

Manifest Keyline

To the addressee or guardian of:

[DRS] <hohName>
[VER] <addressLine2>
[LTR] <addressLine1>
<city>, <state> <zipCode> - <zipCodeExt>

IMB Postal Barcode

Subject: Your Health Plan Will Change September 1

Dear <hohName>:

Your health plan, Children’s Medical Center, is leaving your service area. **You will be automatically enrolled into Aetna on September 1.** Children’s Medical Center will continue to provide you services until you transition to your new plan.

If you prefer, you can choose to enroll with Amerigroup using the instructions below.

You can compare your health plan options.

All health plans must provide you services like doctor’s visits, hospital visits, therapies, specialists, health equipment and health supplies. Some plans offer extra services for their members. We sent a chart with this letter that shows you the extra services Aetna and Amerigroup offer.

The chart also has each health plan’s website and phone number. You might need to find a new doctor. You can check the new plan’s website or call them to see if you can keep your doctor or to find a new doctor.

If you want to enroll with Amerigroup, tell us by August 13. Follow one of the steps below:

- You can go online to www.YourTexasBenefits.com. Log in and go to “Pick Your Health Plan.”
- You can fill out the Medical Enrollment Form that came with this letter. If you use the form, you can mail it to us using the pre-paid envelope we sent. Or fax it to us at **855-671-6038** (toll-free).
- You can call **877-782-6440** (toll-free) 8 a.m. to 6 p.m. Central Time, Monday through Friday.

HHSC has scheduled a presentation for Dallas area membership on Monday, July 27th at 1pm that will provide an overview of the upcoming changes. You can register for that presentation here: <https://bit.ly/2YemItq>

Need Help?

If you have questions, call **877-782-6440**. If you have a speech or hearing disability, call **7-1-1** or **800-735-2989**.