

Item #	Program	Service Area	Deliverables/ Liquidated Damages Matrix #	Performance	MCO Actual Performance	Remedies Imposed
1	STAR	88; NUECES	10	Out of Network Utilization Report; no more than 20% of total dollars billed for "other outpatient services." Sixth Occurrence	23%	\$25,000
2	CHIP	89; NUECES	10	Out of Network Utilization Report; no more than 20% of total dollars billed for "other outpatient services." Third Occurrence	29%	\$12,500
3	CHIP	ALL	20	Encounter data must be submitted on time. Pharmacy Encounters, Fifth Occurrence	82%	\$15,000
4	STAR	ALL	20	Encounter data must be submitted on time. Pharmacy Encounters, Fifth Occurrence	85%	\$15,000
5	CHIP	ALL	23	Claims Processing 98% adjudicated within 30 days. Clean Claims Behavioral Health, Second Occurrence	Month 2 - 84% Month 3- 90%	\$25,000
6	CHIP	ALL	23	Claims Processing 98% adjudicated within 30 days. Clean Claims Acute, Second Occurrence	Month 3 - 89%	\$12,500
Total Q1 Remedies Imposed						\$105,000