

Item #	Program	Service Area	Deliverables/ Liquidated Damages Matrix #	Performance	MCO Actual Performance	Remedies Imposed
1	ALL	ALL	1	Failure to perform an Administrative Service. CHRISTUS failed to create and maintain a Provider Portal. Second Occurrence	1 incident	\$5,000
2	STAR	88; NUECES	10	Out of Network Utilization Report; no more than 20% of total other outpatient services. Third Occurrence	33%	\$10,000
3	CHIP	89; NUECES	17	Financial Statistical Reports - Due no later than 30 days after the conclusion of the reporting period. FSR, First Occurrence	1 day inaccurate	Waive
4	STAR	88; NUECES	17	Financial Statistical Reports - Due no later than 30 days after the conclusion of the reporting period. FSR, First Occurrence	1 day inaccurate	Waive
5	ALL	ALL	17	Financial Statistical Reports - Due no later than 30 days after the conclusion of the reporting period. Admin, First Occurrence	1 day inaccurate	Waive
6	CHIP	89; NUECES	23	Claims Processing 98% adjudicated within 30 days. Vision Clean Claims, First Occurrence	91%	\$5,000
7	CHIP	89; NUECES	23	Claims Processing 99% adjudicated within 90 days. Vision Clean Claims, First Occurrence	95%	\$500
8	STAR	ALL	28	FREW annual report of the number of New Members and Existing Members that receive timely Texas Health Steps medical checkups or refuse to obtain medical checkups. FREW, First Occurrence	30 days late & inaccurate	\$3,000
Total Q3 Remedies Imposed						\$23,500

Item #	Program	Service Area	Deliverables/ Liquidated Damages Matrix #	Performance	MCO Actual Performance	Remedies Imposed	New CAP Y/N
1	ALL	ALL	1	Failure to perform an Administrative Service. The MCO has been using Invalid Member ID's on encounter submissions. Encounters, First Occurrence	29 incidents	\$14,500.00	N
2	STAR	ALL	1	Failure to perform an Administrative Service. IG investigation found that the MCO was paying a provider for a service that is not separately reimbursable per the TMPPM. Encounters, First Occurrence	2 Incidents	Waive	Y
3	ALL	ALL	1	Failure to perform an Administrative Service. CHRISTUS failed to create and maintain a Provider Portal. First Occurrence	1 Incident	\$5,000.00	Y
4	CHIP	89; NUECES	4	All reports/deliverables must be on time, accurate, and complete. First Occurrence	1 day inaccurate	\$250.00	N
5	STAR	88; NUECES	4	All reports/deliverables must be on time, accurate, and complete. First Occurrence	1 day inaccurate	\$250.00	N
6	STAR	88; NUECES	4	All reports/deliverables must be on time, accurate, and complete. Third Occurrence	20 days late	\$5,000.00	N
7	CHIP	89; NUECES	10	Out of Network Utilization Report; no more than 20% of total other outpatient services. First Occurrence	23.07%	\$2,500.00	N
8	CHIP	89; NUECES	20	Encounter Reconciliation Report within a 2% variance. Medical Encounters, Fourth Occurrence	103.00%	\$5,000.00	N
9	STAR	ALL	20	Encounter Reconciliation Report within a 2% variance. Pharmacy Encounters, Fourth Occurrence	109.00%	\$5,000.00	N
Total Q2 Remedies Imposed						\$37,500.00	

Item #	Program	Service Area	Deliverables/ Liquidated Damages Matrix #	Performance	MCO Actual Performance	Remedies Imposed	New CAP Y/N
1	ALL	ALL	1	Failed to perform an Administrative Services. Christus Did Not Have a Fully Functional SIU First Occurrence	184 inaccurate	\$92,000.00	N
2	STAR	88; NUECES	4	All reports/deliverables must be on time, accurate, and complete. Second Occurrence	6 days inaccurate	\$300.00	N
3	CHIP	89; NUECES	4	All reports/deliverables must be on time, accurate, and complete. Second Occurrence	6 days inaccurate	\$300.00	N
4	ALL	ALL	8	Failure to comply with the requirements of the HHSC-approved Fraud, Waste, and Abuse Compliance Plan. IG conducted performance audit of Christus, Christus SIU was limited and investigations were not conducted in accordance with regulatory requirements First Occurrence	365 inaccurate	\$36,500.00	N
5	STAR	88; NUECES	10	Out of Network Utilization Report; no more than 20% of total other outpatient services. First Occurrence	23.07%	\$2,500.00	N
6	CHIP	89; NUECES	10	Out of Network Utilization Report; no more than 20% of total other outpatient services. First Occurrence	23.07%	\$2,500.00	N
7	CHIP	ALL	20	Encounter Reconciliation Report within a 2% variance. Pharmacy Encounters, Fourth Occurrence	105.00%	\$5,000.00	Y
8	STAR	ALL	20	Encounter Reconciliation Report within a 2% variance. Pharmacy Encounters, Third Occurrence	104.00%	\$5,000.00	Y
Total Q1 Remedies Imposed						\$144,100.00	