

Item #	Program	Service Area	Deliverables/ Liquidated Damages Matrix #	Performance	MCO Actual Performance	Remedies Imposed
1	STAR	NA	9	Appointment availability within 14 days Low risk Prenatal, Second Occurrence	10 days late	\$500
1	STAR	NA	9	Appointment availability within 14 days Low risk Prenatal, Second Occurrence	6 days late	\$500
1	STAR	NA	9	Appointment availability within 14 days Low risk Prenatal, Second Occurrence	9 days late	\$500
1	STAR	NA	9	Appointment availability within 14 days Low risk Prenatal, Second Occurrence	13 days late	\$750
2	STAR	NA	9	Appointment availability within 5 days High Risk Prenatal, Second Occurrence	1 day late	\$250
2	STAR	NA	9	Appointment availability within 5 days High Risk Prenatal, Second Occurrence	4 days late	\$250
2	STAR	NA	9	Appointment availability within 5 days High Risk Prenatal, Second Occurrence	10 days late	\$500
2	STAR	NA	9	Appointment availability within 5 days High Risk Prenatal, Second Occurrence	2 days late	\$250
2	STAR	NA	9	Appointment availability within 5 days High Risk Prenatal, Second Occurrence	37 days late	\$1,000
2	STAR	NA	9	Appointment availability within 5 days High Risk Prenatal, Second Occurrence	39 days late	\$1,000
3	STAR	NA	9	Appointment availability within 5 days Third Trimester Prenatal, Second Occurrence	1 day late	\$250
3	STAR	NA	9	Appointment availability within 5 days Third Trimester Prenatal, Second Occurrence	8 days late	\$500
3	STAR	NA	9	Appointment availability within 5 days Third Trimester Prenatal, Second Occurrence	8 days late	\$500
4	CHIP	06; Lubbock	17	Financial Statistical Reports (FSRs) must be submitted on time, accurate, and complete. First Occurrence	1 day inaccurate	Waive
5	CHIP	06; Lubbock	18.9	Third Party Recovery Reports must be submitted on time, accurate and complete. First Occurrence	9 days inaccurate	\$1,125
6	STAR	W4; MRSA West	18.9	Third Party Recovery Reports must be submitted on time, accurate and complete. First Occurrence	9 days inaccurate	\$1,125
6	STAR	50; Lubbock	18.9	Third Party Recovery Reports must be submitted on time, accurate and complete. First Occurrence	9 days inaccurate	\$1,125
7	CHIP	06; Lubbock	20	Encounter Reconciliation Report within a 2% variance. Pharmacy Encounters, Sixth Occurrence	103%	\$5,000
8	STAR	ALL	20	Encounter Reconciliation Report within a 2% variance. Pharmacy Encounters, Second Occurrence	103%	\$2,500
9	STAR	50; Lubbock	20.1	Encounter data must be complete and accurate. Medical Encounters, Third Occurrence	91 days inaccurate	\$91,000
10	STAR	W4; MRSA West	20.1	Encounter data must be complete and accurate. Medical Encounters, Third Occurrence	91 days inaccurate	\$91,000
11	CHIP	06; Lubbock	20.1	Encounter data must be complete and accurate. Medical Encounters, Third Occurrence	91 days inaccurate	\$91,000
Total Q1 Remedies Imposed						\$290,625