

<b>Community First Quarter 2</b>				
<b>Item #</b>	<b>Performance</b>	<b>Remedies Imposed</b>	<b>Noncompliance Determination &amp; Remedy Imposed Date</b>	<b>Maximum Remedy Action Allowed</b>
1	Failure to perform an Administrative Service. IG investigation found that the MCO was paying a provider for a service that is not separately reimbursable per the TMPPM. <b>Encounters</b>	<b>\$25,507.00</b>	11/2/2017	Up to \$5,000 per calendar day for each incident of noncompliance
2	Failure to perform an Administrative Service. The MCO has been using Invalid Member ID's on encounter submissions. <b>Encounters</b>	<b>\$37,500.00</b>	11/2/2017	Up to \$5,000 per calendar day for each incident of noncompliance
3	Claims Processing 98% adjudicated within 30 days. <b>Appealed Claims Aggregate</b>	<b>\$10,000.00</b>	11/2/2017	up to \$5,000 per reporting period
4	Claims Processing 98% adjudicated within 30 days. <b>Acute Clean Claims</b>	<b>\$1,500.00</b>	11/2/2017	up to \$5,000 for the first quarter
6	Claims Processing 98% adjudicated within 30 days. <b>BH Care Claims</b>	<b>\$1,000.00</b>	11/2/2017	up to \$5,000 for the first quarter
7	Claims Processing 98% adjudicated within 30 days. <b>LTC Clean Claims</b>	<b>\$1,000.00</b>	11/2/2017	up to \$25,000 per quarter
8	Claims Summary Reports submitted on time, accurate and complete. <b>Vision Claims</b>	<b>\$300.00</b>	11/2/2017	up to \$5,000 for the first quarter
9	Claims Summary Reports submitted on time, accurate and complete. <b>Acute Claims</b>	<b>\$2,000.00</b>	11/2/2017	up to \$5,000 for the first quarter
10	Claims Processing 98% adjudicated within 30 days. <b>Appealed Claims Aggregate</b>	<b>\$5,000.00</b>	11/2/2017	up to \$5,000 per reporting period
<b>Total Q2 Remedies Imposed</b>		<b>\$83,807.00</b>		

Community First Quarter 1					
Item #	Performance	Remedies Imposed	New CAP Y/N	Noncompliance Determination & Remedy Imposed Date	Maximum Remedy Action Allowed
1	Member's ID card and Member Handbook no later than the 5th Business Day. <b>Member ID Card</b>	<b>\$500.00</b>	N	5/30/2017	Up to \$500 per incident of the MCO's failure to mail Member Materials.
2	Claims Summary Reports submitted on time, accurate and complete. <b>CSR</b>	<b>\$1,200.00</b>	N	5/30/2017	Up to \$1,000 per calendar day
<b>Total Q1 Remedies Imposed</b>		<b>\$1,700.00</b>			

<b>Community First, 1er trimestre</b>					
<b>Ítem</b>	<b>Rendimiento</b>	<b>Sanciones impuestas</b>	<b>CAP nuevo Sí/No</b>	<b>Fecha de determinación de incumplimiento y sanción impuesta</b>	<b>Sanción máxima permitida</b>
1	La tarjeta de identificación de miembro y el manual para miembros: a más tardar al quinto día laboral. <b>Tarjeta de identificación de miembro</b>	<b>\$500.00</b>	No	5/30/2017	Hasta \$500 por cada incidente de incumplimiento de la MCO de enviar por correo materiales del miembro.
2	Los informes de resumen de solicitudes de pago se presentaron a tiempo, correctos y completos. <b>CSR</b>	<b>\$1,200.00</b>	No	5/30/2017	Hasta \$1,000 por cada día calendario
<b>Total de sanciones impuestas en el 1er trimestre</b>		<b>\$1,700.00</b>			

Community First Quarter 2					
Item #	Performance	Remedies Imposed	New CAP Y/N	Noncompliance Determination & Remedy Imposed Date	Maximum Remedy Action Allowed
1	Encounter Reconciliation Report within a 2% variance. <b>Medical Encounters,</b>	<b>\$5,000.00</b>	N	8/24/2016	Up to \$2,500 per month for the first quarter and up to \$5,000 per month for each additional quarter
<b>Total Q2 Remedies</b>		<b>\$5,000.00</b>			

Community First, 2º trimestre					
Ítem #	Rendimiento	Sanciones impuestas	CAP nuevo Sí/No	Fecha de determinación de incumplimiento y sanción impuesta	Sanción máxima permitida
1	La variación del informe de conciliación de transacciones de servicios está dentro del 2%. <b>Servicios médicos</b>	<b>\$5,000.00</b>	No	8/24/2016	Hasta \$2,500 por mes el primer trimestre, y hasta \$5,000 por mes por cada trimestre adicional
Total de sanciones del 2º trimestre		<b>\$5,000.00</b>			