

**FY 2014 New and Existing Member Timely Checkup Participation  
Medicaid Managed Care Organization Performance Rankings**

STAR Program					
Timely New Member Checkups			Timely Existing Member Checkups		
Service Area/ Medicaid Rural Service Area	Health Plan	Checkup Participation Rate	Service Area	Health Plan	Checkup Participation Rate
Bexar	Superior HealthPlan	47.2%	Bexar	Community First Health Plans	50.4%
	Aetna Better Health	43.7%		Superior HealthPlan	47.8%
	AMERIGROUP	39.2%		Aetna Better Health	44.9%
	Community First Health Plans	39.0%		AMERIGROUP	25.4%
Central	Superior HealthPlan	41.1%	Central	Superior HealthPlan	46.9%
	AMERIGROUP	36.9%		AMERIGROUP	36.2%
	Scott & White Health Plan	35.7%		Scott & White Health Plan	35.2%
Dallas	Parkland Community Health Plan	35.8%	Dallas	Parkland Community Health Plan	57.7%
	Molina Healthcare of Texas, Inc.	30.5%		AMERIGROUP	51.9%
	AMERIGROUP	27.9%		Molina Healthcare of Texas, Inc.	35.3%
El Paso	Superior HealthPlan	49.0%	El Paso	El Paso First Health Plans, Inc.	61.2%
	El Paso First Health Plans, Inc.	48.2%		Superior HealthPlan	57.4%
	Molina Healthcare of Texas, Inc.	37.5%		Molina Healthcare of Texas, Inc.	35.1%
Harris	Community Health Choice	50.8%	Harris	Texas Children's Health Plan	57.9%
	Texas Children's Health Plan	41.2%		Community Health Choice	50.5%
	UnitedHealthcare Community Plan	39.7%		AMERIGROUP	48.7%
	AMERIGROUP	36.7%		Molina Healthcare of Texas, Inc.	44.7%
	Molina Healthcare of Texas, Inc.	36.2%		UnitedHealthcare Community Plan	39.6%
Hidalgo	Superior HealthPlan	51.0%	Hidalgo	Superior HealthPlan	69.1%
	Driscoll Health Plan	50.4%		Driscoll Health Plan	64.9%
	UnitedHealthcare Community Plan	49.7%		Molina Healthcare of Texas, Inc.	64.8%
	Molina Healthcare of Texas, Inc.	40.6%		UnitedHealthcare Community Plan	62.9%
Jefferson	Community Health Choice	43.3%	Jefferson	Texas Children's Health Plan	49.0%
	UnitedHealthcare Community Plan	39.0%		UnitedHealthcare Community Plan	40.7%
	Molina Healthcare of Texas, Inc.	38.7%		AMERIGROUP	38.3%
	AMERIGROUP	34.8%		Molina Healthcare of Texas, Inc.	37.4%
	Texas Children's Health Plan	34.2%		Community Health Choice	36.3%
Lubbock	Superior HealthPlan	40.0%	Lubbock	Superior HealthPlan	42.9%
	FirstCare	38.8%		FirstCare	41.9%
	AMERIGROUP	38.6%		AMERIGROUP	24.5%

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Northeast	Superior HealthPlan	39.1%	Northeast	Superior HealthPlan	43.7%
	AMERIGROUP	38.2%		AMERIGROUP	35.9%
Nueces	Driscoll Health Plan	51.8%	Nueces	Driscoll Health Plan	57.2%
	Superior HealthPlan	38.0%		Superior HealthPlan	50.2%
	CHRISTUS	35.3%		CHRISTUS	48.7%
Tarrant	Aetna Better Health	46.6%	Tarrant	AMERIGROUP	48.7%
	AMERIGROUP	36.1%		Cook Children's Health Plan	42.9%
	Cook Children's Health Plan	31.0%		Aetna Better Health	40.3%
Travis	Superior HealthPlan	47.0%	Travis	Superior HealthPlan	56.7%
	Sendero Health Plans	44.2%		Blue Cross and Blue Shield of Texas	44.9%
	Seton Health Plan	39.2%		Seton Health Plan	43.6%
	Blue Cross and Blue Shield of Texas	39.0%		Sendero Health Plans	41.0%
West	FirstCare	43.0%	West	Superior HealthPlan	41.2%
	Superior HealthPlan	35.5%		FirstCare	37.7%
	AMERIGROUP	33.8%		AMERIGROUP	29.8%

**Note 1:** As per the incentives and disincentives methodology described in the Uniform Managed Care Manual, Chapter 12.18 Frew Incentives and Disincentives Methodology located at <https://hhs.texas.gov/services/health/medicaid-chip/provider-information/contracts-manuals/texas-medicaid-chip-uniform-managed-care-manual> HHSC instituted a performance ranking system based on each health plan's timely checkup participation rates. Health plans are ranked according to their checkup participation rates from highest to lowest for both new and existing members per Service Area.

**FY 2014 New and Existing Member Timely Checkup Participation  
Medicaid Managed Care Organization Performance Rankings**

STAR+PLUS Program					
Timely New Member Checkups			Timely Existing Member Checkups		
Service Area	Health Plan	Checkup Participation Rate	Service Area	Health Plan	Checkup Participation Rate
Bexar	Superior HealthPlan	17.3%	Bexar	Superior HealthPlan	50.7%
	AMERIGROUP	10.8%		Molina Healthcare of Texas, Inc.	34.9%
	Molina Healthcare of Texas, Inc.	5.0%		AMERIGROUP	33.1%
Dallas	Superior HealthPlan	20.6%	Dallas	Superior HealthPlan	43.1%
	Molina Healthcare of Texas, Inc.	15.4%		Molina Healthcare of Texas, Inc.	42.3%
El Paso	AMERIGROUP	31.8%	El Paso	Molina Healthcare of Texas, Inc.	62.4%
	Molina Healthcare of Texas, Inc.	21.1%		AMERIGROUP	47.0%
Harris	UnitedHealthcare Community Plan	26.0%	Harris	Molina Healthcare of Texas, Inc.	47.8%
	Molina Healthcare of Texas, Inc.	19.4%		UnitedHealthcare Community Plan	46.2%
	AMERIGROUP	16.2%		AMERIGROUP	45.2%
Hidalgo	Cigna-HealthSpring	32.3%	Hidalgo	Molina Healthcare of Texas, Inc.	72.9%
	Superior HealthPlan	26.3%		Superior HealthPlan	72.1%
	Molina Healthcare of Texas, Inc.	22.4%		Cigna-HealthSpring	61.0%
Jefferson	UnitedHealthcare Community Plan	28.6%	Jefferson	AMERIGROUP	50.2%
	AMERIGROUP	21.4%		UnitedHealthcare Community Plan	46.7%
	Molina Healthcare of Texas, Inc.	20.0%		Molina Healthcare of Texas, Inc.	38.2%
Lubbock	Superior HealthPlan	21.4%	Lubbock	AMERIGROUP	53.3%
	AMERIGROUP	16.7%		Superior HealthPlan	41.8%
Nueces	Superior HealthPlan	25.4%	Nueces	Superior HealthPlan	55.4%
	UnitedHealthcare Community Plan	8.3%		UnitedHealthcare Community Plan	46.7%
Tarrant	AMERIGROUP	18.1%	Tarrant	AMERIGROUP	45.8%
	Cigna-HealthSpring	11.4%		Cigna-HealthSpring	22.4%
Travis	UnitedHealthcare Community Plan	17.6%	Travis	AMERIGROUP	49.1%
	AMERIGROUP	14.3%		UnitedHealthcare Community Plan	41.3%

**Note 1:** As per the incentives and disincentives methodology described in the Uniform Managed Care Manual, Chapter 12.18 Frew Incentives and Disincentives Methodology located <https://hhs.texas.gov/services/health/medicaid-chip/provider-information/contracts-manuals/texas-medicaid-chip-uniform-managed-care-manual>. HHSC instituted a performance ranking system based on each health plan's timely checkup participation rates. Health plans are ranked according to their checkup participation rates from highest to lowest by Program for both new and existing members per Service Area.

**FY 2014 New and Existing Member Timely Checkup Participation  
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STAR Health Program					
Timely New Member Checkups			Timely Existing Member Checkups		
Service Area	Health Plan	Checkup Participation Rate	Service Area	Health Plan	Checkup Participation Rate
Statewide	Superior HealthPlan Network	73.7%	Statewide	Superior HealthPlan Network	52.4%

**Note 1:** As per the incentives and disincentives methodology described in the Uniform Managed Care Manual, Chapter 12.18 Frew Incentives and Disincentives Methodology located at <https://hhs.texas.gov/services/health/medicaid-chip/provider-information/contracts-manuals/texas-medicaid-chip-uniform-managed-care-manual>. HHSC instituted a performance ranking system based on each health plan's timely checkup participation rates. Only one health plan currently participates in STAR Health.