.ramos@hhs.texas.gov
05/02	10:00-11:00	<p>Guidance and Policy for Conducting Telephone and Video Visits with WIC Clients in myWIC and TXIN Local agency staff who conduct telephone and video visits with clients will gather general guidance and tips for conducting video visits. In addition, staff will understand any WIC policies surrounding confidentiality and reporting when conducting telephone or video visits.</p>	Staff who will conduct video and telephone visits.	Guidance and Policy for Conducting Telephone and Video Visits with WIC Clients in myWIC and TXIN 5.2.24	juliette.coronado@hhs.texas.gov anita.ramos@hhs.texas.gov
05/02	12:00-1:00	<p>Lunch and Learn: What is the Peer Counselor's Scope of Practice? This session will provide an overview of the Peer Counselor's scope of practice, and when it's necessary to refer to an IBCLC.</p>		Peer Counselor Scope of Practice 5/2/2024	Asia.Sartor@hhs.texas.gov
05/03	10:00-11:30	<p>Open Office Hour Session: Appointment Attendance Methods These open office hour sessions will discuss staff notifications for check-in, how to select an attendance method when scheduling an appointment (including video visits) and show how a client and staff will join a video visit session.</p>	All staff who schedule appointments	Open Office Hour Session: Appointment Attendance Methods Registration is required	juliette.coronado@hhs.texas.gov anita.ramos@hhs.texas.gov
05/06	1:00-2:30	<p>Open Office Hour Session: Appointment Attendance Methods These open office hour sessions will discuss staff notifications for check-in, how to select an</p>	All staff who schedule appointments	Open Office Hour Session: Appointment Attendance Methods	juliette.coronado@hhs.texas.gov

Texas WIC Live Online Training Schedule

Updated: 4/15/24

Date	Time	Session Description	Target Audience	Training Link	Contact for Questions
		attendance method when scheduling an appointment (including video visits) and show how a client and staff will join a video visit session.		Registration is required	anita.amos@hhs.texas.gov
05/07	10:00-11:30	<p>Open Office Hour Session: Appointment Attendance Methods</p> <p>These open office hour sessions will discuss staff notifications for check-in, how to select an attendance method when scheduling an appointment (including video visits) and show how a client and staff will join a video visit session.</p>	All staff who schedule appointments	<p>Open Office Hour Session: Appointment Attendance Methods</p> <p>Registration is required</p>	<p>juliette.coronado@hhs.texas.gov</p> <p>anita.amos@hhs.texas.gov</p>
05/07	12:00-1:30	<p>myWIC Tips and Tricks IV:</p> <p>Join us to learn, share and discuss tips and tricks to help your clients with myWIC.</p>	All WIC staff	myWIC Tips and Tricks IV 5.7.2024	doreen.laduca@hhs.texas.gov
05/07 05/09 05/14 05/16	1:00-5:00 8:30-5:00 8:30-5:00 8:30-12:30	<p>TXIN Application Virtual Training</p> <p>Training Day 1</p> <p>On Day 1, we provide a history of the TXIN application and explore navigation. During this session, we create a family record, add an endorser, add the participants to the family record, and document proof of residency.</p> <p>Training Day 2</p> <p>On Day 2 we certify a participant and sign the Rights & Responsibilities document. This session includes a special presentation on creating and managing Nutrition Notes, Risk Codes, and High-Risk Referrals in TXIN.</p> <p>Training Day 3</p> <p>On Day 3 we create a benefits issuance and demonstrate how to verify and write WIC benefits to an EBT card. Additionally, we discuss scheduling, completing the Daily Rider, performing recertifications, mid-certs & mid-reviews, completing in-state and out-of-state transfers, generating VOCs, and EBT card lock & unlock. Day 3 also includes a demo & presentation on using the myWIC app and shows staff how to practice myWIC.</p>	New and/or existing TXIN users	<p>May 2024 TXIN Virtual Training (adobeconnect.com)</p> <p>Registration is required.</p>	<p>Sandra.west@hhs.texas.gov</p> <p>Debra.white1@hhs.texas.gov</p>

Texas WIC Live Online Training Schedule

Updated: 4/15/24

Date	Time	Session Description	Target Audience	Training Link	Contact for Questions
		<p>Training Day 4 This day is all about formula management! In this session we verify formula, replace & exchange formula, return formula, create and approve a prescription, issuing a drop ship order, and managing breast pumps in TXIN.</p>			
05/09	12:00-1:00	<p>SNAP-Ed Q3 Sharing Session #1 This session will include updates and sharing of current project ideas and successes. This session is offered 2 times - staff only need to attend one.</p>	FY24 SNAP-Ed project leads and directors	SNAP-Ed Q3 Sharing Session #1 05.09.24	allison.mcadow@hhs.texas.gov
05/13	9:00-9:30	<p>Live Storm Orientation This class must be taken at least once before attending Virtual Lactation Principles (VLP) or Virtual Advanced Lactation Management (VALM) sessions. This is a review of how to use the LiveStorm platform. You will be automatically registered.</p>	Anyone attending a LiveStorm breastfeeding class.		Missy.Hammer@hhs.texas.gov
05/14 05/15 05/16	9:00-12:00	<p>Virtual Lactation Principles (3 days) This breastfeeding course addresses the fundamentals of breastfeeding, utilizing various case studies, activities and group discussions. All 3 days are required in order to receive a completion certificate or continuing education (CE) hours. No partial credit is awarded. CE hours awarded for several disciplines. See registration page for specific information. This course is approved for a maximum of 3.0 WCS CEC</p>	Staff offering breastfeeding education	Please register in advance at www.TALWD.org.	Missy.Hammer@hhs.texas.gov
05/14	1:00-2:00	<p>Lunch and Learn: Handling Requests for Ready-to-Use Formula. There are unique requirements for issuing the ready-to-use (RTU) form of a formula in place of powder or concentrated liquid. This training will review the newly updated Policy FD:15.0: Issuance of Ready-to-Use Formula and provide case examples. Approved for 1.0 WCS CEC.</p>	All staff who issue food packages.	5/12/24 Lunch and Learn RTU Formula	Esther.Giezendanner@hhs.texas.gov

Texas WIC Live Online Training Schedule

Updated: 4/15/24

Date	Time	Session Description	Target Audience	Training Link	Contact for Questions
05/15	1:00-2:00	<p>SNAP-Ed Q3 Sharing Session #2 This session will include updates and sharing of current project ideas and successes. This session is offered 2 times - staff only need to attend one.</p>	FY24 SNAP-Ed project leads and directors	SNAP-Ed Q3 Sharing Session #2 05.15.24	allison.mcadow@hhs.texas.gov
05/16	12:00-1:00	<p>NEBF Plan Training Session #1 Join us for this annual NEBF Plan training to understand what it is and what you'll need to do to get it submitted and approved.</p>	LA Nutrition Education, Breastfeeding, outreach and training coordinators	NEBF Plan Training 5/16/24	akata.sanghani@hhs.texas.gov
05/21	1:00-2:00	<p>Designing Clear and Effective Health Messages Join Dr. Mackert for a discussion that will focus on health literacy and the design of more effective health messages to effectively engage with WIC clients. This session will be recorded. This session will be repeated in June. Approved for 1.0 WCS CEC.</p>	All WIC Staff	Designing Health Messages 05/21/24	Angela.gil@hhs.texas.gov
05/23	12:00-1:00	<p>Lunch and Learn: Navigating Trends in Baby Food Feeding. This training gives a review of the guidance for baby food feeding for infants between 6-12 months. Topics include signs and skills for introduction of baby food, an overview of baby led weaning, review of updated food allergy and safety guidance and tips on how families can use Texas WIC baby food benefits. Approved for 1.0 WCS CEC.</p>	Staff who counsel mothers.	Navigating Trends in Baby Food Feeding 5.23.24	Riana.Dalton@hhs.texas.gov
05/28	1:00-2:00	<p>Lunch and Learn: Practicing in myWIC Did you know that WIC staff have access to a sandbox area in myWIC, similar to the TXIN Sandbox? This session will demonstrate how the myWIC app sends information to TXIN and how staff can practice creating and confirming information submitted in the sandbox! In this Lunch & Learn session, staff will learn how to create a pretend family in the TXIN Sandbox, send the family an</p>	New and existing staff wanting to learn more about the myWIC app	Practicing in myWIC 5.28.24	doreen.laduca@hhs.texas.gov

Texas WIC Live Online Training Schedule

Updated: 4/15/24

Date	Time	Session Description	Target Audience	Training Link	Contact for Questions
		invitation to sign-up for myWIC, and then create a pretend account in the myWIC sandbox. Staff can see exactly what the client sees when signing up to use the myWIC app and can follow the steps to submit required documents.			
05/29	1:00-2:00	<p>NEBF Plan Training Session #2</p> <p>Join us for this annual NEBF Plan training to understand what it is and what you'll need to do to get it submitted and approved.</p>	LA Nutrition Education, Breastfeeding, outreach and training coordinators	NEBF Plan Training 5/29/24	akata.sanghani@hhs.texas.gov
05/30	12:00-1:30	<p>Lunch and Learn: WIC Shopping 101</p> <p>This live, interactive training event is designed for staff in a variety of roles. Join to learn about WIC foods, shopping resources available for clients, common challenges and tips for supporting the shopping experience.</p>	Local Agency Staff and State Staff	WIC Shopping 101 (05/30/2024)	kaylene.thompson@hhs.texas.gov alyssa.rubin@hhs.texas.gov

Texas WIC Live Online Training Schedule

Updated: 4/15/24

Date	Time	Session Description	Target Audience	Training Link	Contact for Questions
June 2024					
06/04	1:00-2:00	<p>Lunch and Learn: Breastfeeding Teleconsults Tips for conducting virtual breastfeeding consultations.</p>	Staff who provide breastfeeding support	Breastfeeding Teleconsults 6 04 24	Asia.Sartor@hhs.texas.gov
06/06	12:00-1:00	<p>Lunch and Learn: New Referral and Inventory Features in TXIN This live and interactive training provides details and demonstrations of the latest Referrals and Inventory features in TXIN. Staff who work with inventory and staff who create and/or follow-up on client referrals are encouraged to join. Learn about creating and assigning staff internal referrals, managing referrals received by WIC from external sources, adding formula to inventory using an IDL (Inventory Data Loader) Formula to submit Expiring Formula to your clinic's Inventory for it to appear in the Expiring Inventory at my Location view in TXIN for continued management.</p>	Staff who work with inventory and staff who create and/or follow-up on client referrals	New Referral and Inventory Features in TXIN 6.6.24	doreen.laduca@hhs.texas.gov
06/06	8:00-5:00	<p>Lactation Principles - Georgetown (in-person) This breastfeeding course addresses the fundamentals of breastfeeding, utilizing various case studies, activities and group discussions. Attendance for the entire day is required to receive a completion certificate or continuing education (CE) hours. No partial credit is awarded. CE hours awarded for several disciplines. See registration page for specific information. Registration fee is \$50. If your agency has a credit to use or are unsure, please contact Missy prior to registering.</p>	Staff offering breastfeeding education	Please register in advance at www.TALWD.org.	Missy.Hammer@hhs.texas.gov

Texas WIC Live Online Training Schedule

Updated: 4/15/24

Date	Time	Session Description	Target Audience	Training Link	Contact for Questions
<p>6/11 6/13 6/18 6/20</p>	<p>1:00-5:00 8:30-5:00 8:30-5:00 8:30-12:30</p>	<p>TXIN Application Virtual Training</p> <p>Training Day 1 On Day 1, we provide a history of the TXIN application and explore navigation. During this session, we create a family record, add an endorser, add the participants to the family record, and document proof of residency.</p> <p>Training Day 2 On Day 2 we certify a participant and sign the Rights & Responsibilities document. This session includes a special presentation on creating and managing Nutrition Notes, Risk Codes, and High-Risk Referrals in TXIN.</p> <p>Training Day 3 On Day 3 we create a benefits issuance and demonstrate how to verify and write WIC benefits to an EBT card. Additionally, we discuss scheduling, completing the Daily Rider, performing recertifications, mid-certs & mid-reviews, completing in-state and out-of-state transfers, generating VOCs, and EBT card lock & unlock. Day 3 also includes a demo & presentation on using the myWIC app and shows staff how to practice myWIC.</p> <p>Training Day 4 This day is all about formula management! In this session we verify formula, replace & exchange formula, return formula, create and approve a prescription, issuing a drop ship order, and managing breast pumps in TXIN.</p>	<p>New and/or existing TXIN users</p>	<p>June 2024 TXIN Training Registration is required.</p>	<p>sandra.west@hhs.texas.gov Debra.white1@hhs.texas.gov</p>
<p>06/11</p>	<p>1:00-2:00</p>	<p>NE Sharing Session: Introduce new Nutrition Education materials and NE Trainings.</p>	<p>NE Coordinators, Training Coordinators and Directors</p>	<p>NE Quarterly Sharing Session 6 11 24</p>	<p>Kathleen.Oliver@hhs.texas.gov</p>

Texas WIC Live Online Training Schedule

Updated: 4/15/24

Date	Time	Session Description	Target Audience	Training Link	Contact for Questions
06/13	12:00-1:00	<p>Lunch and Learn: Formula Approval This training gives a review of the formula approval process for WCS and CA staff. Topics include an overview of formula approval resources, reviewing prescriptions, documentation, and case examples.</p>	Staff who approve medical requests in TXIN	Formula Approvals 6 13 2024	Jessica.Plank@hhs.texas.gov Riana.Dalton@hhs.texas.gov
06/18	12:00-1:30	<p>Lunch and Learn: myWIC Tips and Tricks V Join us to learn, share and discuss tips and tricks to help your clients with myWIC.</p>	All WIC Staff	myWIC Tips and Tricks V 6.18.24	doreen.laduca@hhs.texas.gov
6/20	12:00-1:00	<p>Designing Clear and Effective Health Messages Join Dr. Mackert for a discussion that will focus on health literacy and the design of more effective health messages to effectively engage with WIC clients. This is a repeat session.</p>	All WIC Staff	Designing Health Messages 06/20/24	angela.gil@hhs.texas.gov
06/25	1:00-2:00	<p>Lunch and Learn: Exploring the Pathways to Becoming an IBCLC. Learn about the different pathway options for becoming an IBCLC and have an opportunity to ask questions.</p>	Staff who provide breastfeeding support	Exploring IBCLC Pathways 6/25/24	Asia.Sartor@hhs.texas.gov
06/27	12:00-1:00	<p>Screening for Eligibility Join us for this updated training to learn about screening applicants for eligibility. We will cover all eligibility criteria to help staff determine when an applicant is eligible for the WIC Program. Topics will include category, processing time frames, identification, residency, income, nutritional risk and physical presence.</p>	WIC staff who screen applicants for eligibility.	Screening for Eligibility 6.27.24	doreen.laduca@hhs.texas.gov

April Live Trainings

2024

Monday	Tuesday	Wednesday	Thursday	Friday
1	2 1-2 pm Lunch and Learn: Breastfeeding Basics	3 12-1:30 pm Leadership Series: Building Up Your Team	4 12-1 pm Lunch and Learn: Managing Changes in Custody	5
8	9	10	11 12-1 pm Lunch and Learn: Understanding Low Milk Supply	12
15	16 1-2 pm New LA Approval Process for Clinic Renovations and Repairs 1-5 pm TXIN Application Day 1	17	18 8:30 am – 5 pm TXIN Application Day 2 12-1 pm Hardwiring Happiness	19
22 12-1 pm Setting Up Master Data in TXIN for Attendance Methods	23 8:30 am-5 pm TXIN 12-1 pm Guidance and Policy for Telephone and Video Visits 1-2 pm Lunch and Learn: Supporting Breastfeeding	24	25 8:30 am-12:30 pm TXIN 10-11 am Guidance and Policy for Telephone/Video 12-1 pm Lunch and Learn: GA:20.0 Staff Fraud 2-3 pm Setting Up Master Data Attendance	26
29 11 am-12 pm Verdtek Office Hours 12-1 pm Guidance and Policy for Telephone and Video Visits 2-3 pm Verdtek Office Hours	30 12-1 pm Setting Up Master Data Attendance 1-2 pm High Risk RD Sharing Session			

Visit the [Texas WIC Live Online Training Schedule](#) for detailed information of each training.

May Live Trainings

2024

Monday	Tuesday	Wednesday	Thursday	Friday
		1 2-3 pm Verdtek Office Hours	2 10-11 am Guidance and Policy for Telephone/Video 12-1 pm Lunch and Learn: Peer Counselor's Scope of Practice	3 10-11:30 am Verdtek Office Hours
6 1-2:30 pm Verdtek Office Hours	7 10-11:30 am Verdtek Office Hours 12-1:30 pm Lunch and Learn: myWIC Tips and Tricks IV 1-5 pm TXIN Application Day 1	8	9 12-1 pm SNAP-Ed Q3 Sharing Session #1 8:30 am – 5 pm TXIN Application Day 2	10
13 9-9:30 am LiveStorm Orientation	14 9 am-12 pm Virtual Lactation Principles (Day 1) 1-2 pm Lunch and Learn: Handling Requests for RTU Formula 8:30 am-5 pm TXIN Application Day 3	15 9 am-12 pm Virtual Lactation Principles (Day 2) 1-2 pm SNAP-Ed Q3 Sharing Session #2	16 9 am-12 pm Virtual Lactation Principles (Day 3) 12-1 pm NEBF Plan Training Session #1 8:30 am-12:30 pm TXIN Application Day 4	17
20	21 1-2 pm Designing Clear and Effective Health Messages	22	23 12-1 pm Lunch and Learn: Navigating Trends in Baby Food Feeding	24
27	28 1-2 pm Lunch and Learn: Practicing in myWIC	29 1-2 pm NEBF Plan Training Session #2	30 12-1:30 pm Lunch and Learn: WIC Shopping 101	31

Visit the [Texas WIC Live Online Training Schedule](#) for detailed information of each training.

June Live Trainings

2024

Monday	Tuesday	Wednesday	Thursday	Friday
3	4 1-2 pm Lunch and Learn: Breastfeeding Teleconsults	5	6 12-1 pm Lunch and Learn: New Referral and Inventory Features in TXIN	7
10	11 1-2 pm NE Sharing Session 1-5 pm TXIN Application Day 1	12	13 12-1 pm Lunch and Learn: Formula Approval 8:30 am – 5 pm TXIN Application Day 2	14
17	18 12-1:30 pm Lunch and Learn: myWIC Tips and Tricks V 8:30 am-5 pm TXIN Application Day 3	19	20 12-1 pm Designing Clear and Effective Health Messages 8:30 am-12:30 pm TXIN Application Day 4	21
24	25 1-2 pm Lunch and Learn: Exploring the Pathways to Becoming an IBCLC	26	27 12-1 pm Screening for Eligibility	28

Visit the [Texas WIC Live Online Training Schedule](#) for detailed information of each training.