

Item #	Program	Service Area	Deliverables/ LD Matrix #	Performance	MCO Actual Performance	Remedies Imposed
1	STAR	ALL	9	Appointment availability within 5 days High Risk Prenatal, Second Occurrence	1 day late	\$250
1	STAR	ALL	9	Appointment availability within 5 days High Risk Prenatal, Second Occurrence	2 days late	\$250
1	STAR	ALL	9	Appointment availability within 5 days High Risk Prenatal, Second Occurrence	2 days late	\$250
1	STAR	ALL	9	Appointment availability within 5 days High Risk Prenatal, Second Occurrence	8 days late	\$500
1	STAR	ALL	9	Appointment availability within 5 days High Risk Prenatal, Second Occurrence	8 days late	\$500
1	STAR	ALL	9	Appointment availability within 5 days High Risk Prenatal, Second Occurrence	12 days late	\$750
1	STAR	ALL	9	Appointment availability within 5 days High Risk Prenatal, Second Occurrence	4 days late	\$250
1	STAR	ALL	9	Appointment availability within 5 days High Risk Prenatal, Second Occurrence	1 day late	\$250
1	STAR	ALL	9	Appointment availability within 5 days High Risk Prenatal, Second Occurrence	7 days late	\$500
1	STAR	ALL	9	Appointment availability within 5 days High Risk Prenatal, Second Occurrence	8 days late	\$500
2	STAR	ALL	9	Appointment availability within 5 days Third Trimester Prenatal, Second Occurrence	1 day late	\$250
3	CHIP	ALL	13.1	Claims Processing 98% adjudicated within 30 days. Appealed Claims Aggregate, Fifth Occurrence	Month 1: 12.20% Month 2: 0.00% Month3: 0.00%	\$15,000
4	STAR	42; BEXAR	13.1	Claims Processing 98% adjudicated within 30 days. Appealed Claims Aggregate, Fifth Occurrence	Month 1: 6.62% Month 2: 11.85% Month 3: 4.46%	\$15,000
5	CHIP	03; BEXAR	27	All reports/deliverables must be on time, accurate, and complete. Claims Summary Report, First Occurrence	10 days late	\$2,500
6	STAR	42; BEXAR	27	All reports/deliverables must be on time, accurate, and complete. Claims Summary Report, First Occurrence	10 days inaccurate	\$2,500
7	STAR KIDS	KA; BEXAR	36	All reports/deliverables must be on time, accurate, and complete. Claims Summary Report, First Occurrence	28+ days late	\$21,000
8	STAR KIDS	ALL	43	Claims Processing 98% adjudicated within 30 days. Appealed Claims Aggregate, Fourth Occurrence	Month 1: 22.63% Month 2: 18.75% Month 3: 15.07%	\$15,000
9	STAR	ALL	9	Appointment availability within 14 days Prenatal Low Risk, Second Occurrence	2 days late	\$250
9	STAR	ALL	9	Appointment availability within 14 days Prenatal Low Risk, Second Occurrence	8 days late	\$500
9	STAR	ALL	9	Appointment availability within 14 days Prenatal Low Risk, Second Occurrence	9 days late	\$500
9	STAR	ALL	9	Appointment availability within 14 days Prenatal Low Risk, Second Occurrence	11 days late	\$750
9	STAR	ALL	9	Appointment availability within 14 days Prenatal Low Risk, Second Occurrence	11 days late	\$750
9	STAR	ALL	9	Appointment availability within 14 days Prenatal Low Risk, Second Occurrence	8 days late	\$500
9	STAR	ALL	9	Appointment availability within 14 days Prenatal Low Risk, Second Occurrence	8 days late	\$500
9	STAR	ALL	9	Appointment availability within 14 days Prenatal Low Risk, Second Occurrence	4 days late	\$250
9	STAR	ALL	9	Appointment availability within 14 days Prenatal Low Risk, Second Occurrence	1 days late	\$250
9	STAR	ALL	9	Appointment availability within 14 days Prenatal Low Risk, Second Occurrence	1 days late	\$250
9	STAR	ALL	9	Appointment availability within 14 days Prenatal Low Risk, Second Occurrence	2 days late	\$250
9	STAR	ALL	9	Appointment availability within 14 days Prenatal Low Risk, Second Occurrence	2 days late	\$250
9	STAR	ALL	9	Appointment availability within 14 days Prenatal Low Risk, Second Occurrence	2 days late	\$250
9	STAR	ALL	9	Appointment availability within 14 days Prenatal Low Risk, Second Occurrence	1 days late	\$250
Total Q1 Remedies Imposed						\$80,750