



Texas Health Steps Timely Medical Checkups

Medicaid Managed Care Organization Performance SFY 2017 Rankings

Based on the incentives and disincentives methodology described in the Uniform Managed Care Manual (UMCM), Chapter 12.18, HHSC instituted a performance ranking system based on each health plan's timely checkup participation rates. Health plans are ranked according to their checkup participation rates from highest to lowest by program for both new and existing members by service area.

The tables below include rankings for reports reflecting the percent of members receiving timely checkups in SFY 2017. Please note: STAR Kids started in SFY 2017, so the information is only for new members.

New members are individuals 20 years of age and younger enrolled in the health plan for at least 90 days and who received a Texas Health Steps medical checkup within 90 days of enrollment into managed care.

Existing members are individuals 20 years of age and younger enrolled in the health plan for at least 90 days and who received Texas Health Steps medical checkups in accordance with the Texas Health Steps periodicity schedule.

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NOTE: the STAR+PLUS portion of the Timely Checkup Report has been discontinued because the majority of STAR+PLUS clients under age 21 have moved into STAR Kids. The remaining STAR+PLUS clients under age 21 have either breast or cervical cancer and are enrolled in the Medicaid Breast and Cervical Cancer Program and receive services through STAR +PLUS. For SFY 2017 the External Quality and Review Organization (EQRO) identified only 15 STAR+PLUS members under age 21 among the five health plans. Due to the small number, the EQRO was unable to validate the timely checkup data for such a small population.

Table 1: STAR -New Members

STAR New Members SFY 2017 Health Plan Rank	Percent New Members with a Checkup
Bexar Service Area	
1. Superior HealthPlan	50.93%
2. Community First Health Plans	42.14%
3. Aetna Better Health	38.55%
4. Amerigroup	30.91%
Central-Rural Service Area	
1. Superior HealthPlan	43.51%
2. Scott & White Health Plan	35.11%
3. Amerigroup	29.85%
Dallas Service Area	
1. Parkland Community Health Plan	50.62%
2. Molina Healthcare of Texas	37.79%

STAR New Members SFY 2017 Health Plan Rank	Percent New Members with a Checkup
3. Amerigroup	32.01%
El Paso Service Area	
1. El Paso First Health Plans	55.54%
2. Superior Health Plan	54.45%
3. Molina Healthcare of Texas	38.76%
Harris Service Area	
1. Community Health Choice	56.37%
2. UnitedHealthcare Community Plan	41.97%
3. Molina Healthcare of Texas	41.26%
4. Texas Children's Health Plan	34.90%
5. Amerigroup	34.04%
Hidalgo Service Area	

STAR New Members SFY 2017 Health Plan Rank	Percent New Members with a Checkup
1. Superior Health Plan	57.81%
2. Driscoll Health Plan	55.45%
3. Molina Healthcare of Texas	50.60%
4. UnitedHealthcare Community Plan	49.61%
Jefferson Service Area	
1. Community Health Choice	45.18%
2. Texas Children's Health Plan	42.52%
3. Molina Healthcare of Texas	36.46%
4. UnitedHealthcare Community Plan	36.31%
5. Amerigroup	32.43%
Lubbock Service Area	
1. Superior HealthPlan	43.36%

STAR New Members SFY 2017 Health Plan Rank	Percent New Members with a Checkup
2. FirstCare	40.61%
3. Amerigroup	31.01%
Northeast-Rural Service Area	
1. Superior HealthPlan	45.03%
2. Amerigroup	28.79%
Nueces Service Area	
1. Driscoll Health Plan	51.60%
2. Superior HealthPlan	45.07%
Tarrant Service Area	
1. Aetna Better Health	44.90%
2. Cook Children's Health Plan	39.43%
3. Amerigroup	33.25%
Travis Service Area	

STAR New Members SFY 2017 Health Plan Rank	Percent New Members with a Checkup
1. Superior HealthPlan	46.48%
2. Blue Cross and Blue Shield of Texas	37.97%
3. Dell Children's Health Plan	30.37%
West-Rural Service Area	
1. FirstCare	40.97%
2. Superior HealthPlan	38.51%
3. Amerigroup	27.54%

Table 2: STAR-Existing Members

STAR Existing Members SFY 2017 Health Plan Rank	Percent Existing Members with a Checkup
Bexar Service Area	
1. Superior HealthPlan	53.86%

STAR Existing Members SFY 2017 Health Plan Rank	Percent Existing Members with a Checkup
2. Community First Health Plans	52.49%
3. Aetna Better Health	50.03%
4. Amerigroup	42.27%
Central-Rural Service Area	
1. Superior HealthPlan	52.43%
2. Amerigroup	42.48%
3. Scott & White Health Plan	37.69%
Dallas Service Area	
1. Parkland Community Health Plan	60.04%
2. Amerigroup	55.78%
3. Molina Healthcare of Texas	52.86%
El Paso Service Area	
1. El Paso First Health Plans	68.37%

STAR Existing Members SFY 2017 Health Plan Rank	Percent Existing Members with a Checkup
2. Superior HealthPlan	64.25%
3. Molina Healthcare of Texas	53.24%
Harris Service Area	
1. Texas Children's Health Plan	59.57%
2. Community Health Choice	55.23%
3. Amerigroup	54.02%
4. Molina Healthcare of Texas	52.96%
5. UnitedHealthcare Community Plan	44.29%
Hidalgo Service Area	
1. Superior HealthPlan	71.98%
2. Molina Healthcare of Texas	69.99%
3. Driscoll Health Plan	66.01%

STAR Existing Members SFY 2017 Health Plan Rank	Percent Existing Members with a Checkup
4. UnitedHealthcare Community Plan	65.99%
Jefferson Service Area	
1. Texas Children's Health Plan	49.20%
2. Community Health Choice	47.55%
3. Molina Healthcare of Texas	45.96%
4. Amerigroup	42.40%
5. UnitedHealthcare Community Plan	37.86%
Lubbock Service Area	
1. Superior HealthPlan	46.18%
2. FirstCare	43.30%
3. Amerigroup	41.17%
Northeast-Rural Service Area	

STAR Existing Members SFY 2017 Health Plan Rank	Percent Existing Members with a Checkup
1. Superior HealthPlan	51.04%
2. Amerigroup	43.72%
Nueces Service Area	
1. Driscoll Health Plan	57.96%
2. Superior HealthPlan	57.28%
Tarrant Service Area	
1. Amerigroup	52.08%
2. Cook Children's Health Plan	51.09%
3. Aetna Better Health	43.81%
Travis Service Area	
1. Superior HealthPlan	59.40%
2. Blue Cross and Blue Shield of Texas	38.10%

STAR Existing Members SFY 2017 Health Plan Rank	Percent Existing Members with a Checkup
3. Dell Children's Health Plan	46.39%
West-Rural Service Area	
1. Superior HealthPlan	46.20%
2. FirstCare Health Plans	37.92%
3. Amerigroup	36.93%

Table 3: STAR Kids New Members

STAR Kids - New Members SFY 2017 Health Plan Rank	Percent New Members with a Checkup
Bexar Service Area	
1. Community First Health Plans	14.25%
2. Superior HealthPlan	12.28%
Central-Rural Service Area	
1. UnitedHealthcare Community Plan	12.60%

STAR Kids - New Members SFY 2017 Health Plan Rank	Percent New Members with a Checkup
2. Blue Cross and Blue Shield of Texas	8.72%
Dallas Service Area	
1. Children's Medical Center Health Plan	11.66%
2. Amerigroup	7.07%
El Paso Service Area	
1. Superior HealthPlan	24.55%
2. Amerigroup	11.92%
Harris Service Area	
1. Texas Children's Health Plan	23.95%
2. UnitedHealthcare Community Plan	12.46%
3. Amerigroup	9.34%
Hidalgo Service Area	

STAR Kids - New Members SFY 2017 Health Plan Rank	Percent New Members with a Checkup
1. UnitedHealthcare Community Plan	29.73%
2. Driscoll Health Plan	27.69%
3. Superior HealthPlan	25.31%
Jefferson Service Area	
1. Texas Children's Health Plan	18.01%
2. UnitedHealthcare Community Plan	12.93%
Lubbock Service Area	
1. Superior HealthPlan	11.45%
2. Amerigroup	7.08%
Northeast-Rural Service Area	
1. Texas Children's Health Plan	14.11%
2. UnitedHealthcare	11.96%
Nueces Service Area	

STAR Kids - New Members SFY 2017 Health Plan Rank	Percent New Members with a Checkup
1. Driscoll Health Plan	24.01%
2. Superior HealthPlan	13.73%
Tarrant Service Area	
1. Aetna Better Health	11.62%
2. Cook Children's Health Plan	11.32%
Travis Service Area	
1. Superior HealthPlan	13.96%
2. Blue Cross Blue Shield of Texas	6.89%
West-Rural Service Area	
1. Superior HealthPlan	11.67%
2. Amerigroup	5.88%

Table 4: STAR Health¹

Health Plan	Percent New Members with a Checkup SFY 2017	Percent Existing Members with a Checkup SFY 2017
Superior HealthPlan Network ²	75.74%	56.05%

¹ STAR Health operates in a single statewide service area.

² Superior HealthPlan is currently the only health plan participating in STAR Health.