

Item #	Program	Service Area	Deliverables/ Liquidated Damages Matrix #	Performance	MCO Actual Performance	Remedies Imposed
1	STAR	NA	9	Appointment availability within 14 days Low Risk Prenatal, Second Occurrence	7 days late	\$500
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1	STAR	NA	9	Appointment availability within 14 days Low Risk Prenatal, Second Occurrence	7 days late	\$500
1	STAR	NA	9	Appointment availability within 14 days Low Risk Prenatal, Second Occurrence	8 days late	\$500
2	STAR	NA	9	Appointment availability within 5 days High Risk Prenatal, Second Occurrence	2 days late	\$250
2	STAR	NA	9	Appointment availability within 5 days High Risk Prenatal, Second Occurrence	2 days late	\$250
2	STAR	NA	9	Appointment availability within 5 days High Risk Prenatal, Second Occurrence	13 days late	\$750
3	STAR	NA	9	Appointment availability within 5 days Third Trimester Prenatal, Second Occurrence	9 days late	\$500
4	STAR	C3; MRSA Central	20	Encounter Reconciliation Report within a 2% variance Medical Encounters, First Occurrence	97%	\$3,750
Total Q1 Remedies Imposed						\$7,500