

Item #	Program	Service Area	Deliverables/ Liquidated Damages Matrix #	Performance	MCO Actual Performance	Remedies Imposed
1	STAR	All	9	Appointment availability within 14 days Prenatal, Second Occurrence	10 days late	\$500.00
1	STAR	All	9	Appointment availability within 14 days Prenatal, Second Occurrence	18 days late	\$1,000.00
Total Q1 Remedies Imposed						\$1,500.00